



Half-year results 2009 Investors' Presentation

Zurich, 26 August 2009

1. Overview

- 2. Financial results
- 3. Group strategy and measures
- 4. Measures in Switzerland
- 5. Outlook

Bruno Pfister

Bruno Pfister

Ivo Furrer

SwissL

Agenda



Thomas Buess

Key points



- Moderate net profit from continuing operations in difficult market conditions
 - Net profit from continuing operations of CHF 172 m, up from CHF 152 m in HY 2008
 - Strong EPS growth from continuing operations of 22%
- Improved operating performance in insurance businesses
 - Adjusted GWP +7% due to good growth of non-traditional premiums
 - Operating expense reduced by 3%, of which -8% in Switzerland
 - Significantly improved contribution of investments with net investment result of 1.8%
 - Result from operations improved by 11%
 - New business margin (% PVNBP) of 1.2% after 1.1% in FY 2008
- Disappointing contribution from AWD
 - Revenues declined by 20%, mainly due to Austria and UK
 - EBIT and contribution to segment result negative
- Resilient capitalisation and shareholders' equity
 - IFRS Group solvency stable at 155% despite interest rate increases in first half
 - Shareholders' equity stable at CHF 6.8 bn
- Numerous initiatives launched to increase competitiveness and profitability
 - All units are pursuing initiatives to strengthen competitiveness
 - Group-wide savings of CHF 350 to CHF 400 m by 2012, compared to 2008 cost base

On track for enhanced competitiveness and further profitable growth





Net profit (cont. operations)	CHF 172 m	+ 13%
Result from operations	CHF 251 m	+ 11%
New business margin (% PVNB	P) 🗭 1.2%	+ 0.1 ppts ¹⁾
GWP incl. PHD, adjusted ²⁾	CHF 10 387 m	+ 7%
Shareholders' equity	CHF 6 752 m	+ 2%
Group solvency	□ 155 %	- 3 ppts

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SwissLife

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Income statement



CHF million (IFRS basis)

Continuing operations	HY 2009	HY 2008	
Gross written premiums, fees and deposits received	10 387	10 888	- 5%
Commission income	450	350	
Financial result for own risk	2 122	1 215	
Net insurance benefits and claims	-7 446	-8 459	
Policyholder participation	-651	-77	
Operating expense	-1 646	-1 456	
Profit from operations	251	227	+ 11%
Borrowing costs	-81	-93	
Share of results of associates	6	8	
Income tax expense	-4	10	
Net profit from continuing operations	172	152	+ 13%
Net result from discontinued operations	-33	1 485	
Net profit	139	1 637	
Earnings per share from continuing operations (in CHF) ¹⁾	5.62	4.62	+ 22%
Earnings per share (in CHF) ¹⁾	4.56	49.06	

1) Diluted, based on 31 301 745 shares in 2009 and 33 414 647 shares in 2008

NB: AWD consolidated for 3 months only in HY08

Business review Insurance Switzerland



CHF million (IFRS basis, MCEV)

	HY 2009	HY 2008	Change	
GWP incl. PHD	5 334	5 907	-10%	 GWP -2% adjusted for one-off single premium in HY 2008, in line with market
Operating expense	-250	-272	-8%	 Efficiency improvements on track
Segment result	193	120	+61%	 Improvement due to financial result and cost reductions
	HY 2009	FY 2008 ¹⁾		
Value of new business	39	48		 Higher new business compared to HY 2008
New business margin (% PVNBP)	1.5%	1.2%	+0.3 ppts	 Margin improvement in group life

Business review Insurance France



EUR million (IFRS basis, MCEV)

	HY 2009	HY 2008	Change	
GWP incl. PHD	1 676	1 972	-15%	 Life -3% excl. one-off partnership. Market +6%. Swiss Life did not participate in competition on promised rates. Health +5% in line with market growth
Operating expense	-151	-151	0%	 Stable cost base despite 2 small add-on acquisitions
Segment result	46	63	-27%	 Higher deferred policyholder participa- tion due to better financial result. Good contribution from health business
	HY 2009	FY 2008 ¹⁾		
Value of new business	13	30		 Decrease due to changes in product mix and interest rates
New business margin (% PVNBP)	1.0%	1.3%	-0.3 ppts	 Decrease of value of new business, with stable PVNBP

Business review Insurance Germany



EUR million (IFRS basis, MCEV)

	HY 2009	HY 2008	Change	
GWP incl. PHD	645	565	+14%	 Clearly above market growth of 7%, mainly due to capitalisation product. Ongoing shift to non-traditional and risk products
Operating expense	-57	-63	-10%	 Costs remained flat adjusted for project and one-time effects in HY 2008
Segment result	20	12	+67%	 Increase of risk result and lower cost base
	HY 2009	FY 2008 ¹⁾		
Value of new business	5	8		
New business margin (% PVNBP)	1.3%	0.9%	+0.4 ppts	 Steepening of yield curve and shift to risk products positively impacted VNB margin

Business review Insurance Other

PPLI, Corporate Solutions, Swiss Life Products, PPI¹⁾



CHF million (IFRS basis, MCEV)

	HY 2009	HY 2008	Change	
GWP incl. PHD	1 573	928	+70%	 Strong growth of PPLI in Europe, outperforming market
Operating expense ²⁾	-49	-41	+20%	 Increase driven by start-up costs for PPLI expansion and product platforms in Luxemburg
Segment result	-14	-21	+33%	 Improvement mainly due to higher premium and fee income
	HY 2009	FY 2008 ³⁾		
Value of new business	9	12		
New business margin (% PVNBP)	0.6%	0.6%	0 ppts	 New contracts with higher volumes and higher risk components led to stable new business margins

1) PPI = Payment Protection Insurance

2) Adjustments according to slide 13

3) MCEV only disclosed for FY 2008

Business review AWD



AWD Group, stand-alone HY, EUR million (IFRS basis)

	HY 2009	HY 2008 ¹⁾	Change
Revenues	258.3	322.9	-20.0%
Germany	164.5	185.9	-11.5%
Austria & CEE	35.6	64.6	-44.9%
United Kingdom	22.3	37.3	-40.2%
Switzerland	35.8	35.1	2.0%
EBIT	-10.3	27.2	n.a.
Germany	14.9	37.1	-59.8%
Austria & CEE	-10.3	7.1	n.a.
United Kingdom	0.0	-3.7	n.a.
Switzerland	2.9	3.0	-3.3%
Holding	-17.8	-16.3	9.2%
Net result	-8.9	20.0	n.a.
Financial advisors	5 610	5 954	-5.8%
Advised customers	246 000	239 100	2.9%

- Austria and UK down on the back of weak demand for unit-linked policies and mutual funds. Decline in revenues in Germany in line with weak market
- Overall revenues below expectations, restructuring charges

- Holding costs increased due to restructuring charges and contractual severance payments
- Advisors increased in Q2 vs Q1
- More customers advised despite financial crisis

Adjusted premium growth



CHF million (IFRS basis)

	HY 2009	HY 2008	Change
GWP & PHD Continuing	10 387	10 888	-5%
Currency effect		-261	
GWP & PHD Adjusted I	10 387	10 627	-2%
Less one-off single premium in group life (Switzerland)		-485	
Less partnership (France)		-456	
Currency effect		+28	
GWP & PHD Adjusted II	10 387	9 714	+7%

Overall expense development



CHF million (IFRS basis)

Continuing operations	HY 2009	HY 2008	Change
Total operating expense	1 646	1 456	13%
Commissions and DAC amortisation	-767	-584	
AWD	-191	-136 ¹⁾	
Restructuring cost		-3	
Currency effects		-23	
Operating expense (adjusted)	688	710	-3%

Investment result



CHF million (IFRS basis) – insurance portfolio for own risk

	HY 2009	HY 2008
Direct investment income	2 119	2 374
Direct investment income in %	1.9%	2.1%
Expense	-88	-96
Net capital gains/losses on investments and impairments	-49	-1 214
Net investment result	1 982	1 064
Net investment result in %	1.8%	1.0%
Changes in net unrealised gains/losses on investments	-230	-2 453
Total investment result	1 752	-1 389
Total investment result in %	1.6%	-1.2%
Average net investments	108 861	111 933
Total investment performance (fair value) in %	2.0%	n.a.

