

# Full-year results 2021 Investor presentation

01 March 2022

**Overview** 

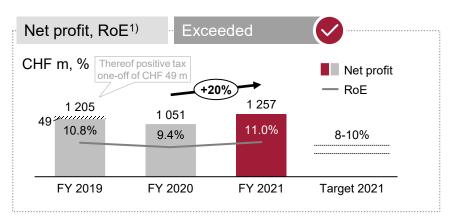
Financial results and strategy update

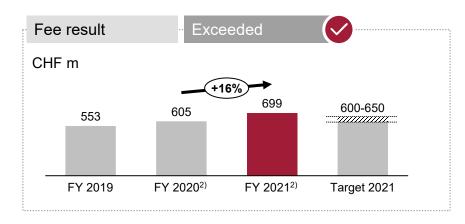
**Patrick Frost, Group CEO** 

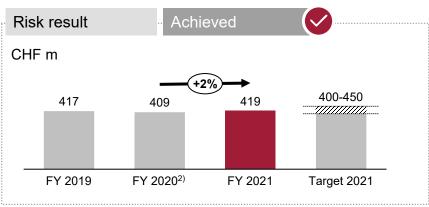
Matthias Aellig, Group CFO

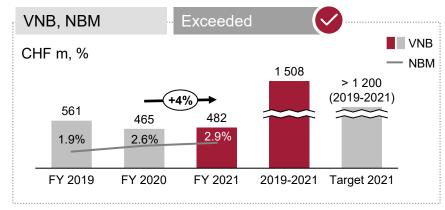


#### Successful completion of Swiss Life 2021 ...





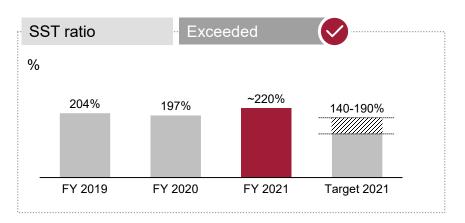


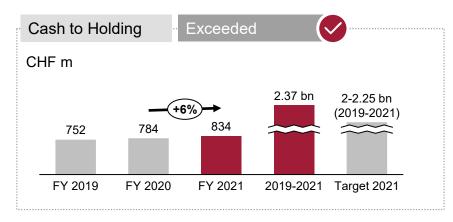


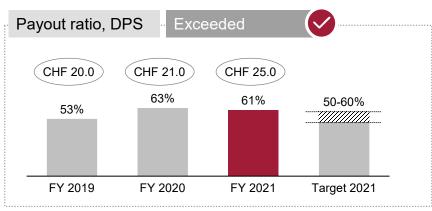


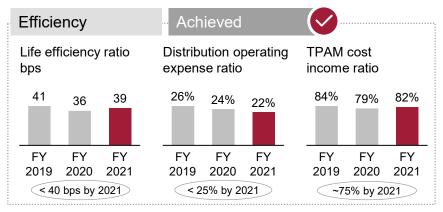
<sup>1)</sup> Shareholders' equity excl. unrealised gains/losses 2) Adjusted as outlined on slide 8

#### ... with all financial targets achieved or exceeded











Overview

Financial results and strategy update

Patrick Frost, Group CEO

**Matthias Aellig, Group CFO** 



#### Key figures FY 2021 results

- ✓ **Net profit** increased by 20% to CHF 1 257 m
- ✓ Adjusted **profit from operations** up by 15% to CHF 1 811 m
- ✓ Fee and commission income grew by 16% in local currency to CHF 2 296 m
- ✓ Fee result increased by 16% to CHF 699 m
- ✓ Risk result rose by 2% to CHF 419 m
- ✓ Premiums stable in local currency at CHF 20.2 bn
- ✓ Resilient direct investment income of CHF 4 020 m or 2.3%, compared to CHF 4 044 m or 2.4%
- ✓ AuM TPAM increased by 12% to CHF 102.8 bn with NNA of CHF 9.4 bn
- ✓ Value of new business rose by 4% to CHF 482 m; NBM increased from 2.6% to 2.9%
- ✓ Return on equity¹) grew to 11.0% from 9.4%
- ✓ SST ratio estimated to be around 220% as of 01.01.2022
- ✓ Cash to Holding up by 6% to CHF 834 m
- ✓ Proposed increase of **dividend per share** by CHF 4.0 to CHF 25.0



