

# **Deutsche Bank Swiss Equities Conference**

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Lucerne, 11 May 2005

### **Agenda**

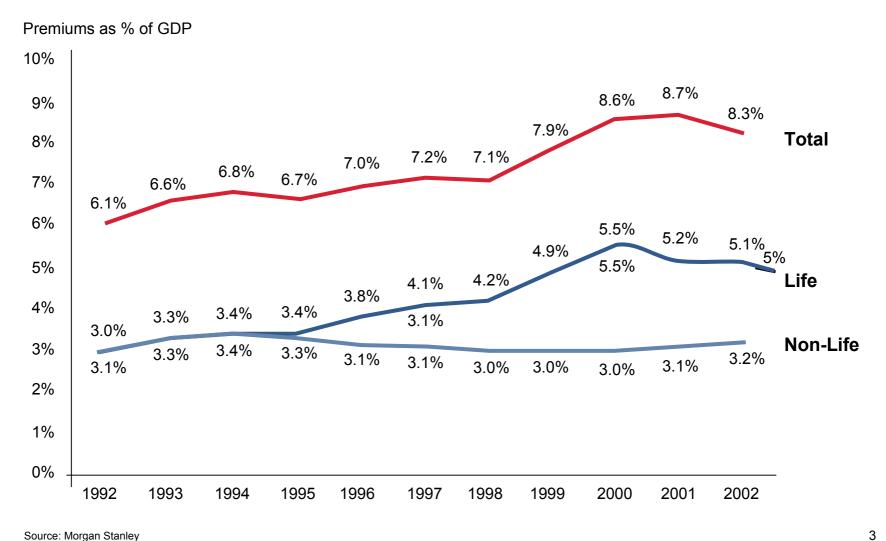


- 1. Life and Pensions: A growing market
- 2. Swiss Life well positioned
- 3. Opportunities and challenges

## **European Life insurance with higher** growth than non-life and GDP



Western European gross written premiums in % of GDP, 1992-2002

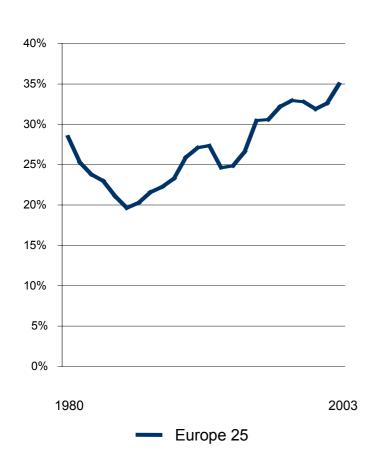


Source: Morgan Stanley

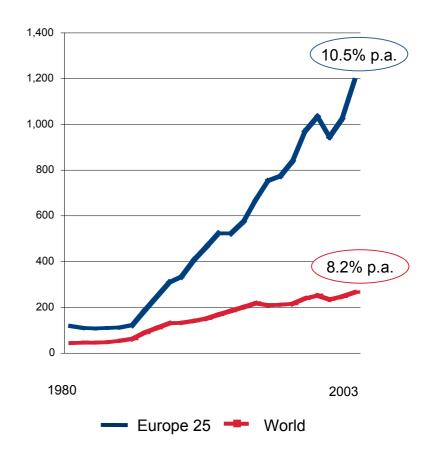
# Life insurance business is growing faster in Europe than in the rest of the world



#### **European life premiums as % of world**



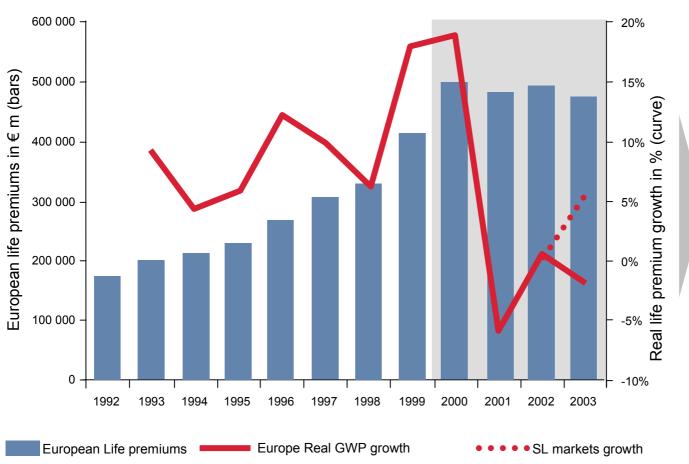
#### Life insurance premiums per capita, USD



## SL's markets grew stronger than other European life markets, which stalled



Western European life markets: Premiums and growth 1992-2003 (real values)