Details of net investment result



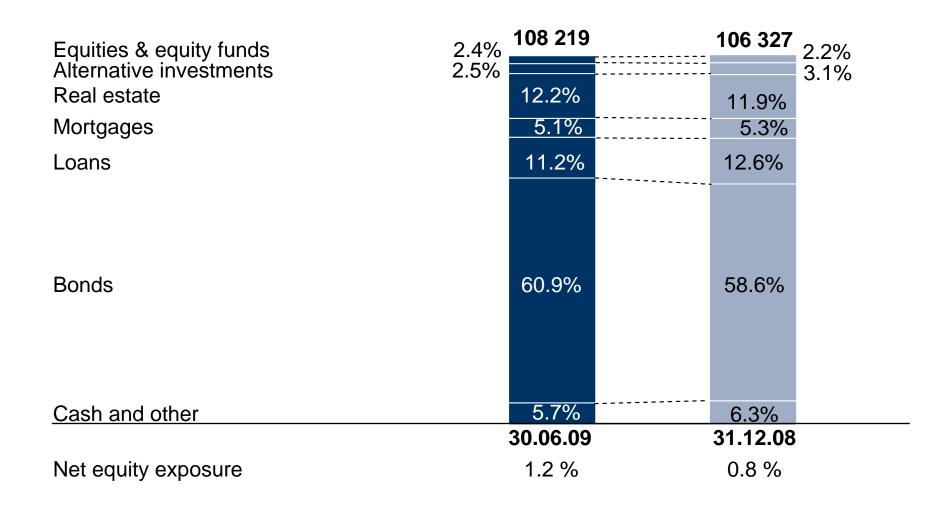
CHF million (IFRS basis) – insurance portfolio for own risk HY 2009

	Direct investment	Impair- ments	•			Net investment
	income		on underlying	on derivatives	Net	result
Bonds	1 405	-14	620	- 502	118	1 509
Equities	39	-33	9	-113	-104	-98
Loans	261	2	41		41	304
Mortgages	104	5	0		0	109
Alternative investments	0	-99	9	-111	-102	-201
Real estate	298	0	96		96	394
Cash & Other	12	0	41		41	53
Total	2 119	-139	816	-726	90	2 070
Expense						-88
Net investment result						1 982
		Net capital gains/ losses on investments				

Investment portfolio

SwissLife

CHF million (fair value basis) insurance portfolio for own risk



Insurance reserves and borrowings



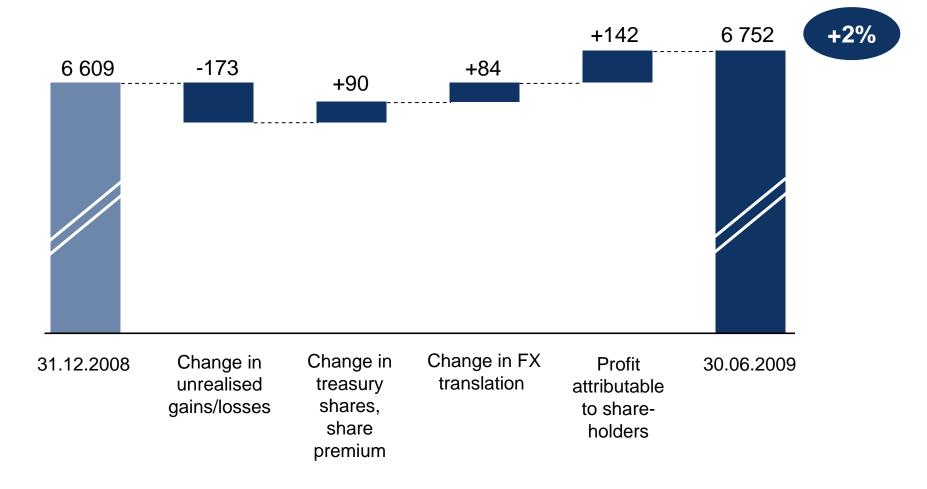
CHF million (IFRS basis)

	30.06.2009	31.12.2008	
Insurance reserves	118 027	113 308	+ 4 %
Insurance liabilities	93 491	91 024	
Investment contracts	11 649	11 135	
Financial liabilities FVPL (unit-linked)	11 174	9 727	
Policyholder participation liabilities	1 713	1 422	
Borrowings	3 128	3 123	0 %

Development of shareholders' equity



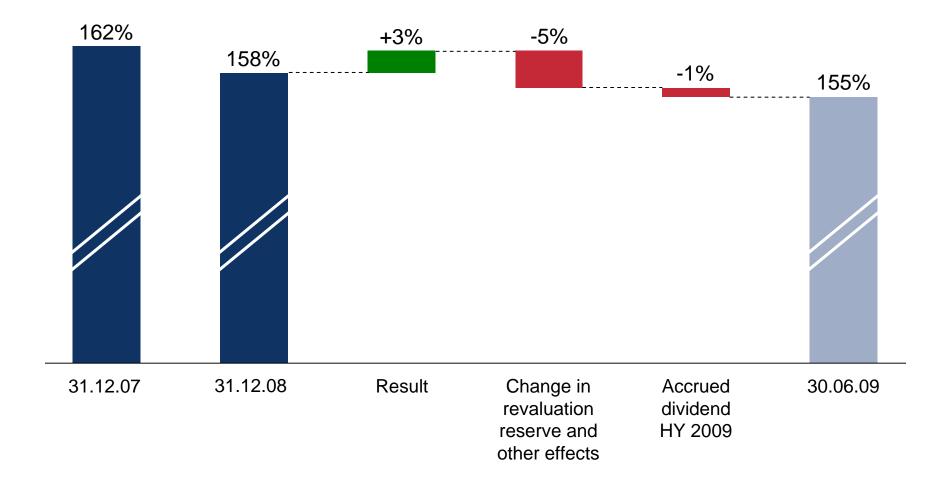
CHF million (IFRS basis)



Group solvency



Based on IFRS equity



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Thomas Buess

3. Group strategy and measures Bruno Pfister

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Bruno Pfister

Ivo Furrer



Bruno Pfister

Pensions Leadership strategy





Strategy implementation along four cornerstones



	Achievements	Way forward
Increase value to customers and profitability	 Launched new non- traditional products in all markets 	 Improve value to customers Manage product profitability
Leverage distribution	 Distribution capacity strengthened in all markets 	 Optimise tied agent channel CH Exploit full potential of AWD Further diversify channel mix
Improve efficiency and effectiveness	 ✓ Streamlining of group head office on track ¹⁾ ✓ Consolidation of IT functions in Switzerland 	 Continue group-wide improvement efforts Savings ambition of between CHF 350 and 400 m by 2012
Strengthen balance sheet	 ✓ Derisking of investments, with limited downside 	 Build up risk capacity further and strengthen policyholder reserves