<sup>1)</sup> Shareholders' equity excl. unrealised gains/losses

# Selected P&L figures

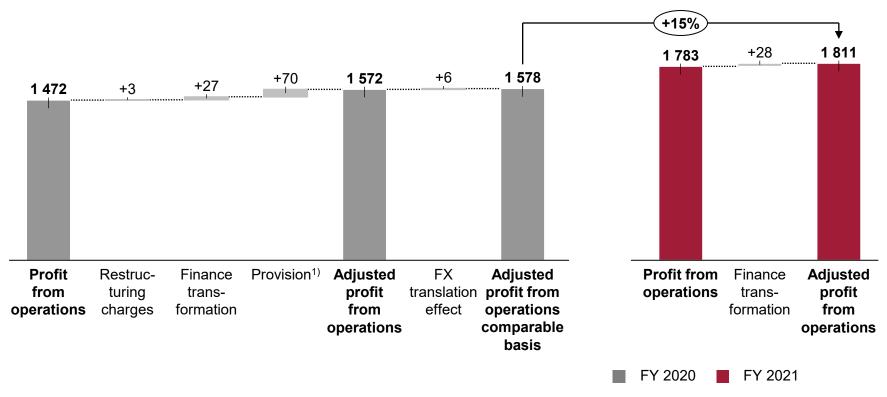
#### CHF million (IFRS basis)

	FY 2020	FY 2021
Gross written premiums, fees and deposits received	20 020	20 188
Fee and commission income	1 957	2 296
Net investment result insurance portfolio for own risk	3 717	4 881
Net insurance benefits and claims	-15 629	-14 343
Policyholder participation	-910	-2 001
Operating expense	-3 463	-3 820
Profit from operations	1 472	1 783
Borrowing costs	-121	-121
Income tax expense	-300	-406
Net profit	1 051	1 257
Basic earnings per share (in CHF)	32.9	40.1



#### Adjusted profit from operations

CHF million (IFRS basis, adjusted)



<sup>1)</sup> In context of DoJ matter



#### Business review Switzerland

CHF million (IFRS basis, VNB)

	FY 2020	FY 2021	Change	
GWP incl. PHD	11 045	9 880	-11%	<ul> <li>GL: -13% (market -11%); lower premiums in the full insurance business. In our semi-autonomous business AuM increased to CHF 5.6 bn (FY 20: CHF 4.8 bn)</li> <li>IL: +7% (market +5%); higher periodic and single premiums driven by UL products</li> </ul>
Fee and commission income <sup>1)</sup>	298	330	+11%	<ul> <li>Higher revenues from owned IFA, UL and investment solutions as well as from real estate brokerage</li> </ul>
Operating expense	-361	-444	+23%	<ul> <li>Insourcing of mortgage administration and investments in growth projects; prior year exceptionally low due to plan amendment in own pension scheme</li> </ul>
Segment result	830	897	+8%	Positive development of all profit sources
Fee result	26	28	+11%	<ul><li>Higher fee result in line with income development</li><li>Risk result increased mainly due to GL</li></ul>
Risk result	266	273	+2%	Trisk result increased mainly due to GL
Value of new business	191	189	-1%	• Lower volumes in GL; improved business mix in both GL
NBM (% PVNBP)	2.5%	3.9%		and IL with reduced guarantees

<sup>1)</sup> Net earned policy fees and commission income



#### Business review France

EUR million (IFRS basis, VNB)

	FY 2020	FY 2021	Change	
GWP incl. PHD	5 857	7 108	+21%	<ul> <li>Life: +26% (market +30%); UL share 58% (market 39%)</li> <li>Health &amp; protection: +9% (market +4%)</li> <li>P&amp;C: +8% (market +4%)</li> </ul>
Fee and commission income <sup>1)</sup>	316	383	+21%	<ul> <li>Higher UL fee income due to strong net inflows and positive market effect; strong contribution from banking business</li> </ul>
Operating expense	-355	-367	+3%	Business growth and investments in growth projects
Segment result	203	265	+31%	Higher savings, fee and risk results; lower cost result
Fee result	76	103	+35%	<ul> <li>Improved fee result from UL business combined with strong contribution from banking business</li> </ul>
Risk result	88	89	+1%	Small increase in risk result due to lower claims in P&C almost fully offset by higher coverage in health
Value of new business	151	160	+6%	Higher volumes in both life and health & protection;
NBM (% PVNBP)	2.4%	1.9%		margin reduction driven by changes in operating environment

<sup>1)</sup> Net earned policy fees and commission income



### Business review Germany

EUR million (IFRS basis, VNB)

