

Investors' Day 2015 ALM & product management

Matthias R. Aellig, Group CRO Zurich, 25 November 2015

ALM & product management

Swiss Life pursues the integrated application of ALM, in-force and new business margin management to optimise capital efficient value creation

A Asset liability management	Capital efficiency criteria driving ALM decisions support the resilience of the interest rate margin for more than three decades
New business B and in-force management	Profitable new business and disciplined in-force management create economic capital used to maintain and enhance risk capacity
C Value of new business	Ambition to further increase the value of new business to more than CHF 750 m accumulated over the period 2016-2018



Economic capital framework requires efficient use of resources



Integrated application of ALM, in-force and new business margin management to optimise the use and generation of economic capital as a pre-requisite for upstreaming cash from insurance operations

Disciplined ALM with narrow duration gap results in resilient yield



Dynamic duration management to keep gap below one

Asset liability

management

 Efficient capital consumption maintained

 Long asset duration leads to resilient yield in low interest rate environment



1) Excludes duration contribution of real estate, modelled as interest rate sensitive assets until YE 2009

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Capital efficiency considerations key in investing new money

Asset liability management

Swiss portfolio, marginal investment (HY 2015)



- As part of the integrated ALM process, investments are assessed in view of their capital efficiency
- Real estate, mortgages and corporate loans continue to be particularly efficient
 - Currently, marginal investments in hedged equities are also efficient
- Risk/return considerations to optimise asset return in view of required solvency capital
 - Other considerations such as local statutory and IFRS accounting also important

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Asset allocation with improved resilience of yield and of interest rate margin

CHF m (fair value basis), insurance portfolio for own risk



Repetition of 2008 scenario with lower P&L impact due to asset allocation shift until 2011 (no major changes since then)
 Less volatile net investment yield and lower technical interest rates as key drivers

Disciplined in-force management reduced interest guarantees while increasing risk capacity



 Economic value creation MCEV basis 01.01.2012 - 31.12.2014, CHF bn

 0.9
 2.4

 0.8

 0.7

 New business
 Improved persistency and lower expenses
 Other operating improvements
 Effect of margin management

 Guarantees on in-force business substantially reduced due to

- Reserve strengthening
- Shift to products with lower guarantees

Other in-force management measures taken

- Lowered expenses
- Lowered surplus sharing
- Improved persistency

Created available capital used to maintain and enhance risk capacity in economic framework



As a result, Swiss Life Group's interest rate margin remains resilient

Aggregated view, statutory basis (October 2015)



Guarantees and quasi-guarantees if non-mandatory group life CH at 0%

Structurally healthy interest rate margin

- Interest rate margin resilient for more than three decades even if rates stay low
- Policy adjustments in non-mandatory group life and reserve strengthening could further extend this period
- Assumed reinvestment rates based on implied forward rates²⁾
 - Switzerland: 0.8%
 - France: 1.6%
 - Germany: 1.7%
- No new business assumed beyond 2015
- Risk and fee income not considered

1) Net investment yield excl. realizations on fixed income investments except for ZZR build-up ("Zinszusatzreserve") in SL Germany (which is also included in guarantees) 2) Implied forward rates are used as at end of July 2015; values shown for 2018

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PROJECTION

Asset liability

management

New business steered to generate available capital within economic capital framework



1) Minimum hurdle rate: > 1.0%

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New business

management

В

• Margin management by guarantee reduction in traditional and modern-traditional business



Lower guarantees improve profitability and enhance policyholder's upside



Improved profitability due to

- Adjusted capital preservation guarantee
- Net served rate re-design to support unit-linked



New business

management

Product portfolio shift and product design geared to reduce economic capital consumption



- Modern-traditional more profitable and less interest rate sensitive (proxy for lower capital requirement)
- Increased upside for policyholder



- Reshaping of product offering and de-risking guarantee design improves profitability
- Refined charging structure aligning economics





Semphasis on biometric risk products to optimise required capital and profitability



Adaptation of offering to changing customer needs is increasing attractive returns of biometric risk products



Protection-oriented product with substantially improved new business margin



Measures taken lead to new business margin above ambition level



New business margin development (VNB as % of PVNBP) 0.0% 1.7% Ambition (1.5%) 0.9% 1.2% Hurdle rate (1.0%)-0.9% 0.5% Economic Demographic FY 2011 Other HY 2015 Pricing variances & measures persistency & shift in experience business mix NBM (APE) 14.4% 19.1% Years 2012 - 2015

- Challenging capital market environment
- Improved demographic & persistency experience and lowered expenses
- Switzerland: Modern-traditional business established
- France: Share and profitability of unitlinked business increased
- Germany: Share and profitability of risk business increased
- International: Product offering improved



Further grow value of new business going forward

Value of new business (CHF m)



- Aspiration to generate a cumulative VNB in excess of CHF 750 m in the low interest rate environment
- New business margin ambition of 1.5% and minimum hurdle rate of 1.0% remain in place



Value of new

business

С

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Contact details and financial calendar

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Financial calendar

Full-year results 2015 Annual General Meeting 2016 Interim Statement Q1 2016 01 March 2016 26 April 2016 12 May 2016

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