Negative cost result to be reduced by 2012



Current situation

• Significant cost deficit in all insurance units

- External benchmarks demonstrate insurance cost gap of between CHF 250 m to CHF 350 m
- Disappointing contribution of AWD

Overall savings ambition by 2012

Group-wide costs savings by 2012 of CHF 350 to CHF 400 m (basis 2008)

- Market Unit Switzerland: CHF 188 m
- AWD: CHF 95 m

AWD: Progress in strategy implementation



Strategic rationale

Swiss Life as one "best select" provider for AWD

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Achievements

Numerous Swiss Life products already achieved "best select" status

Increased distribution capacity in core markets, with access to new markets

+

Access to AWD advisors, with strongly increasing volumes

Improved market intelligence and customer insights especially with non-traditional products

Additional value creation and revenues – high-growth stand-alone earnings and synergies



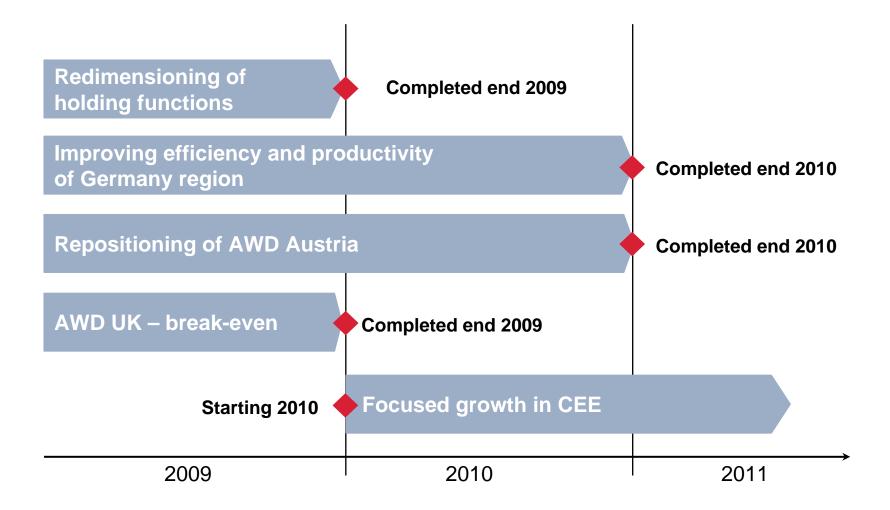
Developed and launched three life products with AWD market know-how



Set of actions initiated to achieve sustainable results

AWD: Set of actions initiated to achieve sustainable results





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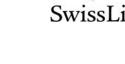
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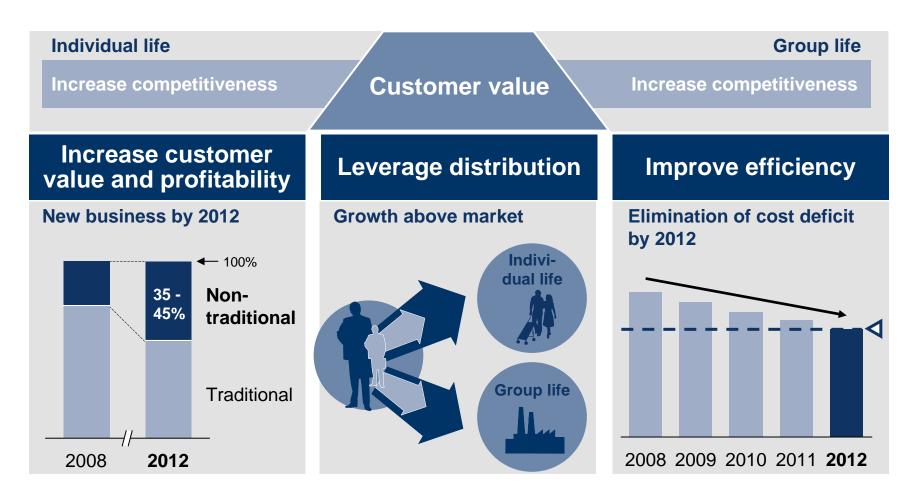
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Strategy implementation