	FY 2020	FY 2021	Change	
GWP incl. PHD	1 297	1 347	+4%	<ul> <li>Higher premiums with modern, modern-traditional and disability products (market -1%)</li> </ul>
Fee and commission income <sup>1)</sup>	515	645	+25%	<ul> <li>Increased revenues from owned IFAs due to growing number of financial advisors and specific market opportunities</li> </ul>
Operating expense	-234	-245	+4%	<ul> <li>Business growth and investments in growth initiatives such as further digitalisation of our owned IFAs</li> </ul>
Segment result	168	228	+36%	<ul> <li>Positive development of all profit sources; high level of</li> </ul>
Fee result	87	104	+21%	savings result supported by exceptionally strong net investment result (e.g. ZZR related realisations)
Risk result	28	33	+19%	<ul> <li>Higher fee result driven by owned IFAs</li> <li>Improved risk result in disability business</li> </ul>
Value of new business	72	87	+21%	Higher new business volume driven by modern products
NBM (% PVNBP)	3.5%	3.9%		and lower average guarantees

<sup>1)</sup> Net earned policy fees and commission income



#### Business review International

EUR million (IFRS basis, VNB)

	FY 2020	FY 2021	Change	
GWP incl. PHD	1 253	1 107	-12%	<ul> <li>Lower premiums with private clients partly offset by higher premiums with corporate clients</li> </ul>
Fee and commission income <sup>1)</sup>	260	312	+20%	<ul> <li>Increased revenues primarily from owned IFAs; higher revenues also with private and corporate clients</li> </ul>
Operating expense	-97	-106	+9%	<ul> <li>Regained business activity combined with investments in process optimisation and digitalisation</li> </ul>
Segment result	73	87	+18%	Positive development driven by fee result
Fee result	48	65	+36%	Fee result increased due to higher revenues and  productivity gains at award IFAs.  Productivity gains at award IFAs.
Risk result	15	12	-19%	<ul><li>productivity gains at owned IFAs</li><li>Attractive risk result, exceptionally low claims in 2020</li></ul>
Value of new business	30	35	+18%	Higher volume of profitable risk business
NBM (% PVNBP)	2.6%	3.7%		

<sup>1)</sup> Net earned policy fees and commission income



### Business review Asset Managers

CHF million (IFRS basis, AuM fair value basis)

	FY 2020	FY 2021	Change	
Commission and	936	1 023	+9%	PAM: Higher recurring income based on asset mix and
other net income <sup>1)</sup> PAM	377	392	+4%	<ul> <li>additional services; stable real estate transaction income</li> <li>TPAM: Higher recurring income on growing AuM; strong</li> </ul>
TPAM <sup>1)</sup>	559	631	+13%	growth of other net income more than offset lower non- recurring income from transaction and performance fees
Operating expense	-519	-570	+10%	<ul> <li>Business growth and investments in platforms, process harmonisation and digitalisation</li> </ul>
Segment result	345	374	+9%	<ul> <li>PAM: In line with income development</li> </ul>
PAM	207	215	+4%	TPAM: Increase driven by strong income development
TPAM	137	159	+16%	outgrowing higher operating expenses
Net new assets TPAM (NNA)	7 485	9 434		<ul> <li>Strong inflows in real assets, money market funds and balanced mandates</li> </ul>
AuM	269 720	276 339	+2%	<ul> <li>PAM: Decrease due to higher interest rates and FX</li> </ul>
PAM	178 144	173 499	-3%	TPAM: Strong NNA and higher asset valuations partly
TPAM	91 576	102 841	+12%	offset by negative FX translation effects

<sup>1)</sup> Incl. net income from real estate project development



# Expense development

CHF million (IFRS basis)

	FY 2020	FY 2021	Change
Total operating expense	3 463	3 820	+10%
Commissions and DAC amortisation	-1 653	-1 899	
Operating expense (before FX)	1 810	1 921	+6%
Restructuring costs and one-offs	-54	-42	
Finance transformation	-33	-33	
Scope changes	-10	-15	
FX translation effect	11		
Operating expense adjusted	1 724	1 831	+6%
of which - Insurance	1 207	1 259	+4%
<ul><li>Asset Managers</li></ul>	505	554	+10%



