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**A life insurer's ALM - a practical approach**  
**Bruno Pfister, CFO**

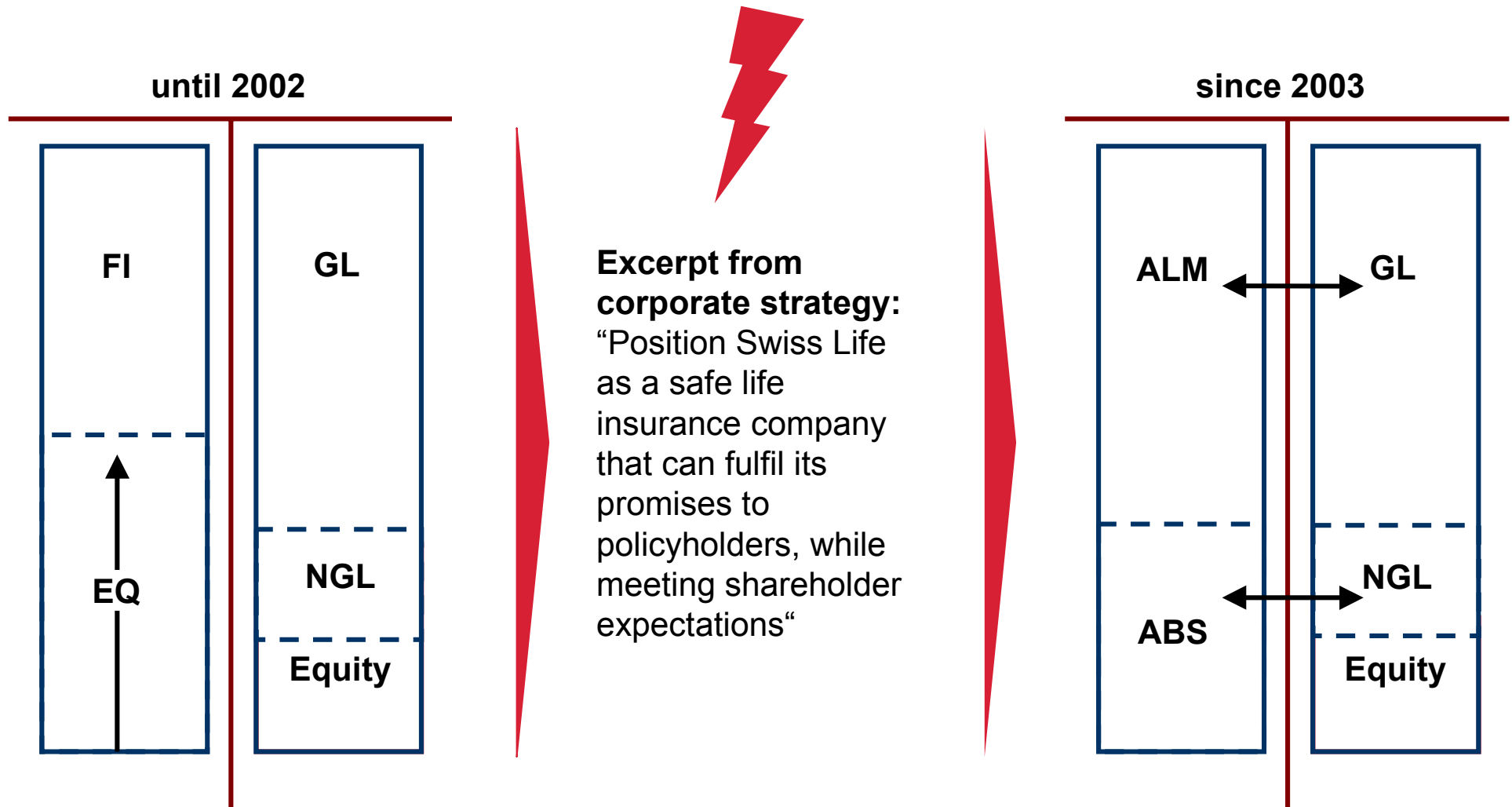
Madrid, 20 November 2004

# Agenda

1. Introduction
  2. Elements of asset & liability management
  3. Putting the pieces together
  4. Further development
-