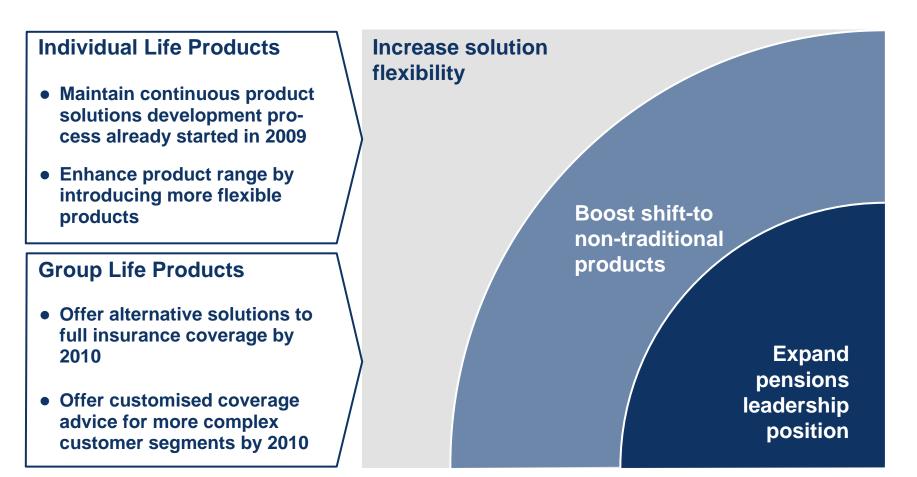




Profitable growth to strengthen competitive position

Product strategy: Sticking to plan

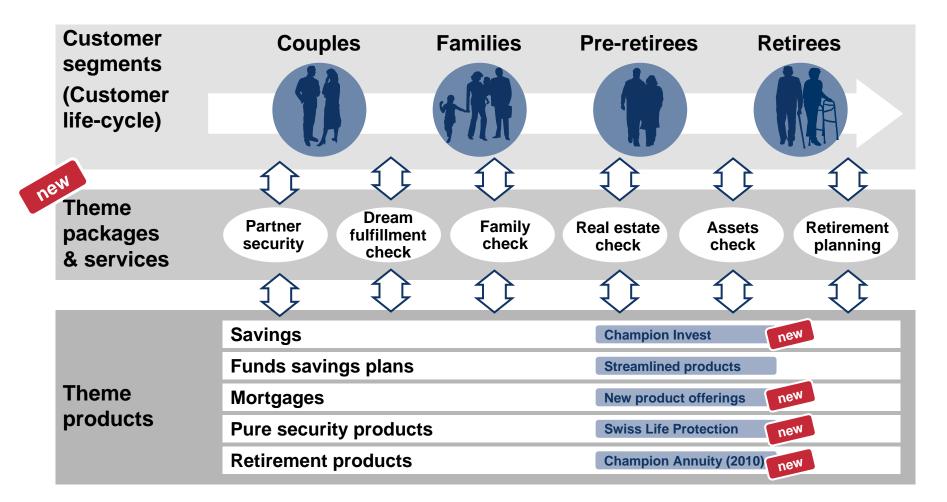




Broader product range designed based on customer needs

Individual life: Customer orientation towards life-cycle



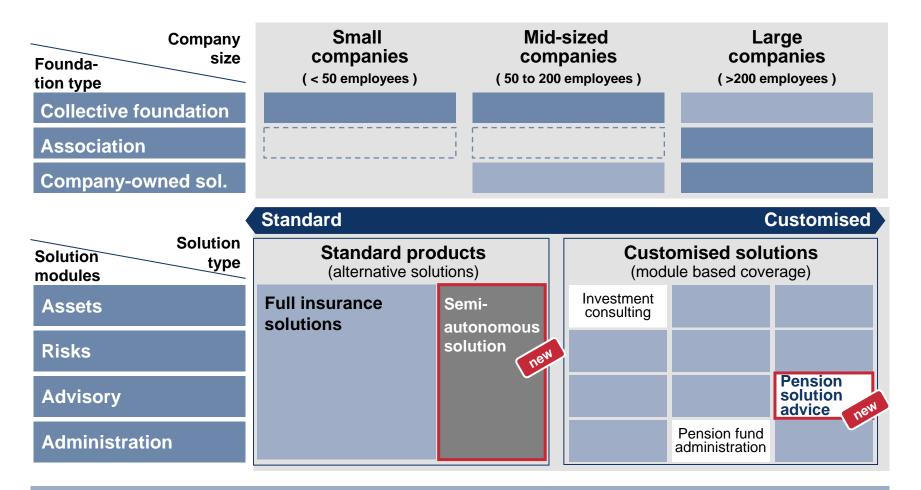


• A clear milestone plan outlines enhancements of customer segments

• New business of non-traditional products accounts for 60-80% by 2012

Group life: Offering standard and customised solutions

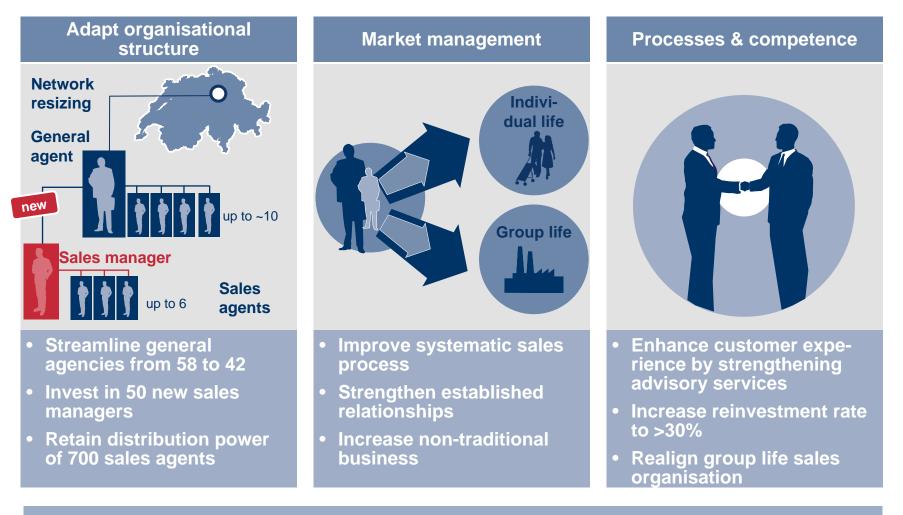




- Offer integral solution as alternative to full insurance
- Introduction of new products and solutions to cover broader customer needs

Tied agents: Optimising sales structure

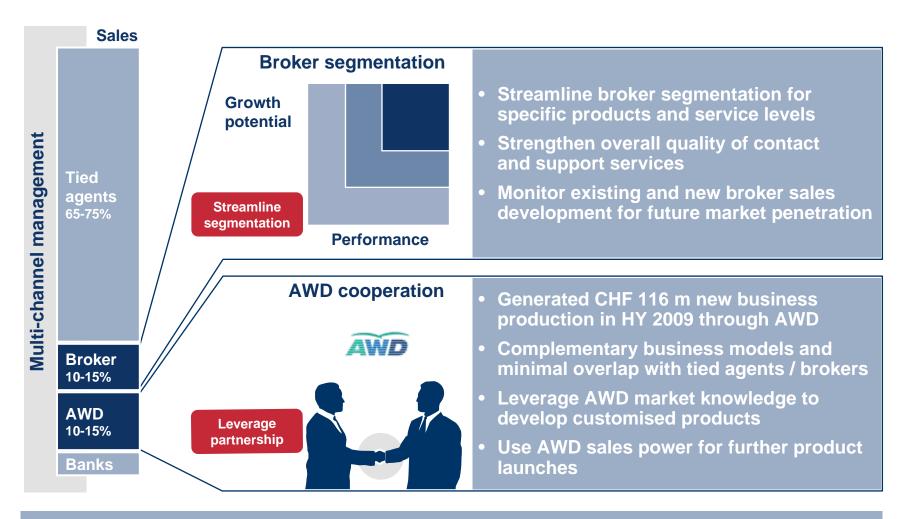




We continuously enhance the customer experience and service quality for each customer segment

Multi-channel management: Boosting cooperation with brokers and AWD

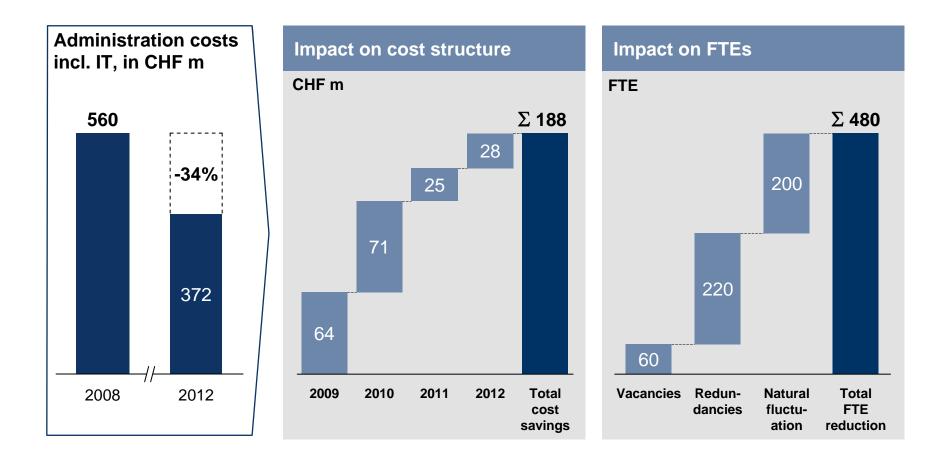




• Special focus on brokers with a high share of wallet

Foster close cooperation with AWD and leverage established partnership





Cost reduction track record is good – but radical measures are needed to achieve a balanced cost result

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Outlook



- Improving operating performance
- Resilient capitalisation after second year of financial crisis
- Issues being addressed
 - Optimise distribution in Switzerland
 - Continue substantial cost reductions
 - AWD to exploit its potential and reach targets
- Embarking on group-wide implementation programme to enhance competitiveness and profitability

