### BANCADEL GOTTARDO



## Banca del Gottardo: Agenda

1. Introduction	Rolf Aeberli
2. Cornerstones of the new BdG strategy	Rolf Aeberli
3. Financial targets and strategic measures	Thomas Müller
4. Initiatives taken	Thomas Müller
5. Closing remarks	Thomas Müller



### Solid competitive positioning of BdG

#### Client base

- Focused on attractive private banking client base in offshore segment (both HNWI and Affluent)
- Focused on existing locations in Swiss onshore market
- Good starting position in Italian onshore market

## Products and services

- High quality wealth management services and products
- Open architecture with "best-in-class" product advice
- Advanced trading and treasury facilities
- Broad range of lending products

#### **Positioning**

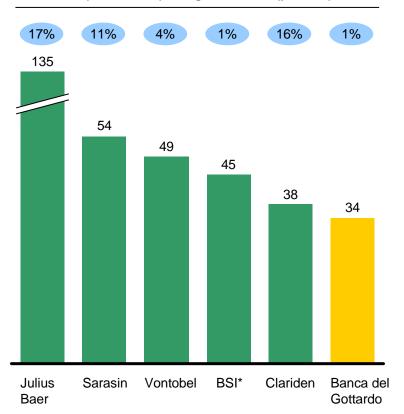
- Among top 10 largest Swiss private banks
- Top player in Ticino market



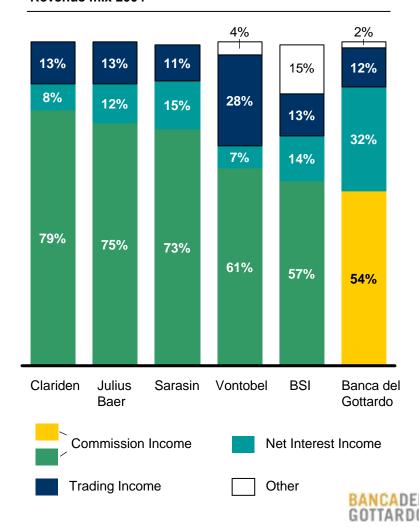
### More balanced revenue mix compared to peers

#### Selected peer group

#### AuM 2004 (CHF billion) and growth 2004 (percent)



#### Revenue mix 2004



<sup>\*</sup> Assets under management or in custody Source: Goldman Sachs; Company reporting

### Key trends in Private Banking...

## More demanding and sophisticated clients

- Clients are harder to serve, seek active involvement, are less loyal
- Focusing more on products and investment performance
- Client needs are market specific requiring tailored solutions
- Quality and comprehensive range of advice is key

# More challenging differentiation of product and service offerings

- Commoditization of traditional product range
- Increasing sophistication of higher margin product and services
- Open architecture became the norm

## More regulatory intervention and requirements

- Know your client (KYC) requirements
- Taxation of savings (withholding tax)
- Compliance in products and services



### ... lead to fundamental transformation of private banks

More demanding and sophisticated clients

#### From ...

Standalone relationship manager (RM)

Undifferentiated transactional sales approach

Best stock picking

To ...

Client service team-based approach with experienced RM and product specialists

Systematic, segment-specific sales approach

Best advice based on understanding of broader client needs

More challenging differentiation of product and service offerings

Traditional investment service

Investments

Traditional asset classes, managed in-house

De-centralized, fully tailored investment mgmt.

Limited risk management

Tailored advice and service solutions based on comprehensive wealth management offerings

Investments, financing, lending

Traditional and alternative asset classes, in-house and third party

More centralized, more consistent and innovation driven

Risk and ALM management

More regulatory intervention and requirements



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## BdG new strategy: from consolidation to efficiency and profitable growth

2000-2005

#### Consolidation

- Focus on client retention, in particular during period of sale and Italian tax amnesties
- Balance sheet optimization and cost reduction
- Upgrade of risk management and risk monitoring processes
- Development of growth initiatives\*

2006-2008

#### Efficiency and profitable growth

- Focused strategy
- Compelling value proposition
- Efficiency improvement and growth
- Clear financial objectives
- New leadership



## My vision for what makes BdG successful going forward

#### **Client-centric**

- Right size to achieve superior client proximity
- Organizational flexibility to tailor client-specific needs
- Provide direct access to product and service specialists

## Performance driven

- Top investment performance and high quality advisory services
- Leveraging open architecture for best in class providers
- Focus on added value proprietary products and services

#### One team

- One bank one team for superior client service
- Distinctive talent management and attraction
- Performance driven and entrepreneurial culture



## Focused strategy to achieve efficiency and profitable growth

From ...

**Private banking** 

Commercial

Retail

Broad products and services universe

To ...