#### Investment result

CHF million (IFRS basis), insurance portfolio for own risk

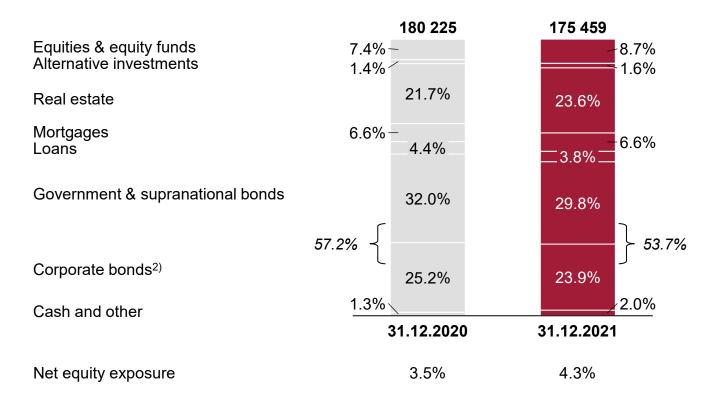
	FY 2020	FY 2021
Direct investment income	4 044	4 020
Direct investment income in %	2.4%	2.3%
Expense	-437	-452
Net capital gains/losses on investments and impairments <sup>1)</sup>	110	1 313
Net investment result	3 717	4 881
Net investment result in %	2.2%	2.9%
Changes in unrealised gains/losses on investments	3 134	-4 407
Total investment result	6 850	474
Total investment result in %	4.0%	0.3%
Average net investments	169 306	171 135



<sup>1)</sup> Incl. FX gains on hybrid of CHF 5 m in FY 2020 and CHF 78 m in FY 2021

#### Investment portfolio

CHF million (fair value basis), insurance portfolio for own risk<sup>1)</sup>

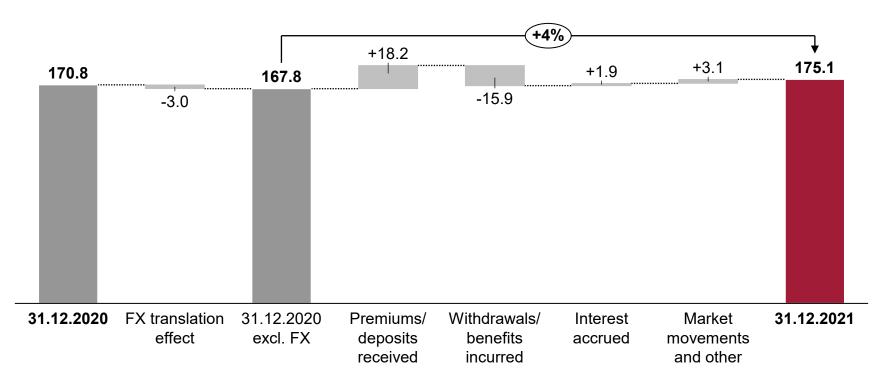


<sup>1)</sup> Excl. repo positions of CHF -4 069 m in FY 2020 and CHF -3 902 m in FY 2021 2) Incl. senior secured loan funds



# Insurance reserves excluding policyholder participation liabilities

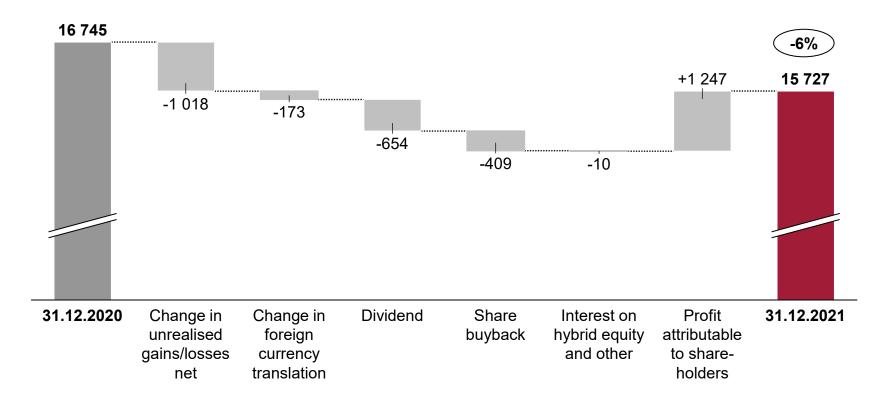
CHF billion (IFRS basis)





### Shareholders' equity

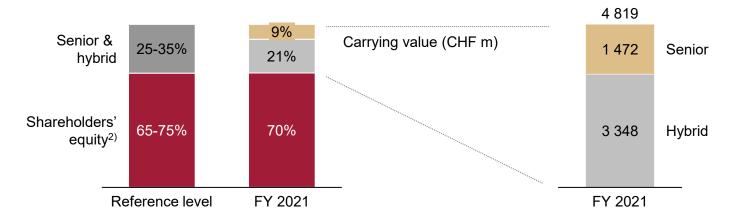
CHF million (IFRS basis)