Update on Investors' Day on 15 December 2009



Half-year results 2009 Investors' Presentation Supplementary information

Supplementary information



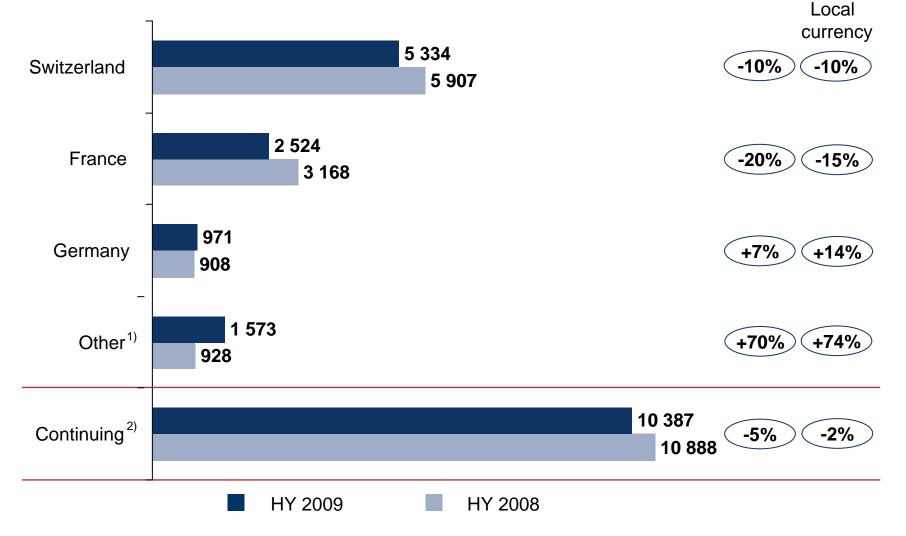
1. Profit and loss

- 2. Balance sheet
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- 4. Market consistent embedded value (MCEV)
- 5. Contact details and financial calendar

Premium growth



GWP & PHD; CHF million (IFRS basis)



1) Includes PPLI, Corporate Solutions, Swiss Life Products and Payment Protection Insurance (PPI)

2) Total includes inter-segment eliminations of CHF -15 m in HY09 and CHF -23 m in HY08

Switzerland: Life insurance premiums



CHF million (IFRS basis)

	HY 2009	HY 2008	Change
Total life GWP incl. PHD	5 334	5 907	-9.7%
Single premiums	2 225	2 737	-18.7%
Periodic premiums	3 063	3 121	-1.9%
Reinsurance premiums assumed	46	49	-5.1%
Group life	4 578	5 147	-11.1%
Single premiums	1 948	2 465	-21.0%
Periodic premiums	2 630	2 682	-1.9%
Individual life	756	760	-0.5%
Single premiums	277	272	1.5%
Periodic premiums	479	488	-1.8%

Operating result

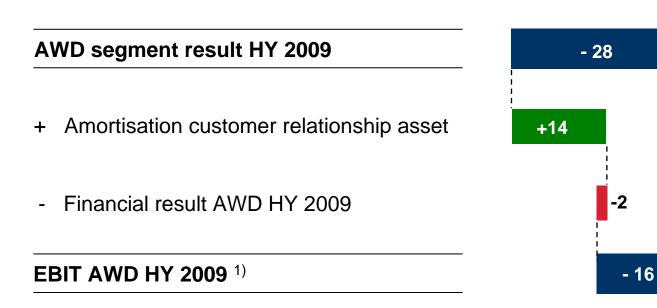


Segment results; CHF million (IFRS basis)

	HY 2009	HY 2008
Insurance (Continuing)	280	218
of which - Switzerland	193	120
- France	70	100
- Germany	31	19
- Other	-14	-21
Investment Management	35	48
AWD	-28	5
Insurance & Banking (Discontinued)	-33	1 693
Other & eliminations	-4	-7
Unallocated corporate costs	-32	-28
Result from operations	218	1 929
of which continuing	251	227

Reconciliation AWD segment result to AWD EBIT

CHF million (IFRS basis), AWD stand-alone



Supplementary information



1. Profit and loss

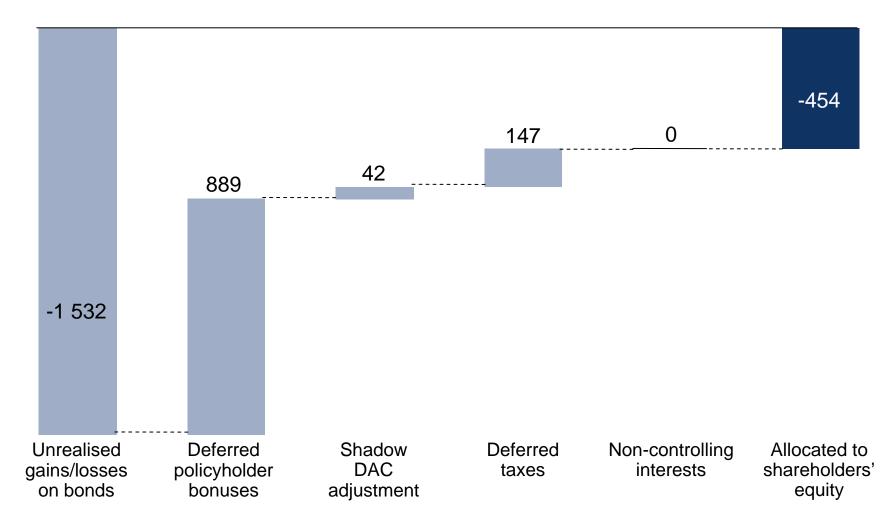
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Allocation of unrealised gains/losses on bonds

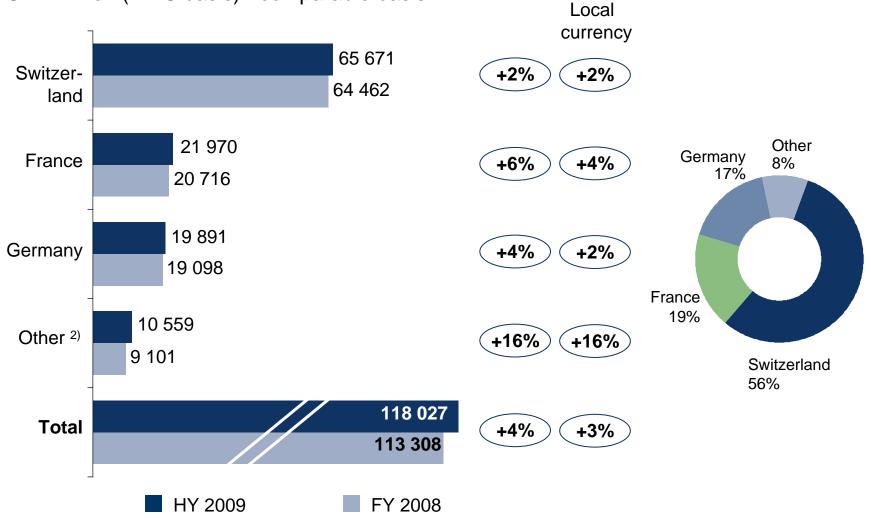


CHF million (IFRS basis)



Insurance reserves by country





CHF million (IFRS basis) - comparable basis ¹⁾

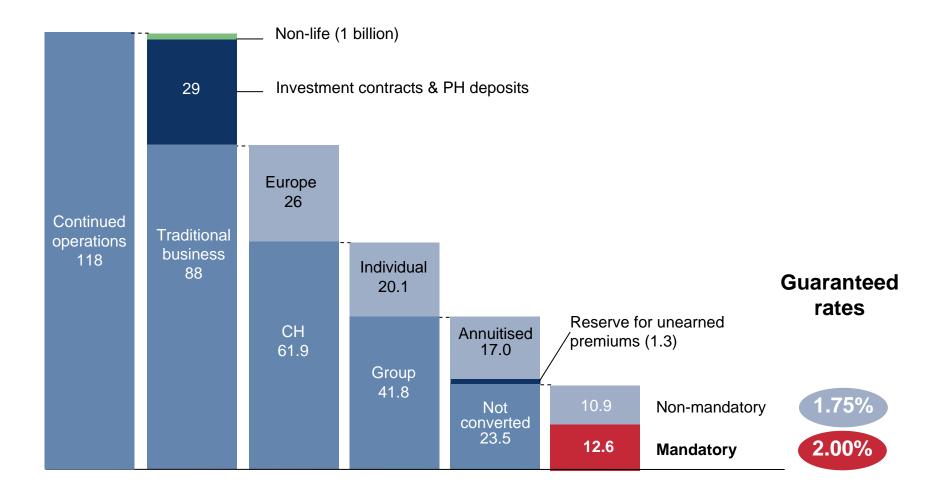
1) Total includes intersegment eliminations of CHF -64 m in 2009 and CHF -69 m in 2008