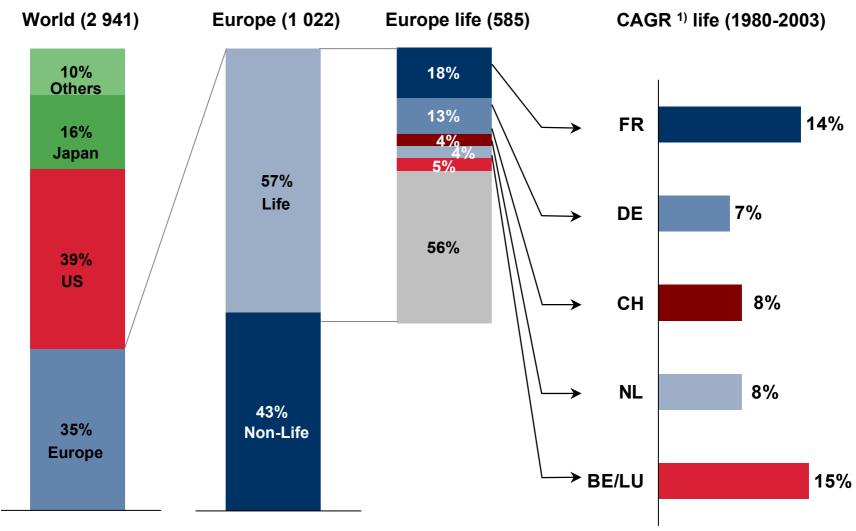
- Stagnation from 2000 until 2003
- Fast recovery of Swiss Life's markets: growth by 6% in 2003 and 7% in 2004

5 Source: Morgan Stanley

### Swiss Life is active in European growth markets



Direct insurance premiums 2003, USD billion

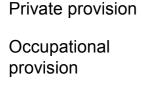


<sup>1)</sup> Compounded Average Growth Rate (CAGR) 1980-2003 Source: Swiss Re Sigma, Swiss Life

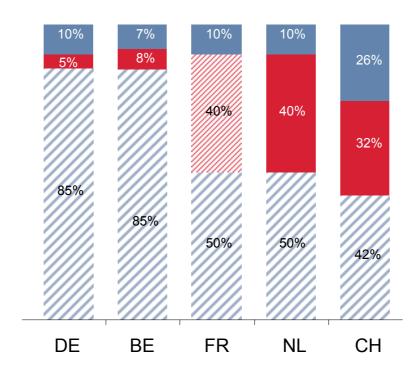
# Continuing pressure on first pillar supports shift to private and occupational provision



Retirees' income sources (shaded areas: pay-as-you-go system; other areas: funded systems)



Public provision



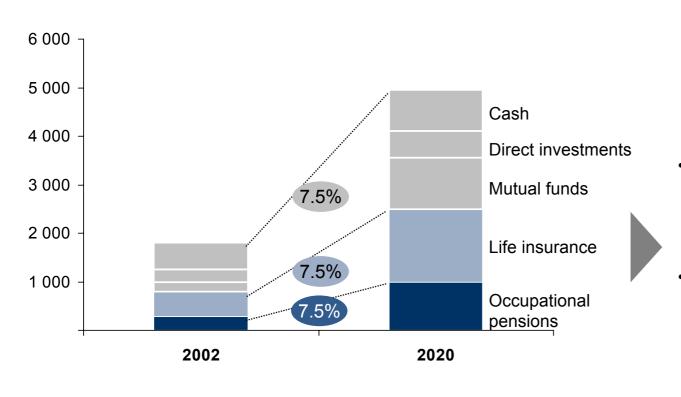
- Countries with higher proportion of unfunded systems will come under heavy pressure
- Resulting in longterm and sustainable growth potential for life insurers

Source: Swiss Life 7

# Long-term savings in Europe: Attractive long-term growth potential for life insurance



Total expected gross inflows into European savings (life premiums, EUR billion)



- Life and pensions in Europe expected to grow by 7.5% p.a. up to 2020
- Long-term security and additional customer benefits as key competitive advantage for life insurance

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### **Swiss Life: Building on key strengths**



#### **Key strengths**

- Clear focus on life & pensions
- Well established distribution channels
- Leading position in Switzerland
- Attractive positions in Europe
- Strong brand
- Solid balance sheet
- Above average technical expertise