# Change in business model leads to different balance sheet structure

Conceptual



# Agenda

## 1. Introduction

## 2. Elements of asset & liability management

2.1 Overview

2.2 Credit policy & liability modelling

2.3 Risk budget

2.4 Balance sheet constraints

2.5 Strategic asset allocation

## 3. Putting the pieces together

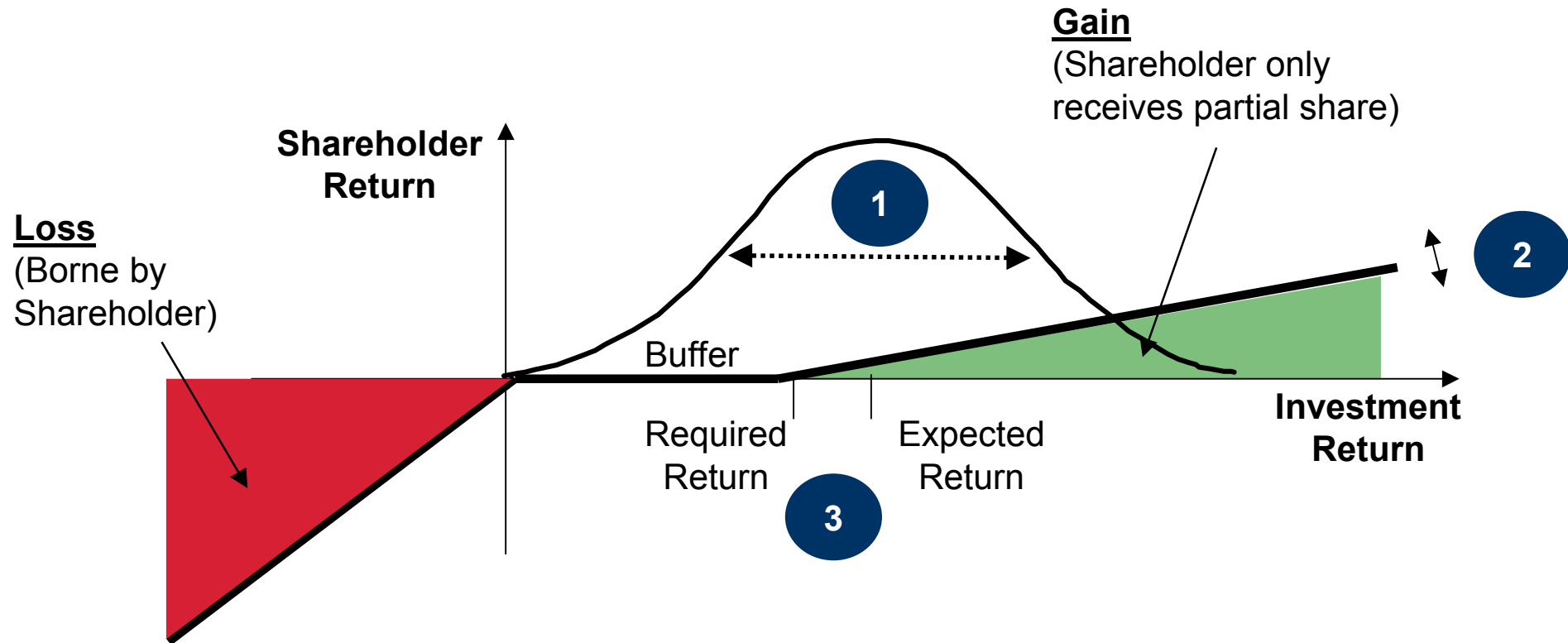
## 4. Further development

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# Asymmetry of Returns and ALM Targets



**Target 1**  
Asset allocation  
(Risk/Return)

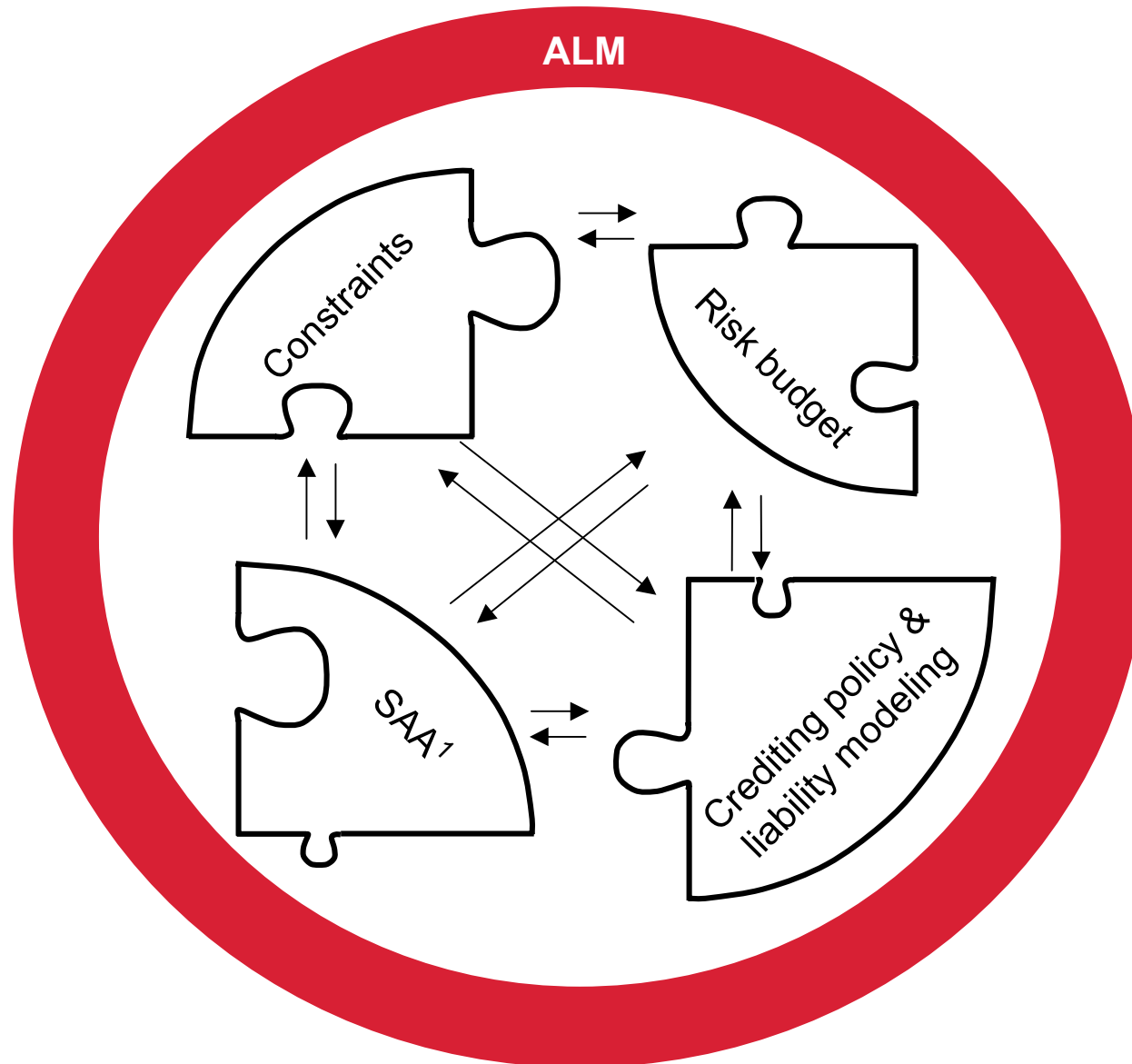
**Target 2**  
Crediting policy

**Target 3**  
Product Principles

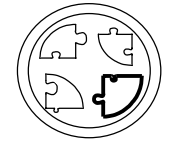


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# Different ALM elements are interrelated

