

# **Vontobel Investor Conference Swiss Life Germany**

Welten Iris

Interlaken, 8 - 9 June 2006

### **Overview**



## 1. Swiss Life's profile in Germany

- 2. Competitive positioning
- 3. Strategy and financials
- 4. Summary and outlook

## In a nutshell: A strong and reliable partner for both customers and brokers



## History

 Swiss Life Germany was founded in 1866 and is one of the oldest foreign insurance companies in Germany

## Segment

 Focused on a highly attractive customer base (both individual and corporate clients)

#### **Products**

 Great competence in employee benefits and disability solutions; individual and tailored solutions

## Positioning

- Swiss Life is number 19 out of 120 life insurers
- Swiss Life stands out as a premium brand for brokers

## Key strengths: Outstanding reputation in the broker market also due to top-ranked products



## Distribution

- Outstanding reputation and long-standing relationships with brokers based on high degree of trust, loyalty and professionalism
- Excellent individual sales support for brokers at the point of sale

#### Expertise

- Strong know-how in the execution of all forms of occupational pension schemes
- Setting standards in disability insurance
- One of the market leaders in the profitable credit life business

## Key strengths: "Partner for a lifetime"



## Customer base

- Focused on a highly attractive customer base
  - Large number of private clients with above average socio-demographics (better educated, higher income)
  - Administration of approximately 30 000 individual corporate client contracts, mainly GGF's<sup>1)</sup> (ownermanager) - which are particularly attractive
- Administration of approximately 4.000 group contracts
- Above-average higher savings/investment potential

Individual solutions

 Ability to identify relevant pension products for client's phase of lifecycle, proven by several product ratings

### Several awards for Swiss Life

















FRANKE UND BORNBERG

FF+

sehr gut
Produktqualität

Swiss Life EMI Plus Rating: Stand 03/2006

Produkt: Stand 07/2005









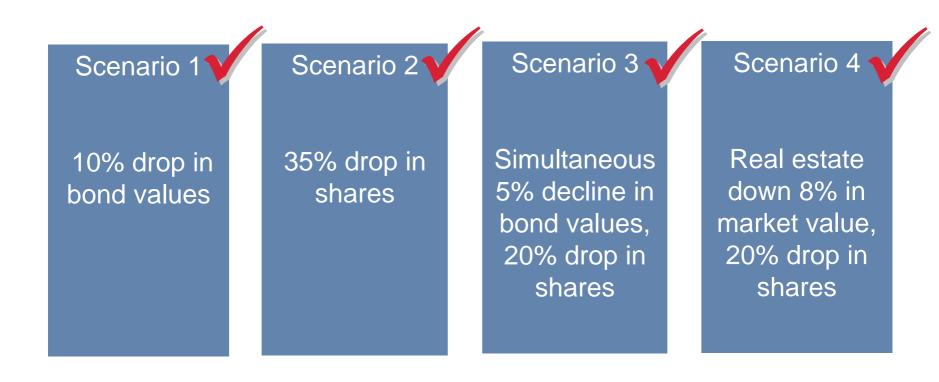




## Sound capital base: Stress tests passed with flying colours



- Swiss Life Germany successfully passed the stress tests of the German supervisory authorities (BaFin) in March 2006
- All scenarios were passed effectively



### **Overview**



1. Swiss Life's profile in Germany

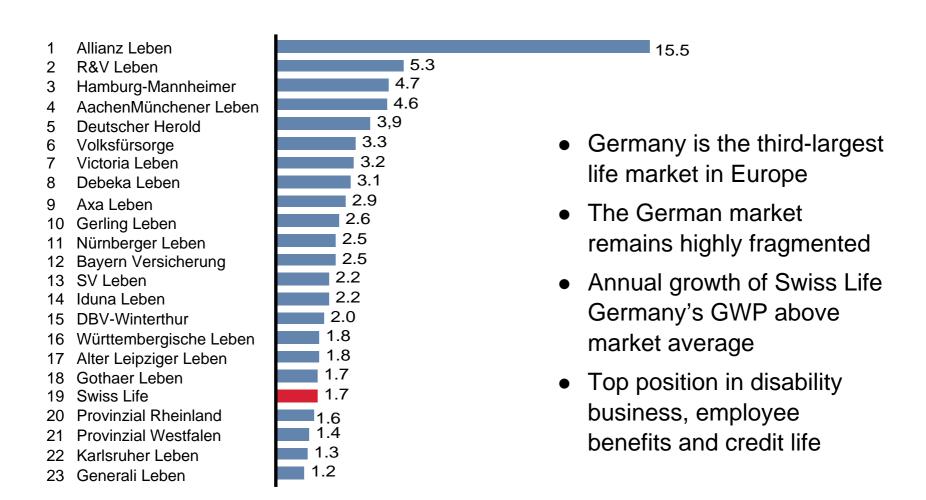
## 2. Competitive positioning

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### No. 20 out of 120 life insurers...