**Private banking** 

High Net Worth Individuals

**Affluents** 

Products and services tailored to specific client needs



### Clear strategic focus in all key business areas

#### **Private banking**

High Net Worth Individuals

**Affluents** 

Products and services tailored to specific client needs

#### Geography

- Switzerland off- and onshore
- Italy onshore

#### **Segments**

- HNWI as the core segment
- Affluent as new growth thrust
- UHNWI as adjacent
- EAM | segments

#### **Products and services**

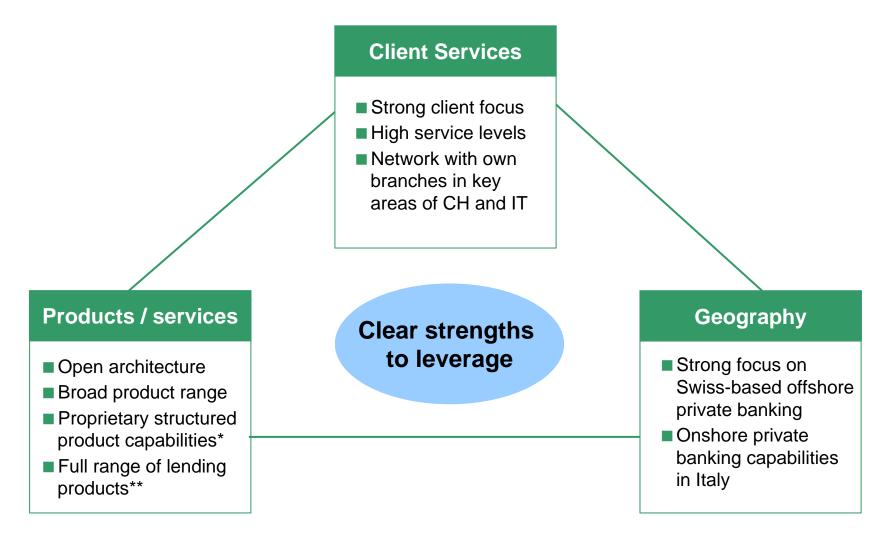
- Investment and wealth management products and services
- Lending as integrated part of private banking value proposition



HNWI = High Net Worth Individual, UHNWI = Ultra High Net Worth Individual, EAM = External Asset Manager



### Value proposition based on existing strengths ...



<sup>\*</sup> Please see for further details www.gottardo-fs.com

<sup>\*\*</sup> Incl. mortgages, lombard, other PB client-centric lending products

## ...and future improvements to achieve a compelling value proposition along all dimensions

#### **Client Services**

- Client segment specific PB services and solutions
- High-quality advice by experienced relationship managers supported by product specialist teams

#### Products / services

- Innovative investment proposals covering specific client needs\*
- Top-performing investment product mix
- Lending products complementary to private banking products

Areas to be further addressed

#### Geography

- Stronger presence in Swiss onshore private banking
- Further strengthening unique proposition to Italian market and client\*\*

<sup>\*</sup> E.g. dynamic advisory, extended asset classes

<sup>\*\*</sup> In particular BdG Italia – Italian onshore business

### Main value drivers of performance improvements

#### **Driver**

#### Growth

- Net new money through share-of-wallet increase and new client acquisition
- Margin enhancement through cross-selling and value-added pricing

#### **Efficiency**

- Outsourcing of IT and back-office operations
- Leveraging third-party product and service providers
- Cost reduction through lean processes and structure

#### Leadership

- Comprehensive implementation program
- Strong commitment of BdG employees



### **Ambitious goals for 2008**

Swiss GAAP

Revenue 5-6% p.a. Growth growth **Net income** CHF >130 m C/I-ratio **Tight cost Efficiency** ~60% control Sustainable ROE >15% **Employee** >80% Leadership commitment Committed\*

<sup>\*</sup> SL Group target

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### Clear financial objectives for BdG Group

**Swiss GAAP** 

	2004	2008
Assets under control (AuC)	CHF 41.1 bn	CHF ~60 bn
Assets under management (AuM)	CHF 34.4 bn	CHF ~43 bn
Private banking net new money	CHF –200 mio	CHF ~ +1.0 bn p.a.
PB revenue margin (BdG parent)	97 bps	105 bps
Net profit after tax	CHF 70.6 mio	> CHF 130 mio
ROE	7.4 %	> 15 %
Cost/income ratio	69 %	~ 60 %

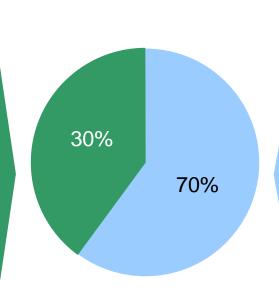


## Self-funded investments targeted at growth and efficiency improvements

Total build-up costs
CHF ~120m over 3 year period

#### **Efficiency**

- Outsourcing of IT and back-office operations
- Focus on valueadding activities through partnering
- Additional cost optimization and adjustment of business model



#### Growth

- Structured, 360° advisory approach
- Wealth management expertise
- State-of-the-art investment planning tools and CRM platform
- Structured investment management process and products
- Proprietary product development and packaging know-how



## Growth and efficiency leading to improved cost/income ratio

#### Growth

- PB net new money growth
- PB margin enhancement

5–6% p.a. AuM growth

**Drivers** 

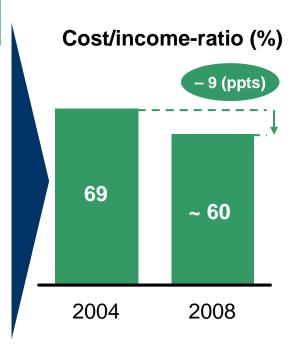
- Cross-selling
- Share of wallet
- New clients
- Pricing