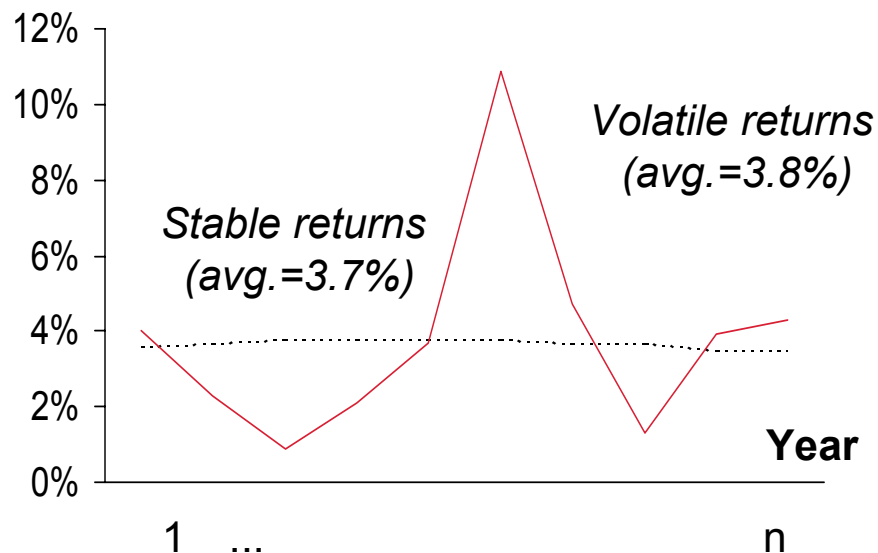


# High investment return volatility reduces value compared to stable (yet lower) returns



Illustrative, in CHF million

## Investment return p.a.

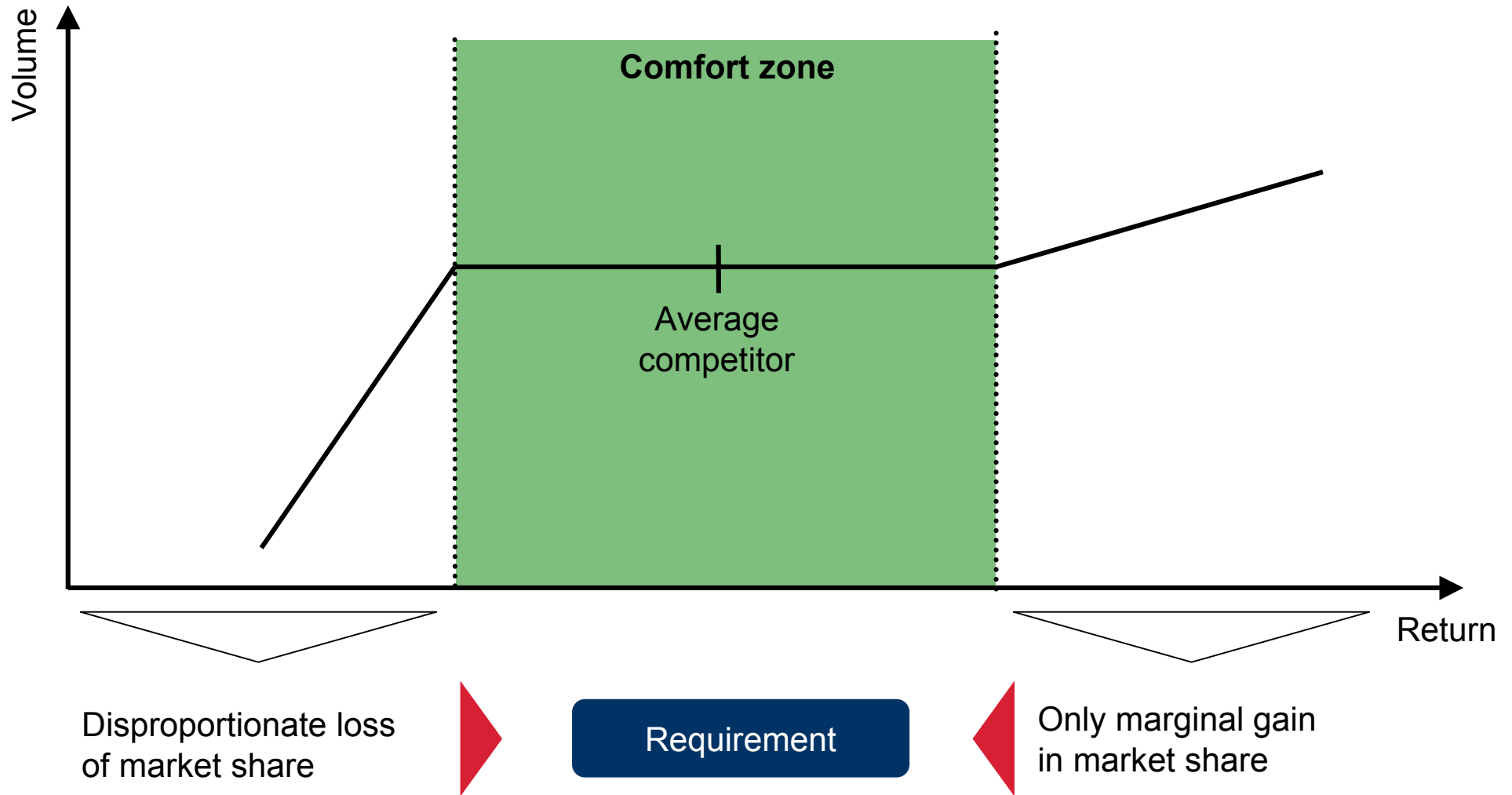


## Sensitivity analysis

	New business p.a.	Average lapse rate (%)	NPV
Stable returns	500	2%	2'000
Volatile returns	400	4%	1'000

Volatile investment returns therefore cause lower average new business, higher lapse rate and lower valuation