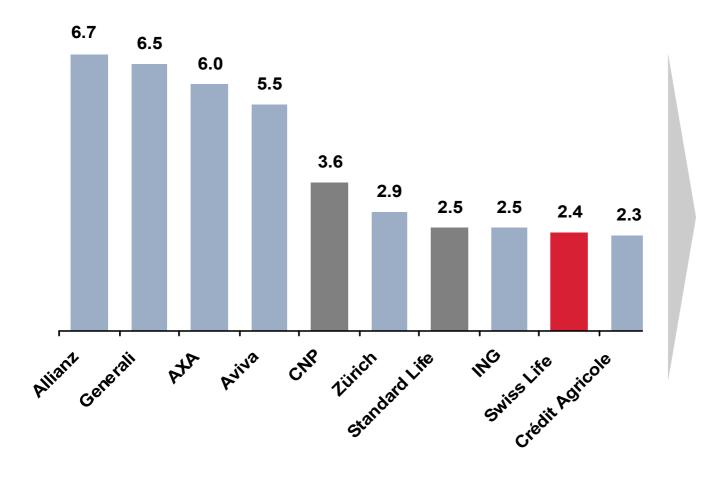
#### **Achievements**

- Return to growth
- Re-established credibility with clients
- Financial turnaround accomplished
- In Swiss group business regulatory risk reduced
- Profitability improved and value increased

### SL ranks number 9 in European life insurance



Western Europe: Top 10 life insurers 2003, share of life market in %

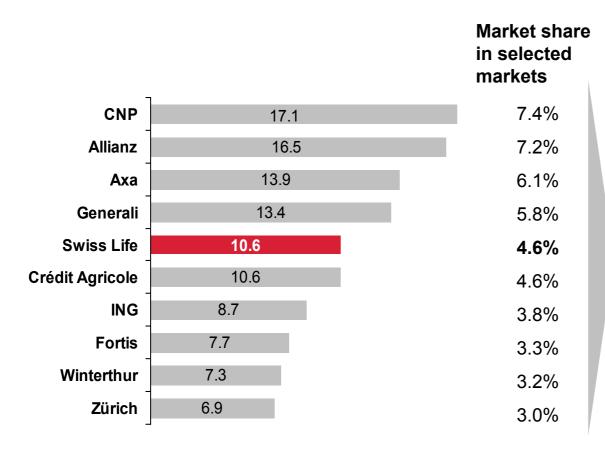


No.3 pure Life insurer

### **SL Top 5 in the chosen markets**



Gross written life premiums in chosen markets <sup>1)</sup>, 2003: in EUR billion



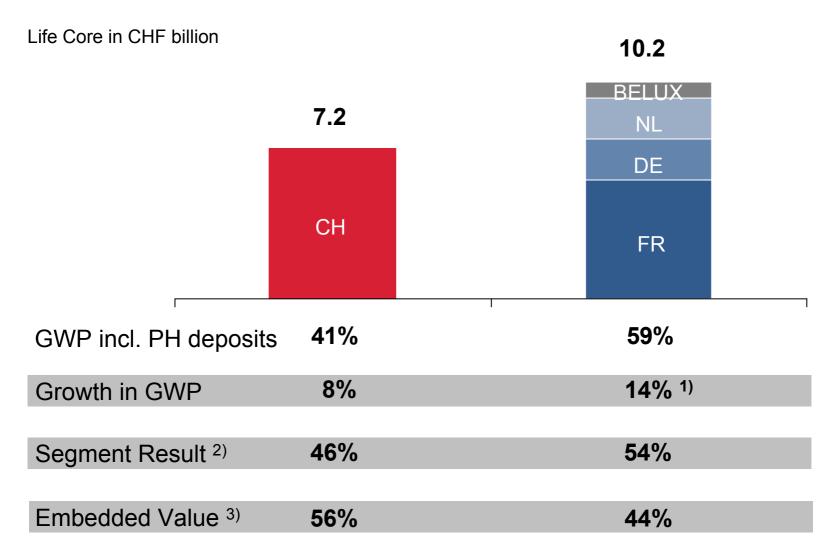
 Swiss Life as a focused, international provider of life insurance within core

markets

- Top 2 group life provider in core markets
- Top 4 competitors are composite insurers (Allianz, AXA, Generali) or active "mainly" in domestic market (CNP)

### Swiss Life with a balanced portfolio





<sup>1)</sup> Excluding large one-off transactions in the Netherlands. Growth in GWP with one-offs: 8%

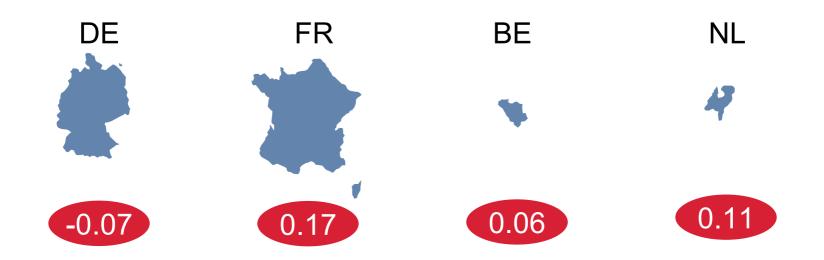
<sup>2)</sup> Segment result absolute: Switzerland CHF 443 million; Europe CHF 514 million