Market shares by GWP in % (2004)

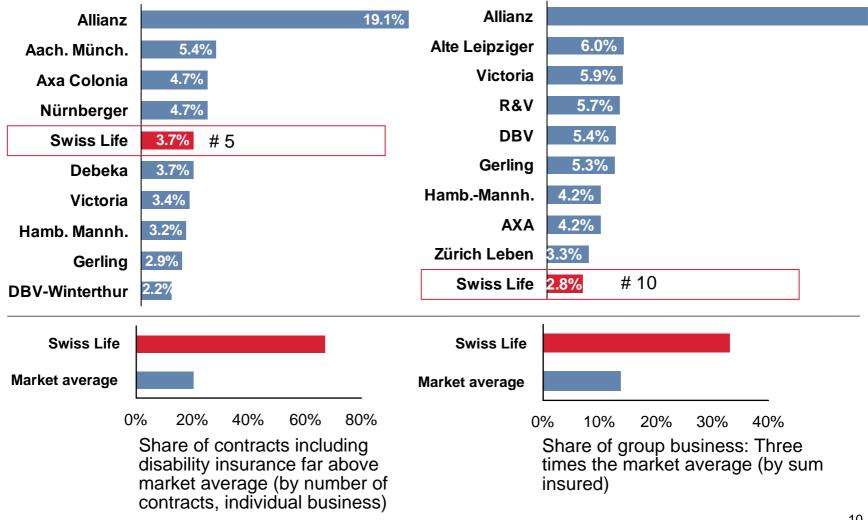


## ... but one of the leading providers in the growing disability and occupational pensions segments



Market share for supplementary disability insurance (2004)

Market share for GWP in group business (2004)



## Reasons for this exceptional positioning



## **Disability insurance**

Know-how and experience in sales as well as in administration of disability solutions

High quality of advice and service for complex situations (taxes, inheritance, etc.)

Individual lifecycle solutions

## **Group business**

Knowledge leadership for all types of occupational pension schemes

High degree of advisory competence across the sales force

Unique offerings for ownermanagers (GGF<sup>1)</sup>)

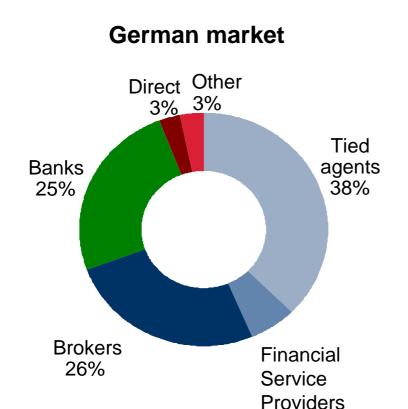
Swiss Life Germany's goal is to provide lifecycle-oriented solutions rather than the cheapest product for both brokers and end-customers

1) Gesellschafter-Geschäftsführer 11

## Specialist in the broker channel

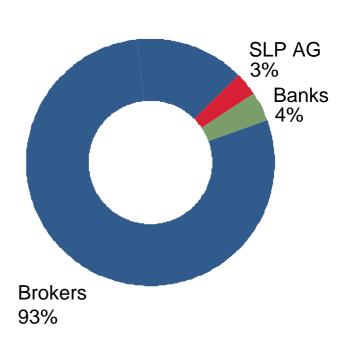


Share of sales channels by new business 2005



6%

#### **Swiss Life Germany**



Rated by German brokers as leading life insurance company in 2001, 2004 and 2005

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## SLG's ambition: pensions leadership



#### **Strategic business priorities**

#### Growth

- Develop new products with high value proposition for both brokers and endcustomers
- Optimally leverage broker channel
- Strengthen own direct sales channel
- Diversify into new distribution channels
- Increase brand recognition

#### **Efficiency**

- Increase customer satisfaction
- Streamline IT systems and customer service processes
- Re-design the product range under ALM considerations to optimize risk capital needs
- Achieve cost targets