# Crediting policy takes into account competitors' behavior



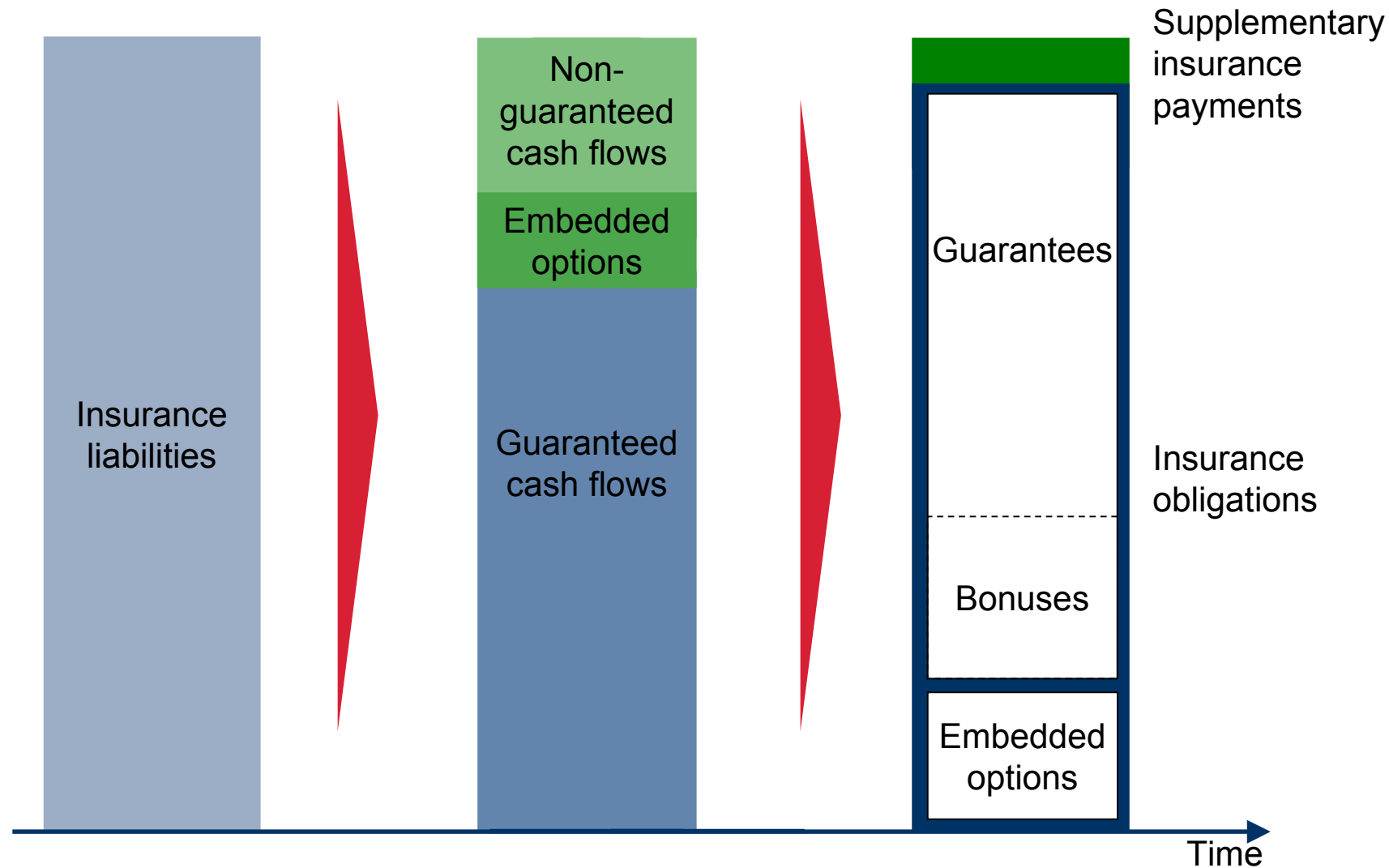


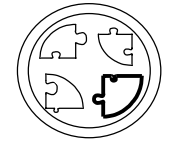


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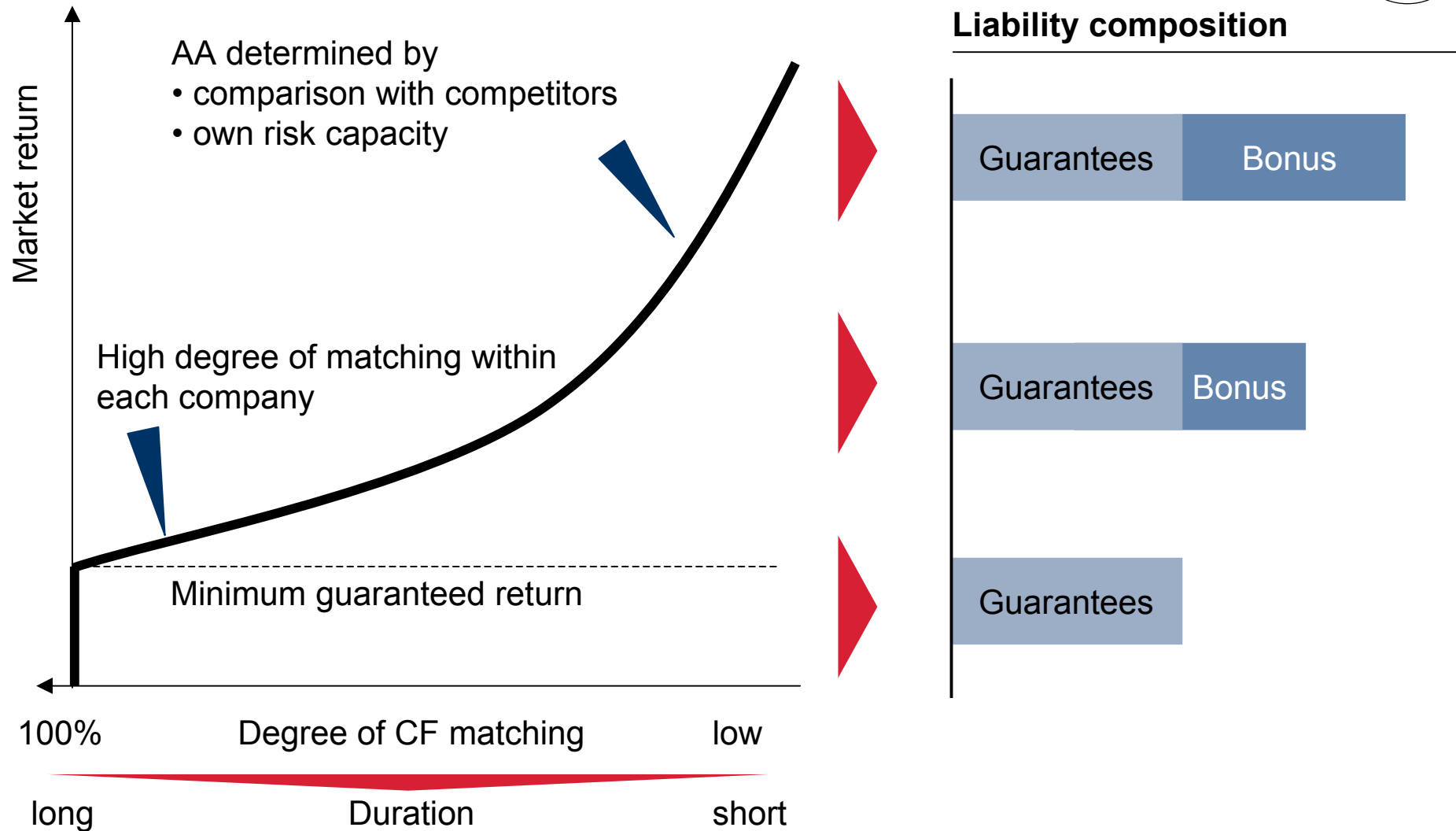