<sup>3)</sup> Switzerland CHF 3 601 million, Europe CHF 2 819 million (before overhead costs, elimination effects, ANAV Swiss Life Holding)

## Swiss Life's European market growth rates show low correlation with Swiss home market



22-year historical correlation between Swiss and European life insurance market growth



Swiss growth is independent of European growth, leading to consistent growth for the whole Group

### **Profit and loss highlights**



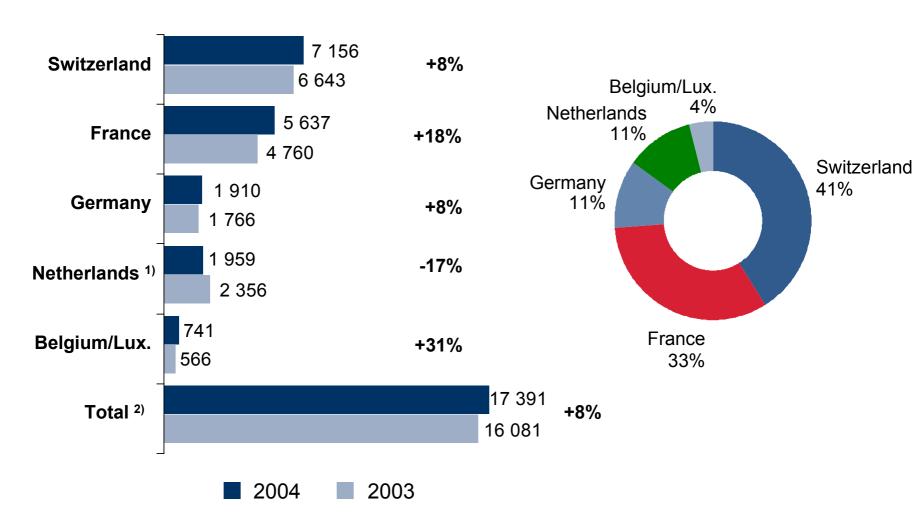
CHF million (IFRS basis)

	2004	2003	Change
Premiums and PH deposits (gross)	20 308	18 760	+8.3%
Financial result	6 670	5 836	+14.3%
Benefits paid and changes in reserves	-15 741	-15 726	+0.1%
PH bonuses and participation in surplus	-1 363	-871	+56.5%
Operating expenses	-2 803	-2 880	-2.7%
Operating result	1 252	557	+124.8%
Goodwill amortisation	-243	-80	
Taxes and minority interests	-385	-244	
Net result	624	233	
Earnings per share (EPS in CHF) 1)	20.50	8.83	
Return on equity (ROE)	10.7%	5.3%	

### Life Core: Premium income up 8%



CHF million (IFRS basis)



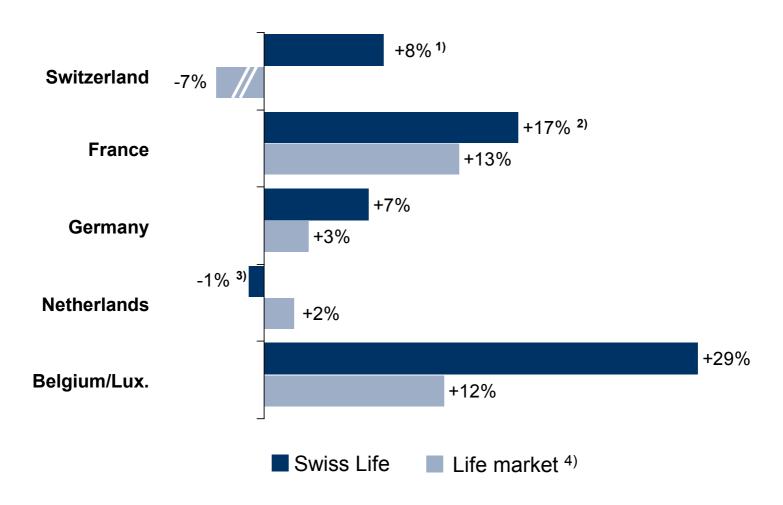
<sup>1)</sup> Netherlands premium growth distorted due to HBG portfolio in 2003 CHF +856 million and Goudse CHF +463 million in 2004. On comparable basis growth = - 0.3%

<sup>2)</sup> Gross written premiums and PH deposits after intercompany eliminations between Life Core countries of CHF -11 million for 2004, CHF -9 million for 2003

### Market share gained



2004 local currency, in %



<sup>1)</sup> Without «La Suisse»