2) Includes PPLI, Corporate Solutions, SL Products and Payment Protection Insurance (PPI)

Swiss Life Group reserves subject to BVG minimum interest rates



Breakdown of insurance reserves (incl. unit-linked) as per 30.06.2009; CHF billion (IFRS basis)



Average technical interest rate



CHF / EUR / USD / GBP million (statutory basis)

	CHF	EUR	USD	GBP
Total reserves	63 709	22 833	96	8
Average technical interest rate	2.51%	2.93%	4.01%	3.58%

Overall: **2.66%** (31.12.2008: 2.66%)

Duration gap



Total weighted duration gap ¹⁾ in %



1) Explains the relative change in economic net worth due to an interest rate increase of 100 basis points in percentage of the present value of the liabilities

2) Restatement due to bi-annual full liability projection

Group solvency

CHF million (IFRS basis)



	30.06.2009	31.12.2008
Available solvency margin		
IFRS equity (incl. minority interests)	6 792	6 652
Eligible part of hybrid capital ¹⁾	2 406	2 323
Unattributed surplus	801	811
Goodwill and other intangible assets	-2 245	-2 205
DAC non-life	-53	-55
Dividends and par value reduction	-215 ²⁾	-152
Tax losses	-20	-14
Total available solvency margin	7 466	7 360
Total required solvency margin	4 811	4 646
Solvency ratio	155%	158%

1) Limited to 50% of the required solvency margin

2) Dividend HY 2009 includes 2008 dividend (payment 27 July 2009) as well as 40% of HY 2009 net profit

Statutory solvency 30.06.2009

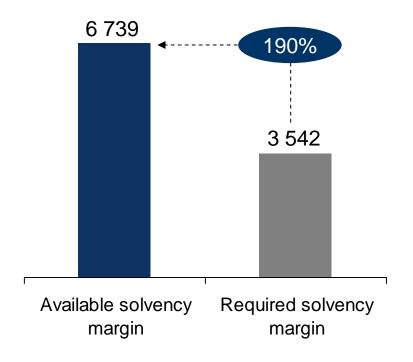


CHF million (statutory basis)

Available solvency margin

Parent company statutory equity	1 870
Intangibles	-5
Eligible part of hybrid capital ¹⁾	1 771
Fund for future appropriation	151
Additional Zillmerisation	451
Unrealised capital gains	1 937
Unattributed surplus	564
Total available solvency margin	6 739

Statutory solvency



Supplementary information



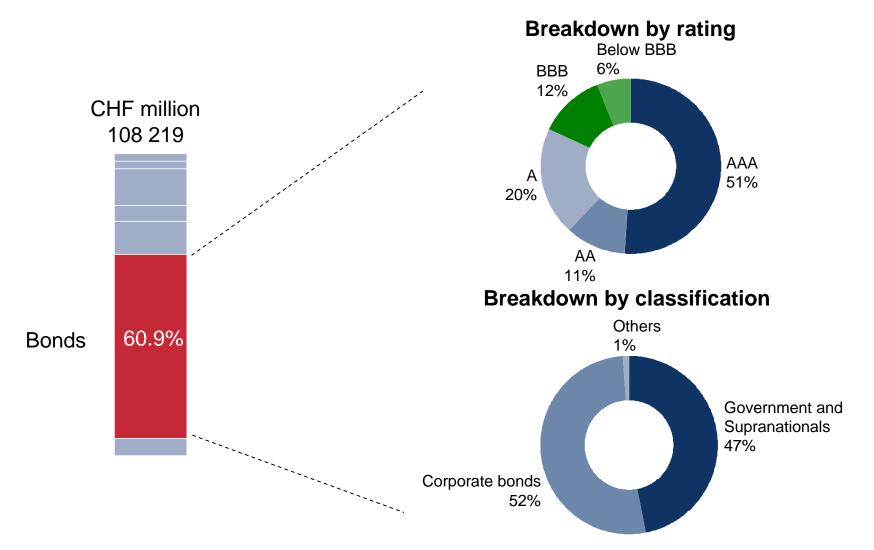
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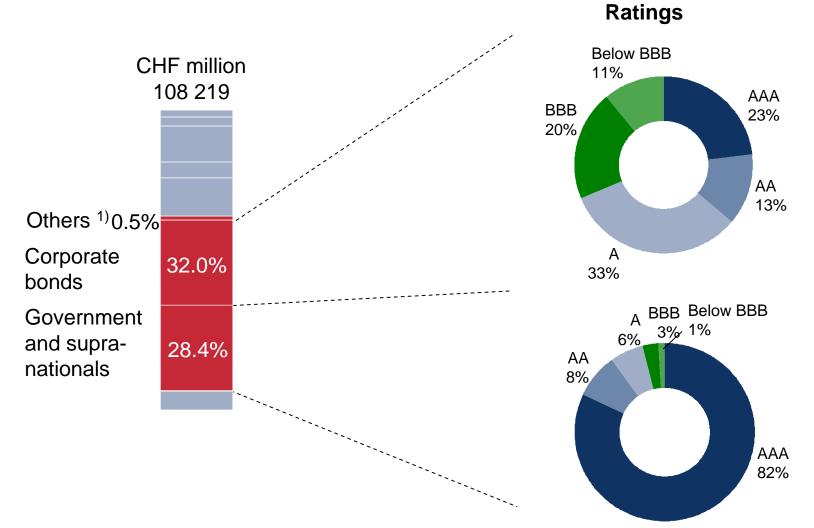
Bond portfolio: Ratings and classification