# Changes in liability notation lead to the expression of “insurance obligations”



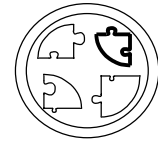


# Liability cash flows are complex in reality and vary with market returns





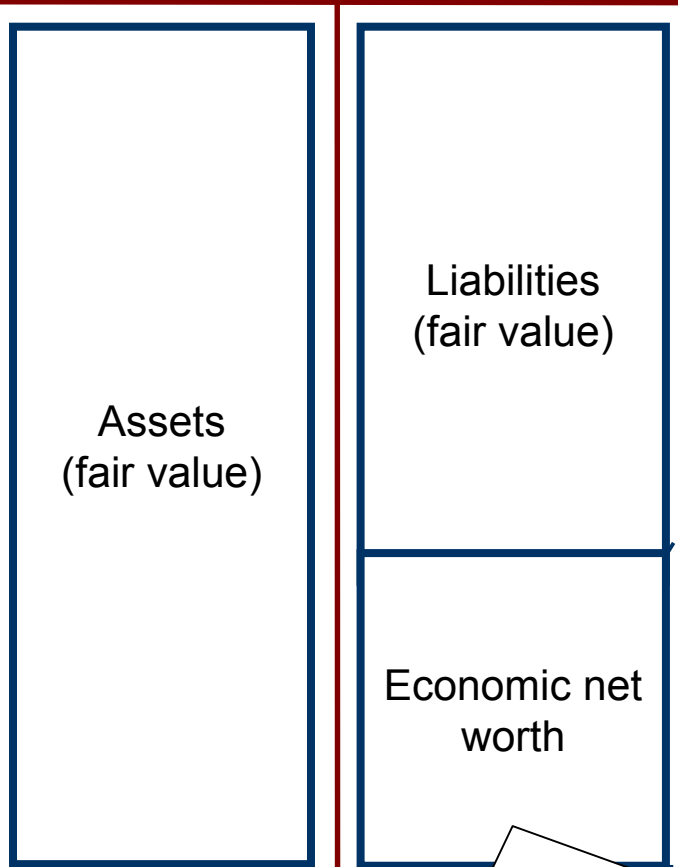
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# Risk budget defines the free risk capital

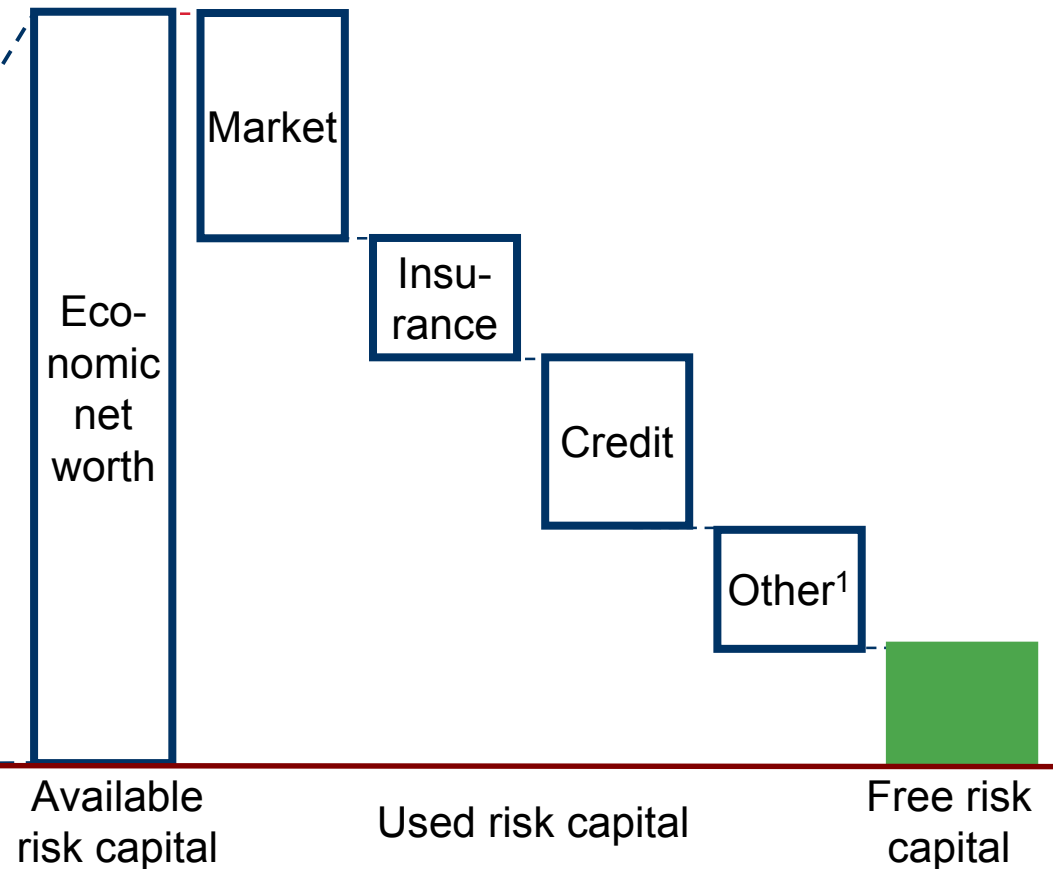
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## Marked-to-market balance sheet



Capital to sustain *unexpected* insurance claims and asset losses

## Risk budget



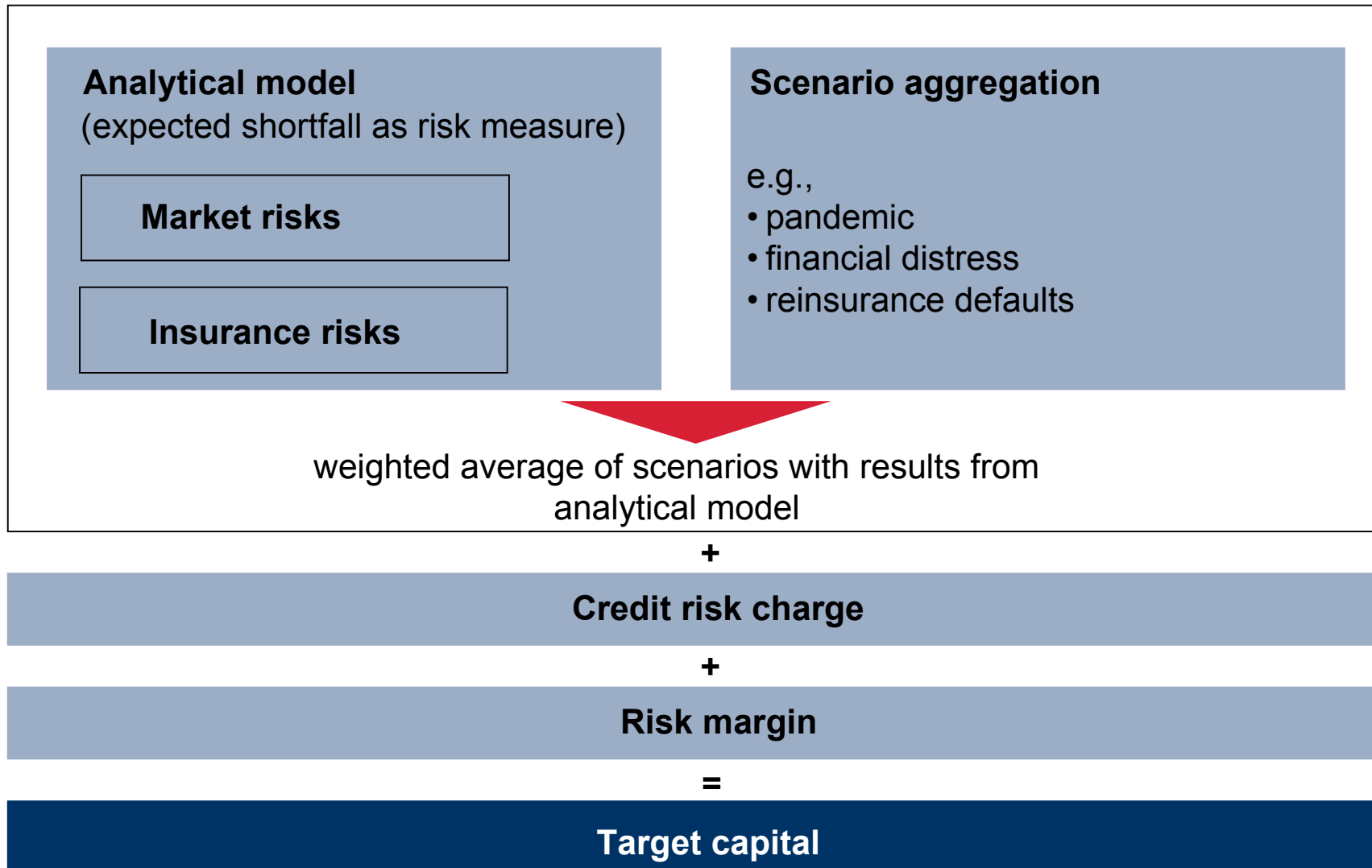
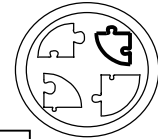
<sup>1</sup> I.e. operational, business and strategic risk