<sup>3)</sup> On a comparable basis

### **Balance sheet highlights**



CHF million (IFRS basis)

	2004	2003	Change
Technical reserves	138 125	136 214	+1.4%
Insurance reserves	104 166	103 862	
Policyholder deposits	25 767	23 678	
Separate accounts	8 192	8 674	
Borrowings	6 149	5 802	
Shareholders' equity 1)	6 697	4 964	+34.9%
Total liabilities and equity	165 613	162 478	
Core Capital	12 286	8 820	+39.3%
Shareholders' equity	6 697	4 964	
Minority interests	211	215	
Hybrid and subordinated debt	1 618	1 677	
Deferred Group-related funds	3 760	1 964	

### **Embedded value highlights**



CHF million (statutory basis)

	2004	2003	Change
Embedded value Switzerland	3 601	3 501	+2.9%
Embedded value Europe	2 819	2 788	+1.1%
ANAV of Swiss Life Holding 1)	1 516 <sup>3)</sup>	622	
Embedded value Swiss Life Group	7 936	6 911	+14.8%
of which ANAV	4 909	2 831	
PVFP	4 507	5 209	
Cost of capital	-1 480	- 1 129	
Embedded value per share 2)	235	276	

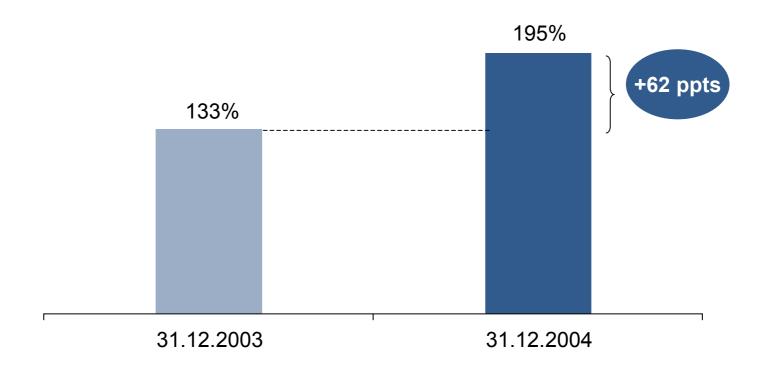
<sup>1)</sup> Equity of Swiss Life Holding less book value of Rentenanstalt/Swiss Life; including overhead

<sup>2)</sup> Based on 25 034 041 shares for 2003 and on 33 775 818 for 2004

<sup>3)</sup> Including Banca del Gottardo at book value of CHF 1 340 million

### **Group solvency substantially increased**





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# Pensions leadership: From five cornerstones to three new strategic directions



"Cornerstones 200	2"			_	New strategic direction	ıs
Business focus		Focus on core business and divestments achieved	but pensions opportunities not fully captured		Growth	
Operational excellence		Costs reduced	but process efficiency not sufficient yet		⊏ff: o i o m o v	
Financial strength		Capital position strengthened	but operating insurance profitability not yet satisfactory		Efficiency	
Performance culture		KPI framework established at group level	but full performance culture not realised yet		Leadership	
Streamlined structure		Holding structure established	and should be leveraged further			

### Our ambition: Pensions leadership



Growth	Focus on "pensions" related value proposition	<b>→</b>	to answer and satisfy clients' growing pension needs
Growth	Develop own and third-party channels	<b>→</b>	to reduce single channel dependency
Efficiency	Increase basic insurance profitability substantially	<b>-</b>	to become less dependent on financial result
Efficiency	Reduce complexity at all stages of the value chain	<b>-</b>	to improve process efficiency and lower costs
Leadership	Enhance entrepreneurial responsibility and steering	<b>-</b>	to allow flexible and close- to-market decision-making
LeaderSinp	Develop integrated human capital portfolio	<b>-</b>	to anchor our leadership culture