### Leadership

- Position SLG as a "safe haven" for clients' financial future
- Establish an internal performance culture
- Increase employees' know-how
- Strengthen employees' commitment

**Growth > 1% above Market** 

**Return on Equity > 10%** 

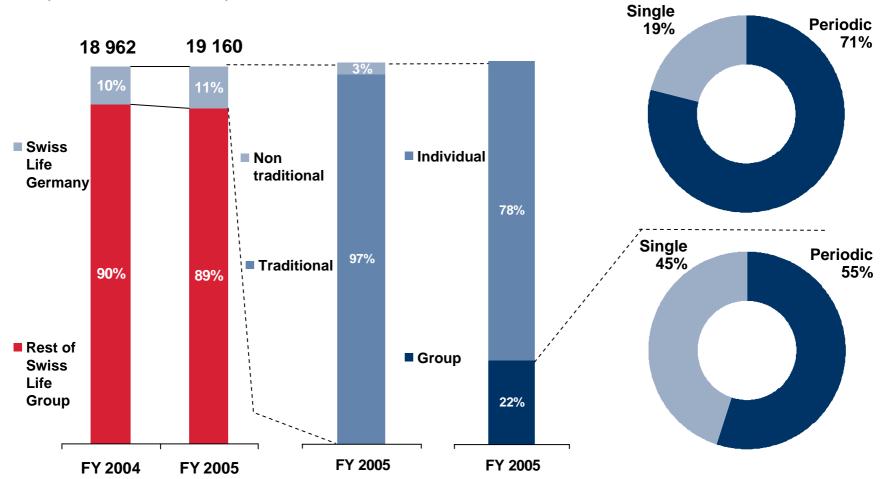
> 80% employee commitment

## Growth driven by periodic traditional individual business



FY 2005, CHF million (IFRS basis)

Life premiums incl. PH deposits



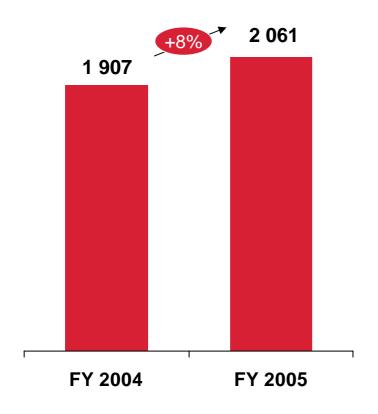
## Increased premiums and operating result

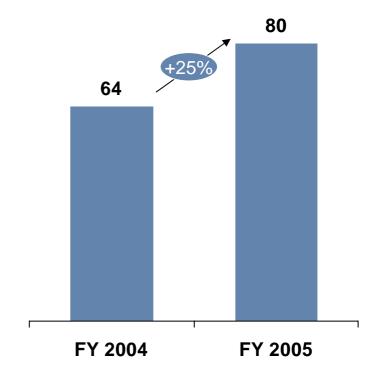


CHF million (IFRS basis)

**GWP life incl. PH deposits** 

**Operating result** 





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## Additional business opportunities: Leader of the MetallRente syndicate for disability insurance



















### **MetallRente:**

## A distribution agreement with potential



- MetallRente provides us with a good position to capture a significant share of the growing market for company pension schemes
- Swiss Life is a well-known provider of company pensions schemes; our strong position in the MetallRente syndicate enhances that image
- Additional business opportunities for Swiss Life and our brokers:
   MetallRente and its products enable us to access new target groups and to add value for our customers and brokers
- MetallRente increases broker loyalty
- Only insurers with a good reputation and proven quality belongs to the MetallRente syndicate and can offer MetallRente products

## Growing market for providers of annuity products with big advantages for Swiss Life



#### Market change:

Life market is expected to continue to grow strongly due to high pressure on social systems and increasing need for private provisions

As a result of the new retirement income law, providers of annuities will benefit; company pension schemes expected to gain importance

Recent regulatory changes push retirement "savings" from pay-as-you-go into fully funded systems

Savings flows to be captured mainly by second and third pillars

Increasing demand for expert advice and sales capacity, especially in the field of deferred compensation

#### **Swiss Life:**

High quality of advice and service for complex situations

Great expertise in all forms of occupational pension schemes

Expert in lifecycle-oriented annuity products

Very well positioned in both segments

Through the broker channel Swiss Life has access to attractive target groups

## Cautionary statement regarding forward-looking information



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Prepared for the future.