Note: Waterfall shows risk contribution of individual risk types net of diversification effect

# The SST<sup>1</sup>-target capital needs to be determined



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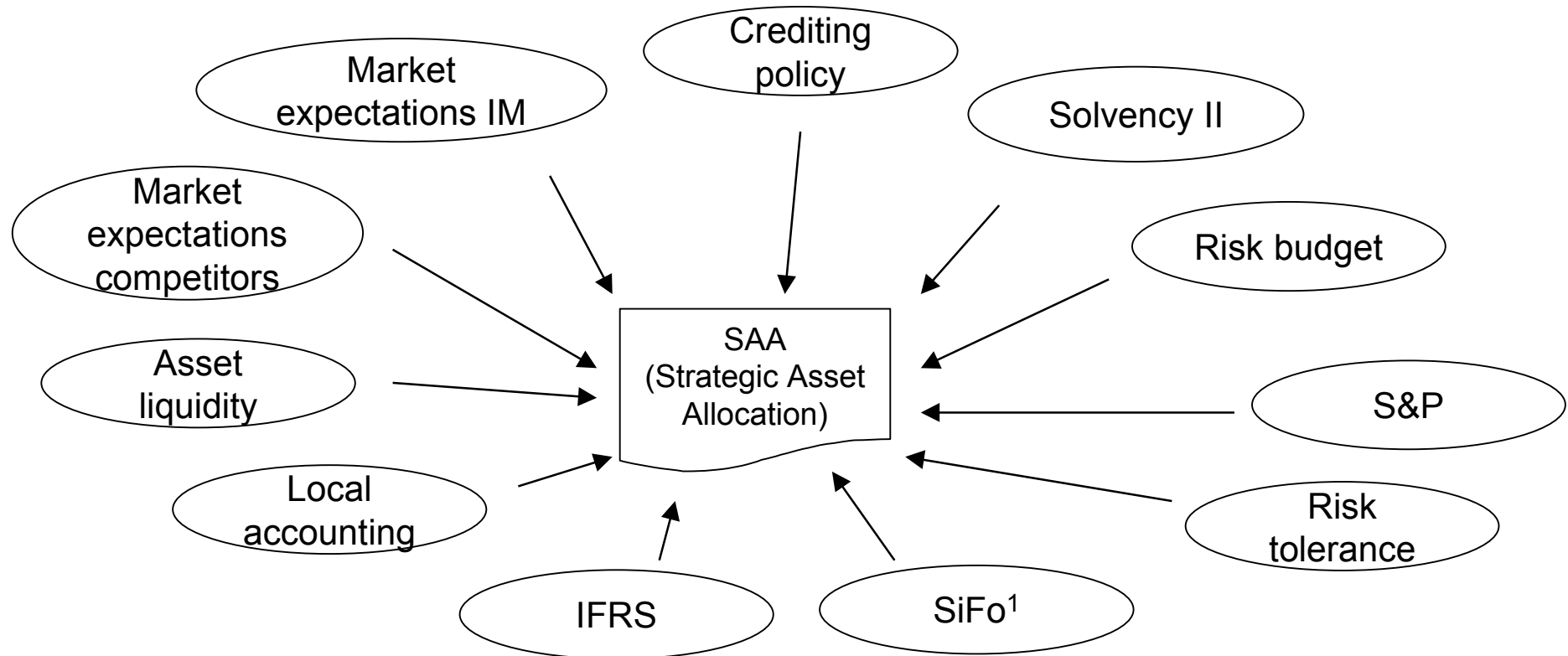
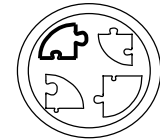
<sup>1</sup> Swiss Solvency Test