### **Ambitious targets reiterated**



> 1% Above market growth in each market

> 10% Sustainable return on equity

> 4 CHF Sustainable dividends

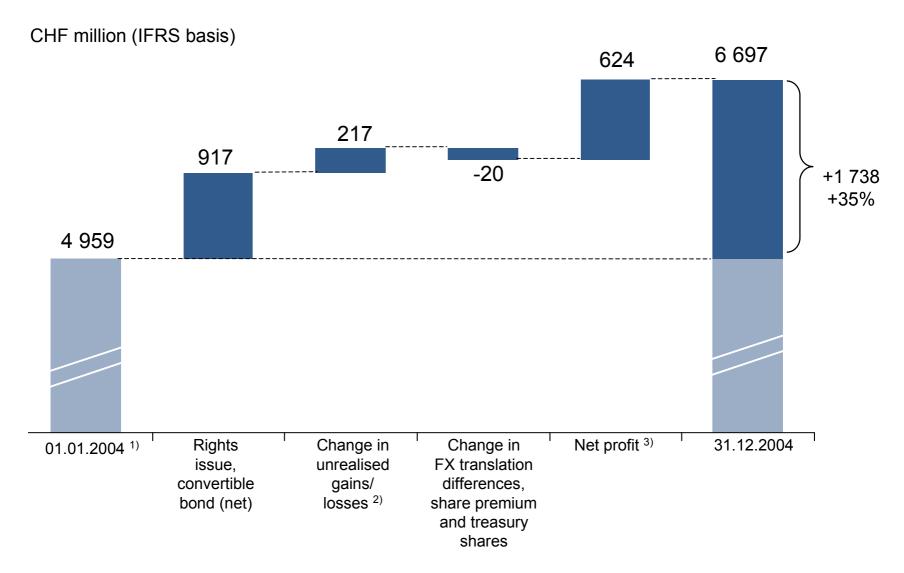


### **Appendix**



### Shareholders' equity up 35%





<sup>1)</sup> CHF 4 964 million less SOP03-1 impact of CHF -5 million

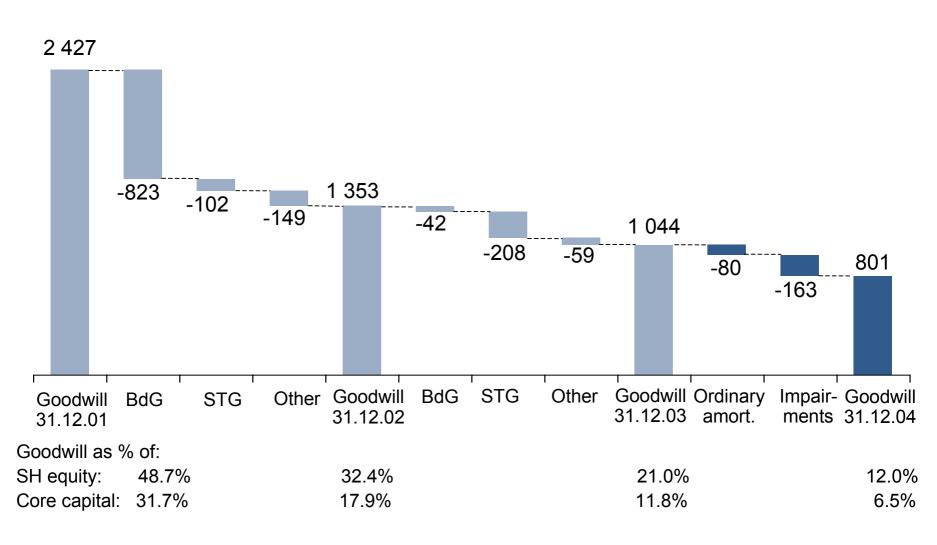
<sup>2)</sup> Including revaluation reserves CHF -197 million (after tax) due to legal quote and changes in conversion rate for group life business

<sup>3)</sup> Including retained earnings CHF 164 million (after tax) due to "legal quote" and changes in conversion rate for group life business

### **Goodwill further reduced**



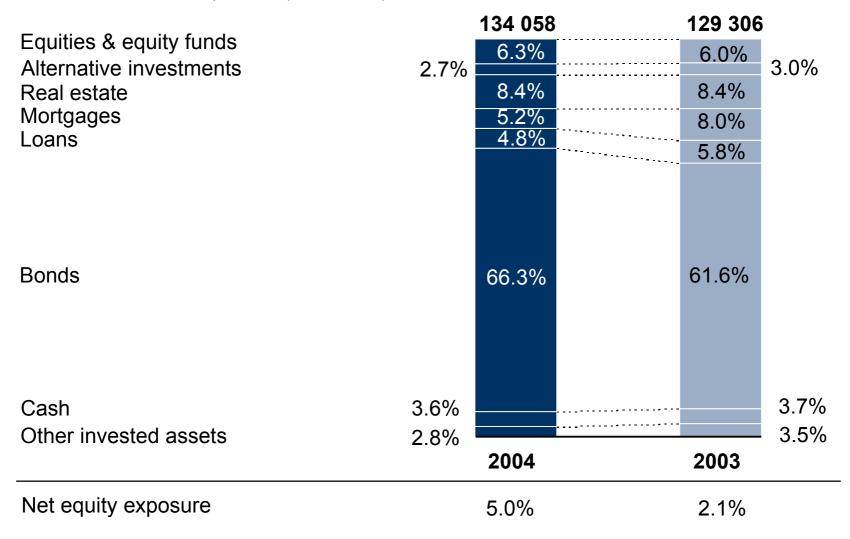
CHF million (IFRS basis)