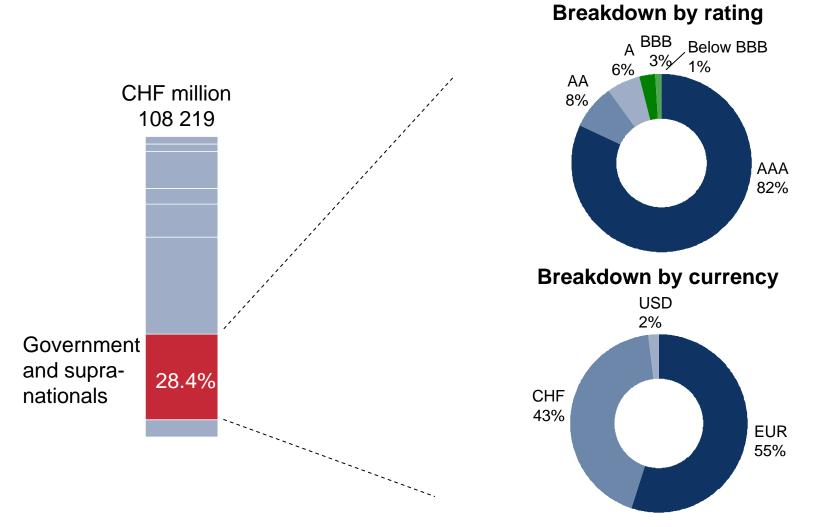
Bond portfolio





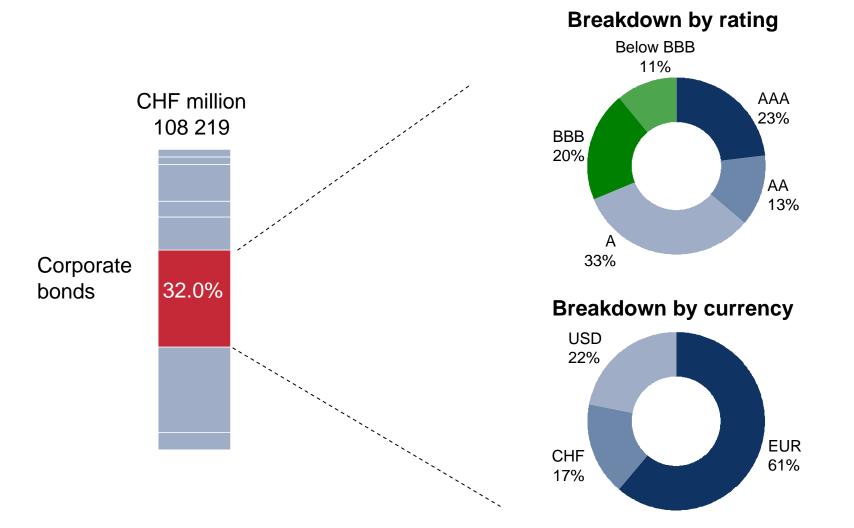
Government and supranational bond portfolio: Ratings and currency





Corporate bond portfolio: Ratings and currency

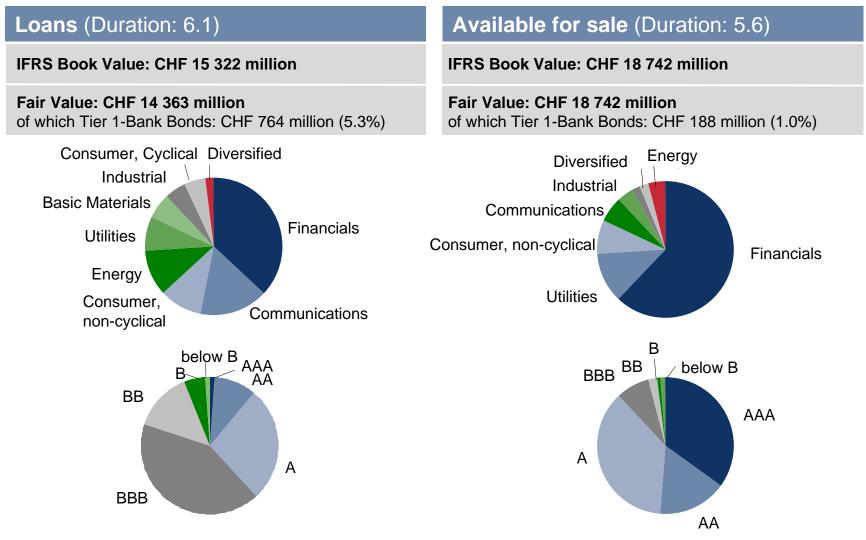




Corporate bond portfolio: Characteristics



30 June 2009



Exposure to CDO/CLO, ABS, MBS, etc.

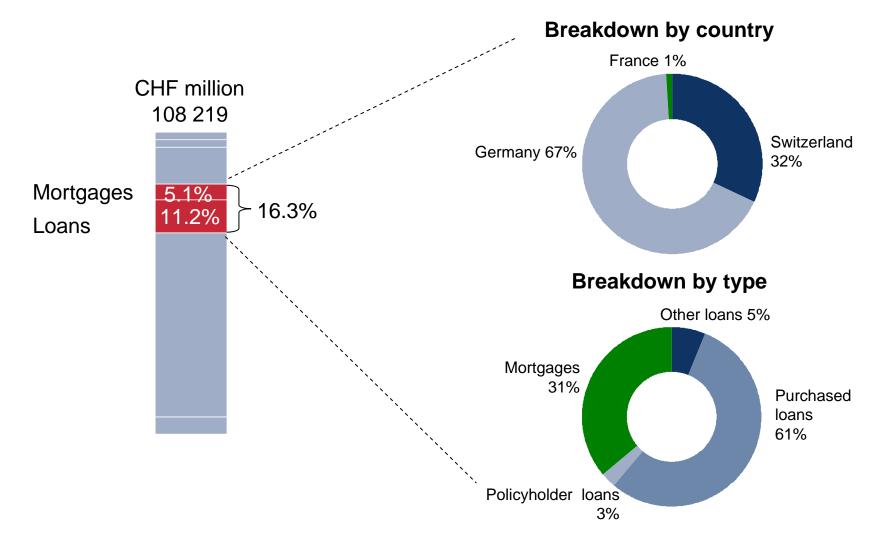


Insurance portfolio (fair value basis), as of 30.06.2009

	Fair value	Rating	S				Year of	maturity, p	percent
Category	CHF m	AAA	AA	A	BBB	Below BBB or unrated	2009	2010– 2012	After 2012
CDO/CLO ¹⁾	144	84%	0%	0%	0%	16%	71%	22%	7%
With ABS collateral	30	65%	0%	0%	0%	35%	0%	65%	35%
Corporates	114	89%	0%	0%	0%	11%	89%	11%	0%
ABS	324	60%	0%	5%	35%	0%	12%	31%	57%
Credit Cards	193	100%	0%	0%	0%	0%	21%	52%	27%
Others	131	0%	0%	13%	86%	1%	0%	1%	99%
RMBS	69	100%	0%	0%	0%	0%	0%	0%	100%
Total	537	71%	0%	3%	21%	5%	26%	25%	49%

Loan and mortgage portfolio





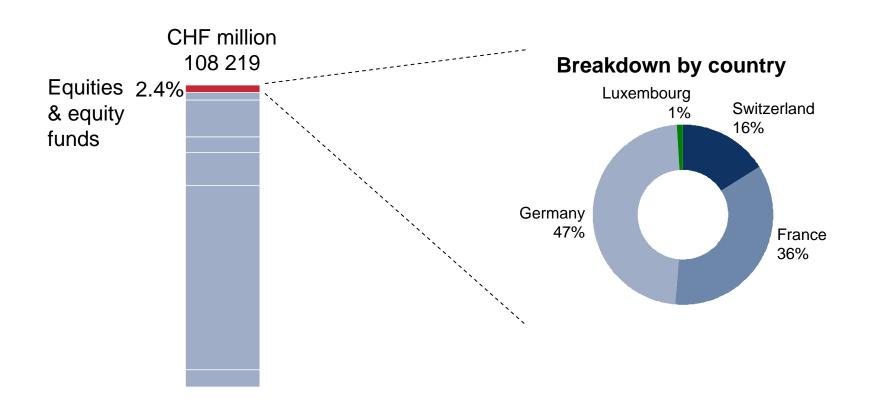
Real estate portfolio



Breakdown by country Germany 6% France 11% CHF million 108 219 Real 12.2% Switzerland estate 83% Breakdown by type Others 2% Centres 8% Mixed Residential 25% 43% Commercial 22%

Equity portfolio (gross)