# The SAA is influenced and/or constrained by various factors

Illustrative



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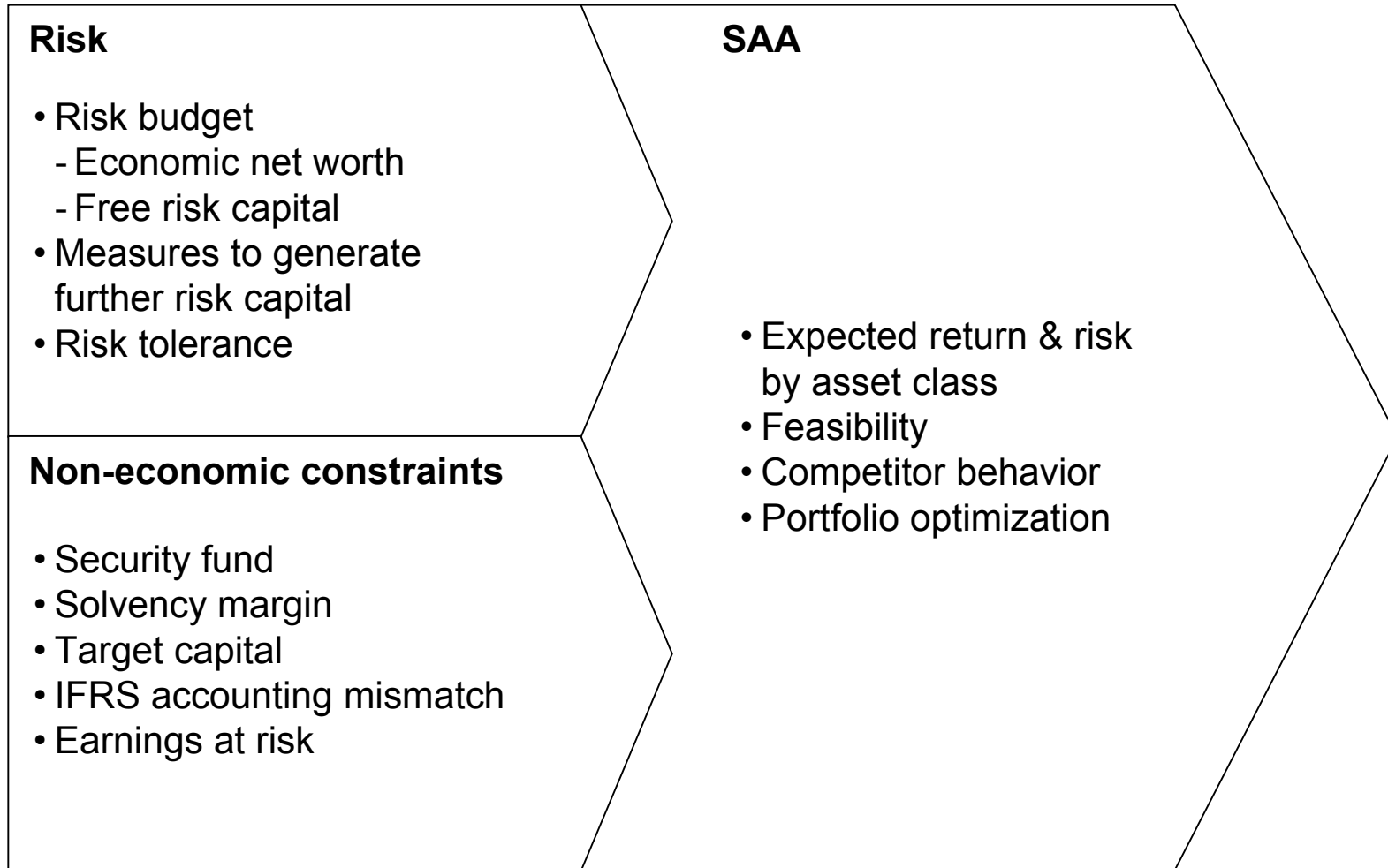
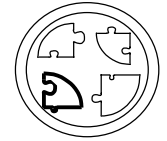
Inputs have different weightings leading to a situation where we might end up having one single input as a must and thus a “killer” constraint for the SAA

<sup>1</sup> SiFo (security fund): Regulatory coverage ratio of assets to liabilities

# Risk/return considerations and non-economic constraints determine SAA



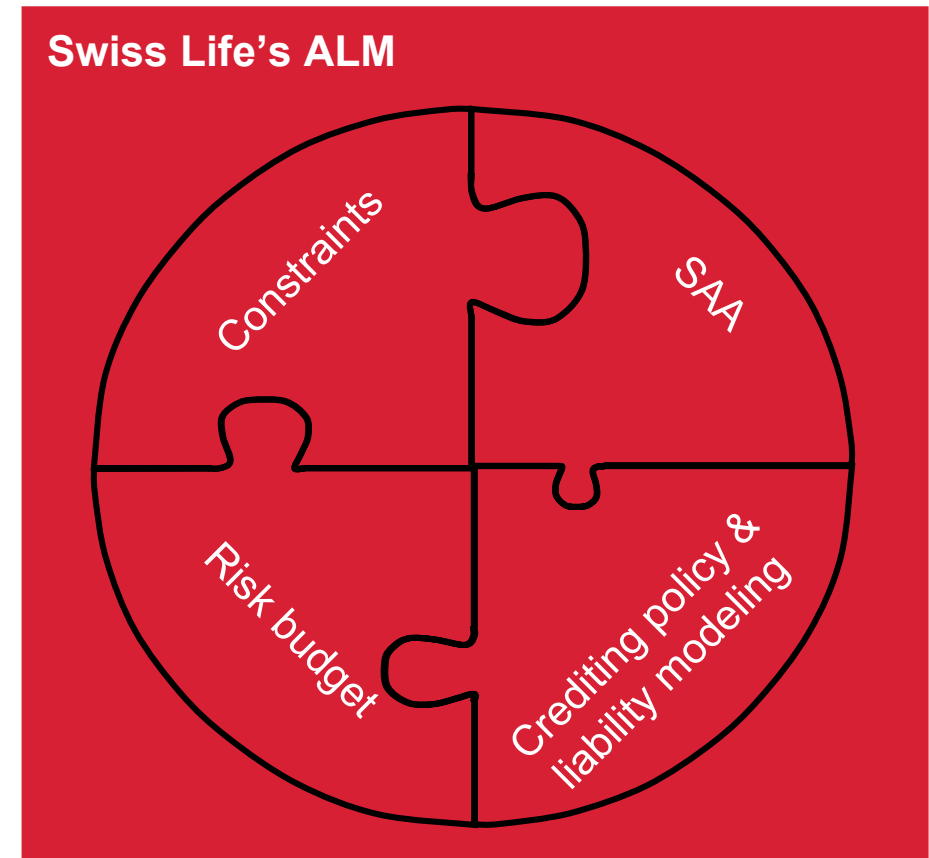
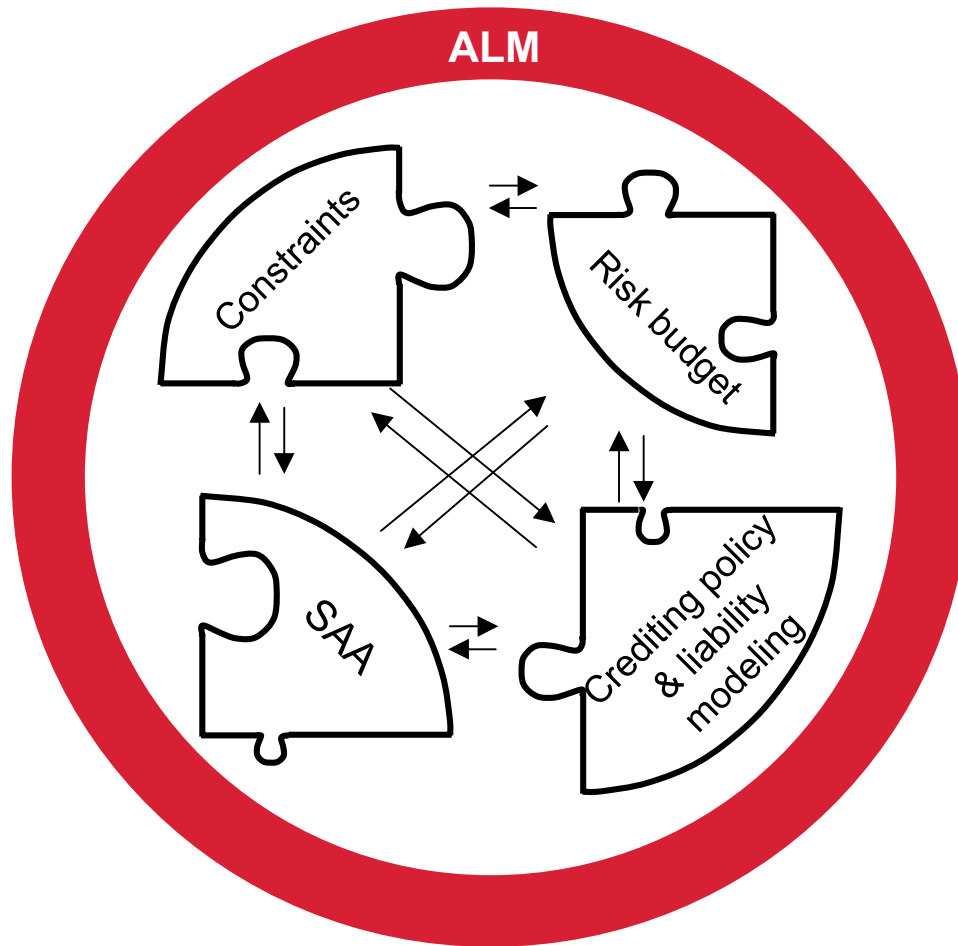
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# Closed-looped system is necessary to appropriately weight all elements