### Asset allocation insurance portfolio



CHF million; insurance portfolio (IFRS basis)

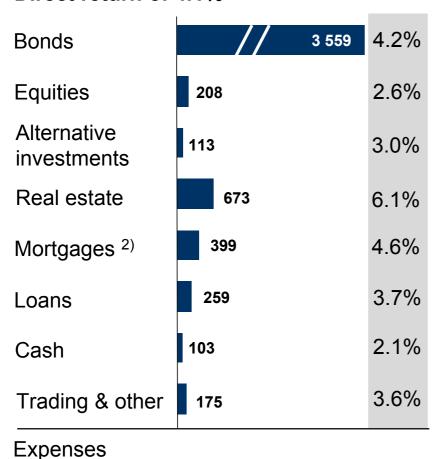


# Investment returns supported by bond performance

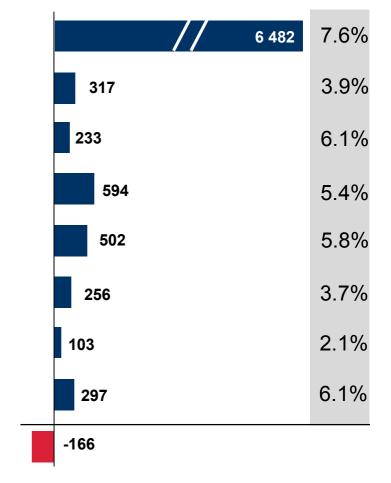


CHF million; insurance portfolio (IFRS basis)

#### Direct return of 4.1%



#### Total return of 6.4% 1)



<sup>1)</sup> Total return including expenses: 6.3%

<sup>2)</sup> Mortgage return positively influenced by sale of portfolio in the Netherlands

### **Duration of bond portfolio**



### **Group 1) effective duration**

Average	8.9	8.0	7.0
USD	9.5	9.1	7.7
GBP	6.3	6.5	13.9
EUR	9.1	8.1	6.2
CHF	8.4	7.9	7.8
	FY 04	HY 04	FY 03

# **Embedded value: Conservative key assumptions**



		2004		2003		
		СН	EU	СН	EU	
Risk discount rate		7.0%	8.0%	7.0%	7.9%	
Bond return	short term	2.5%	3.9%	3.0%	4.5%	
	long term	3.3%	4.4%	3.8%	5.1%	
Weighted new	short term	3.1%	4.0%	3.5%	4.6%	
money rate	long term	3.8%	4.5%	4.0%	5.2%	

Based on: 10-year government bond	31.12.2004	31.12.2003
Switzerland (CHF)	2.3%	2.7%
Europe (EUR)	3.7%	4.3%

### **Embedded value: Analysis of change**



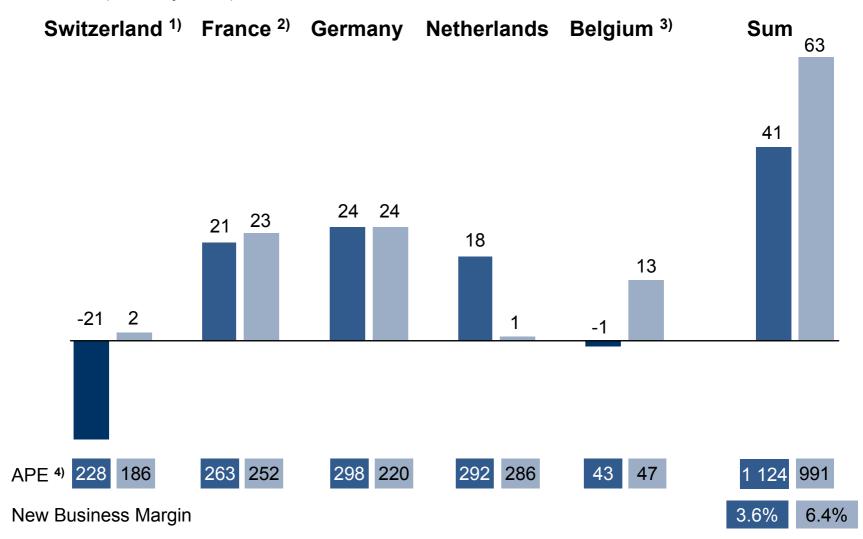
CHF million (statutory basis)

Swiss Life Group 2003	6 911	
Unwind 2004	+431	
Actual investment return 2004	+797	
Future investment return	-506	
Persistency	-114	<b>"</b>
Reserves strengthening	-221	
Value of new business 2004	+41	i i
Change in legal environment	-96	<b>"</b>
Capital increase	+860	
Sale Swiss Life UK	-158	<u>"</u>
Various	-9	
Swiss Life Group 2004	7 936	