#### **Efficiency**

- Complexity reduction
- Outsourcing of backoffice

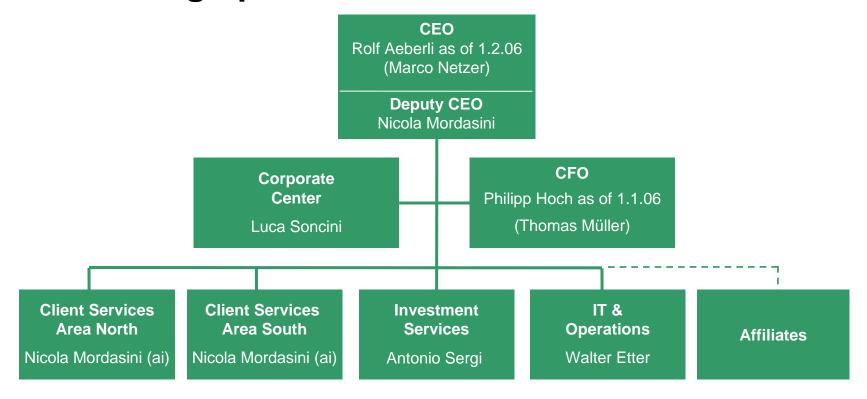
1–2\*% p.a. lower cost

- Streamlining
- Centralize
- Process efficiency
- Outsourcing



<sup>\*</sup> Effect net of inflation

## Strengthened Private Banking leadership to achieve high performance



- Strengthened performance orientation
- Seamless integration of front line / product & service factory
- Client Services divided into two divisions



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## Reduced costs and streamlined balance sheet lead to increased profit

#### **Key financials**

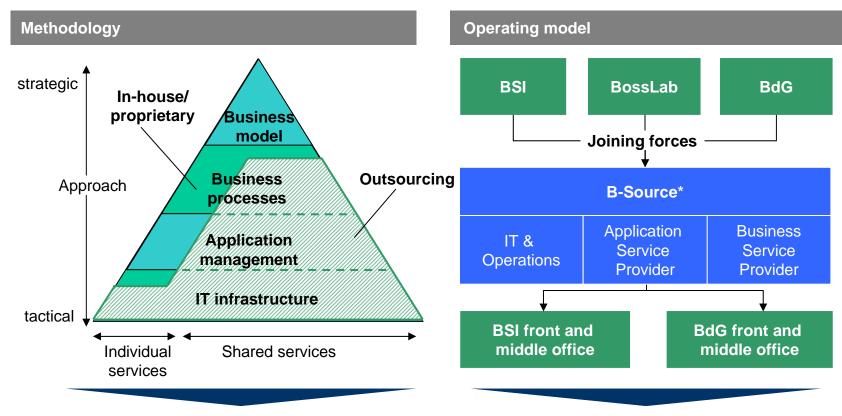
CHF million	2001	2002	2003	2004	1H 2005	CAGR 2001-05
Net revenues	485	448	467	450	237	-0.1%
Total operating expenses	-344	-335	-293	-310	-156	-2.4%
Gross profit	141	113	174	141	81	3.5%
Depreciation, adj. prov. and losses	-133	-284	-98	-63	-24	-22.5%
Net profit	36	-161	85	71	44	25.0%

#### **Key ratios**

Return on Equity	3.5%	-17.1%	9.8%	7.4%	8.9%
Cost/income ratio	71%	75%	63%	69%	66%
BIS ratio (tier 2)	11.5%	11.3%	13.7%	13.9%	12.4%*
Assets under Management (CHF bn)	37.0	32.3	34.2	34.4	37.1

<sup>\*</sup> Bis ratio 1H 2005 does not consider accumulated profit

## Efficiency: Sizable cost savings due to outsourcing expected



- Shared services in "commodity-like" areas
- Individual services kept proprietary in areas with strategic importance

- Total investments of CHF 37 million
- Expected annual cost savings
   of CHF ~13 million from 2008 onwards



<sup>\*</sup> Ownership structure: 63% by BSI, 37% by Banca del Gottardo Source: Gartner and Banca del Gottardo

## Geographic focus: Sale of Monaco subsidiary in line with new strategy of focus

## Strategic rationale

- Implementation of new corporate strategy to simplify existing business model and its operational activities
- Focus on CH off- and onshore and IT onshore

## Transactions terms

- Monaco bank sold to Banque Jacob Safra Switzerland
- Transfer of CHF 3.5 bn of assets under management, 111 headcounts

## Effects on financials

- No impact on financial targets; NNM growth of CHF 1 billion p.a. and RoE of >15% as of 2008
- Use of proceeds for benefit of business and shareholder



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## Clearly defined growth strategy with focus on operational improvements

- BdG best positioned in core geographical niches
- Strong and stable financial base
- Strategy with focus on the right client segments and products to meet key trends in private banking
- Clear financial goals with >15% ROE contribution by 2008



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