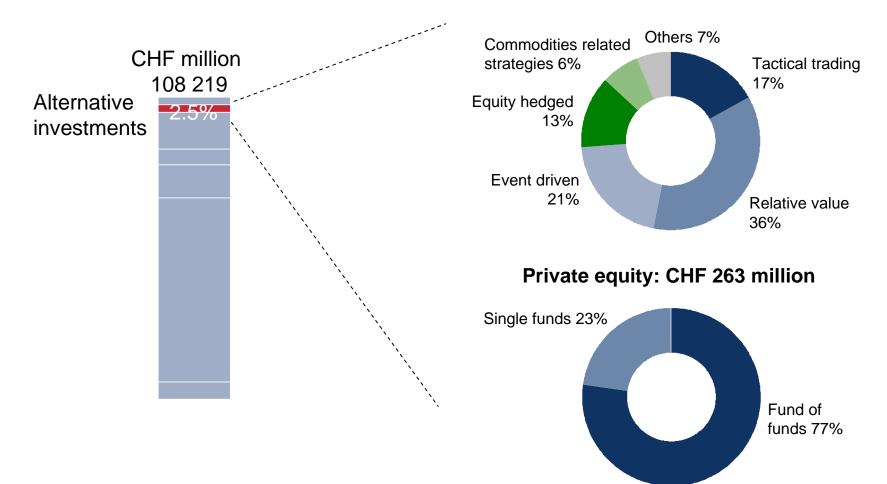




Alternative investment portfolio (gross)



Insurance portfolio (fair value basis)

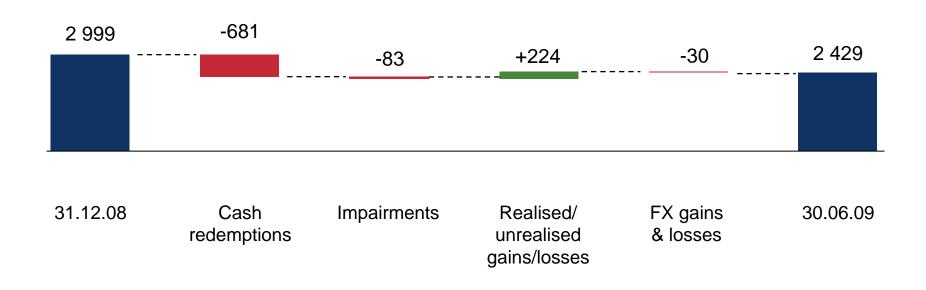


Hedge funds: CHF 2.4 billion

Hedge funds movements



CHF million (fair value basis)



Forex and interest rates



Foreign currency exchange rates

	30.06.09	31.12.08	30.06.08	1.130.06.09	1.130.06.08
EUR	1.5255	1.4915	1.6054	1.5061	1.6060
GBP	1.7927	1.5413	2.0265	1.6841	2.0745
USD	1.0799	1.0608	1.0156	1.1293	1.0506

Interest rates ¹⁾

	30.06.09	31.12.08	30.06.08
CHF	2.319	2.095	3.288
EUR	3.386	2.951	4.621
USD	3.533	2.212	3.969
GBP	3.690	3.020	5.130

Supplementary information



- 1. Profit and loss
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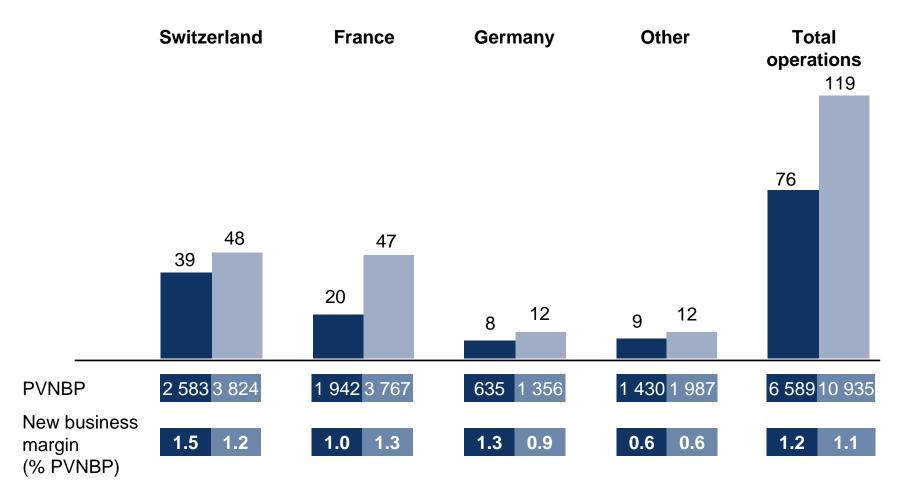
4. Market consistent embedded value (MCEV)

5. Contact details and financial calendar

Value of new business



CHF million (MCEV)



Value New Business for HY2009



CHF million (MCEV)	Switzerland	France	Germany	Other	Total
Value of new business	39	20	8	9	76
Annual premiums	105	175	69	2	350
Single premiums	733	883	55	1 416	3 088
Present value of new premiums (PVNBP)	2 583	1 942	635	1 430	6 589
Average annual premium multiplier	17.6	6.1	8.5	7.1	10.0
New business annual premium equivalent (APE)	178	263	74	144	659
change to HY 2008	+17%	+107% ¹⁾	+12%	n/a	+86%
New business margin (% PVNBP) change to FY 2008	1.5% +30bps	1.0% -30bps	1.3% +40bps	0.6% +0bps	1.2% +10bps
New business margin (% APE) change to FY 2008	22.1% +380bps	7.7% -170bps	10.8% +300bps	6.2% +40bps	11.6% +100bps
Value added by new business	64	48	12	19	143
New business strain	-25	-27	-4	-10	-67

Value of new business: Economic assumptions



Liquidity premiumsBusiness unitHY 2009Switzerland50 bpFrance, Germany and Luxembourg50 bpLiechtenstein0 bp

Swap rates							Expected	forward	inflation	rates		
Economy	1 year	2 year	5 year	10 year	15 year	30 year	Year 1	Year 2	Year 5	Year 10	Year 15	Year 30
Switzerland	0.54%	0.81%	1.89%	2.77%	3.15%	3.01%	-0.2%	-0.5%	0.5%	1.4%	2.2%	2.2%
Euro Zone	1.36%	1.80%	2.86%	3.66%	4.08%	4.02%	1.1%	1.4%	2.2%	2.6%	2.9%	1.8%
United States	0.88%	1.49%	2.97%	3.82%	4.10%	4.25%						

ATM implied volatilities of 20-year receiver swaptions (12 months average)

Economy	1 year option	2 year option	5 year option	10 year option	15 year option	30 year option
Switzerland	23.8%	21.8%	19.6%	20.1%	20.2%	11.0%
Euro Zone	23.6%	20.7%	17.7%	17.2%	18.9%	19.2%
United States	33.7%	29.7%	24.3%	19.5%	18.0%	15.9%

Equity option implied volatilities (12 months average)

Economy	Index	Volatility
Switzerland	SMI	27.9%
Euro Zone	Eurostoxx	31.3%
United States	S&P 500	31.9%
Asia Pacific	Nasdaq	31.3%

Real estate volatilities

Economy	Volatility
Switzerland	10.0%
Euro Zone	15.0%

Cautionary statement regarding forward-looking information



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Supplementary information



- 1. Profit and loss
- 2. Balance sheet
- 3. Investments
- 4. Market consistent embedded value (MCEV)

5. Contact details and financial calendar

Contact details and financial calendar



Contact

Marcus Händel Head of Investor Relations

Rolf Winter Senior Investor Relations Manager
 Tel.
 +41 (43) 284 67 67

 E-mail:
 marcus.haendel@swisslife.ch

 Tel.
 +41 (43) 284 49 19

 E-mail:
 rolf.winter@swisslife.ch

Financial calendar

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