#### Value of new business



CHF million (statutory basis)



Including La Suisse Vie
Without Luxembourg

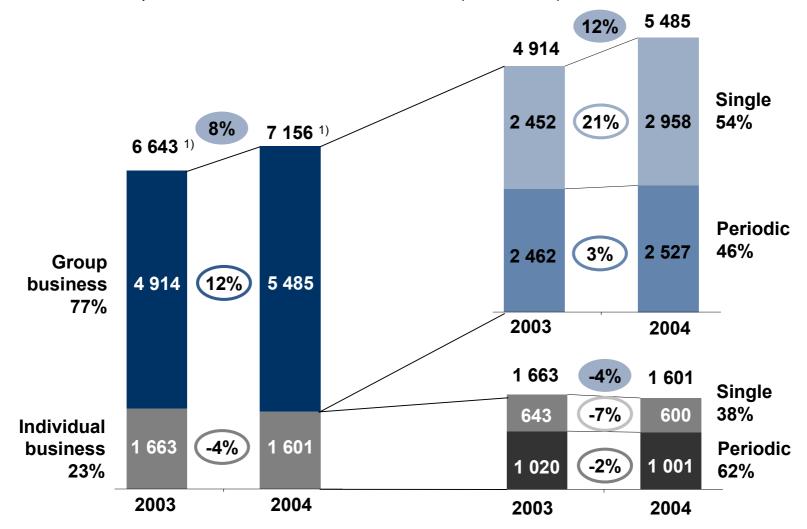
4) Annual premium equivalent

<sup>2)</sup> Including Swiss Life Assurance et Patrimoine; Erisa; Swiss Life Prévoyance et Santé

### Sound portfolio structure



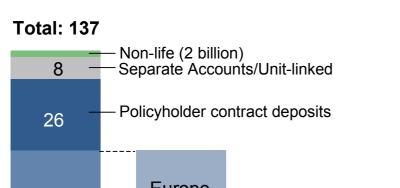
GWP incl. PH deposits, excl. «La Suisse», CHF million (IFRS basis)

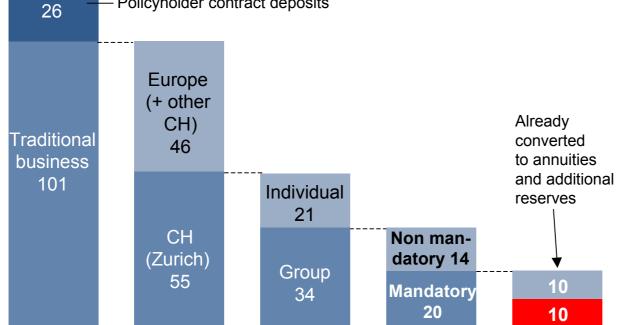


### **Group Business CH: Regulatory risk reduced**



Breakdown of mathematical reserves (IFRS basis) 30.6.2004, in CHF billion





Only CHF 10 billion is subject to guaranteed returns in group business Switzerland (2.5% as of 2005)

### Political discussion on a more realistic basis



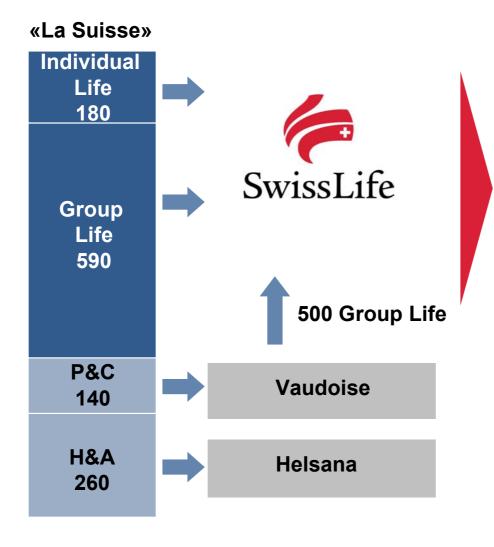
- More rapid and greater reduction of the conversion rate recommended by the BVG Commission
- Market-oriented formula for BVG minimum interest rate proposed by industry associations
- Parliamentary initiative for financing pension funds with insufficient cover

Broad interest in a stable 2<sup>nd</sup> pillar with secure funding and guaranteed pensions

### Market position further strengthened



GWP 2003 incl. PH deposits, CHF million



- Concentration on the Swiss Life brand; higher profile as a leading provider of life insurance and pension solutions
- Stronger distribution network and external sales organisation
- Greater efficiency by reducing duplications



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