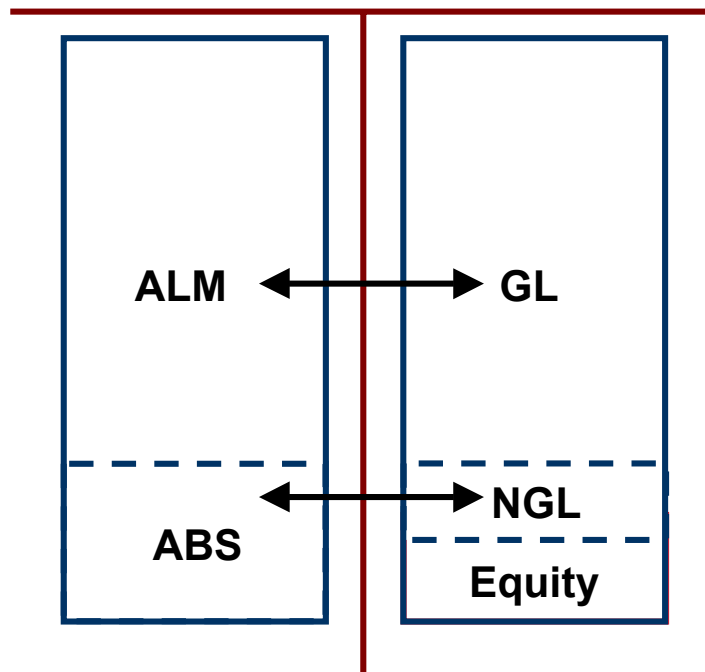
- Each ALM element by itself might be controllable
- The art of ALM lies in balancing out every element with the others
- Communication among the involved departments is crucial



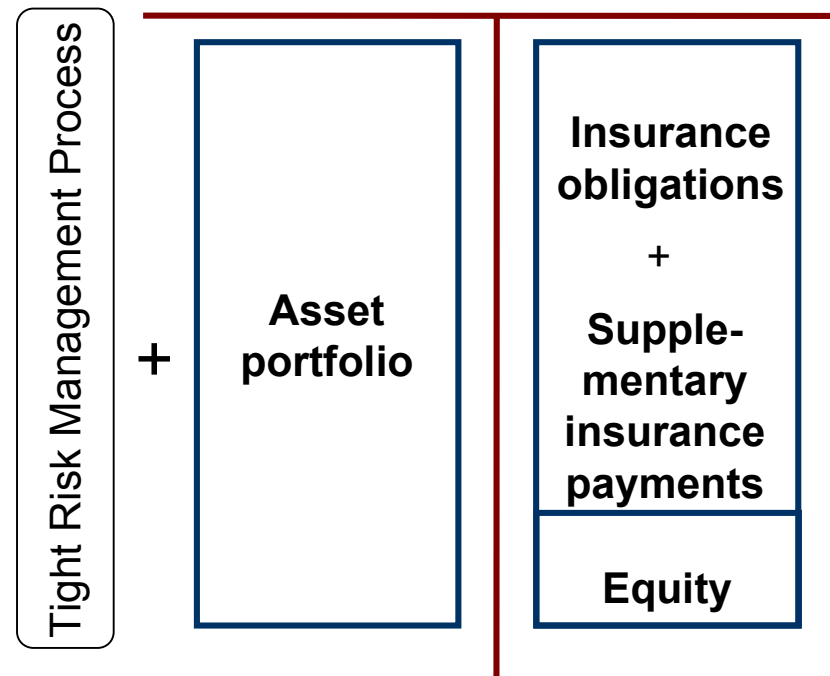
# The new business model will be implemented in a holistic approach

Conceptual

## New business model



## Implementation approach



### Benefits through holistic approach

- Simplicity through only one portfolio on asset side
- Without neglecting liability structure in AA

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## Further development

- Roll-out to all business units
  - Achieve further know-how development and transfer between headquarters and business units
  - Further improvement of cooperation between involved departments
  - Monitor development of SST/Solvency II
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# Cautionary statement regarding forward-looking information



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# Contact the Investor Relations Team



Iris Welten  
Head Investor Relations

Tel. +41 (43) 284 67 67  
E-mail: [iris.welten@swisslife.ch](mailto:iris.welten@swisslife.ch)

Fabrizio Croce  
Manager Investor Relations

Tel. +41 (43) 284 49 19  
E-mail: [fabrizio.croce@swisslife.ch](mailto:fabrizio.croce@swisslife.ch)

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