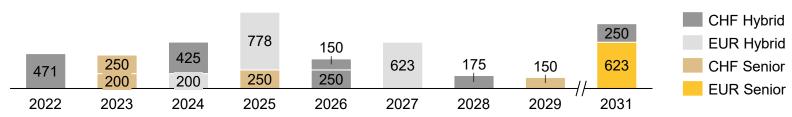


# Capital structure

#### Capital structure<sup>1)</sup> (IFRS basis)



Maturities (senior) and next optional call dates (hybrid); nominal value, CHF million



<sup>1)</sup> Financing debt only 2) Excl. unrealised gains/losses



### "Swiss Life 2021" financial targets

CHF

Quality of earnings and earnings growth		Operational efficiency		Capital, cash and payout	
Fee result FY 2021	600-650 m	<b>Life</b> efficiency ratio FY 2021	< 40 bps	<b>SST</b> ambition range 2019-2021	140-190%
Risk result FY 2021	400-450 m	<b>Distribution</b> operating expense ratio FY 2021	< 25%	Cash to Holding cumulative 2019-2021	2-2.25 bn
VNB cumulative 2019-2021	> 1.2 bn	<b>TPAM</b> cost income ratio FY 2021	~75%	<b>Dividend</b> payout ratio 2019-2021	50-60%
				Share buyback Dec 18 - Dec 19	1 bn

**RoE**<sup>1)</sup> of 8-10%

SwissLife

# Strong development of fee result

CHF million (IFRS basis)

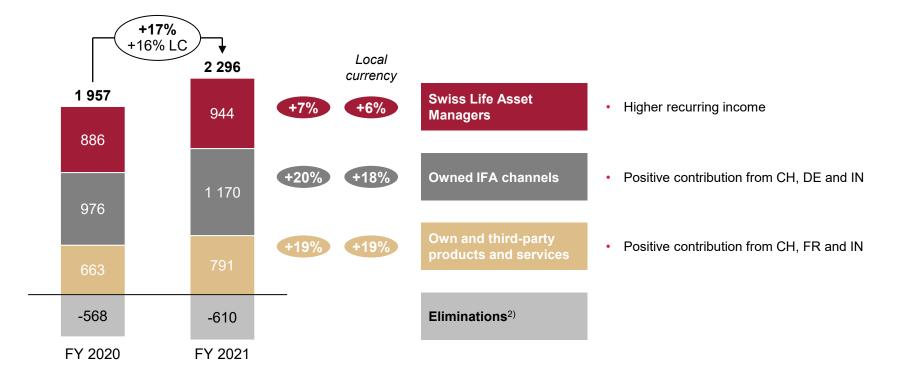
	FY 2020 adjusted <sup>1)</sup>		FY 2 adjus	
Savings result	789	47%	905	48%
Risk result	409	25%	419	22%
Fee result	605	36%	699	37%
Cost result - Thereof admin cost result gross <sup>2)</sup>	-135 200	-8%	-115 <i>177</i>	-6%
Other	-2	0%	-6	0%
Segment result	1 666	100%	1 902	100%
Unallocated corporate costs	-88		-91	
Profit from operations	1 578		1 811	



<sup>1)</sup> Adjusted as outlined on slide 8 2) Gross = before policyholder participation

#### Strong fee and commission income

Fee and commission income<sup>1)</sup>, CHF million (IFRS basis)

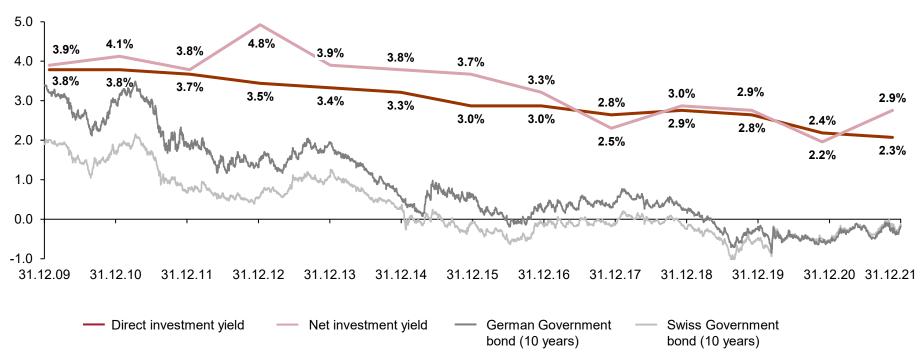




<sup>1)</sup> Net earned policy fees and commission income 2) Eliminations attributable to Swiss Life Asset Managers' PAM and owned IFAs

# Yield development in low interest rate environment

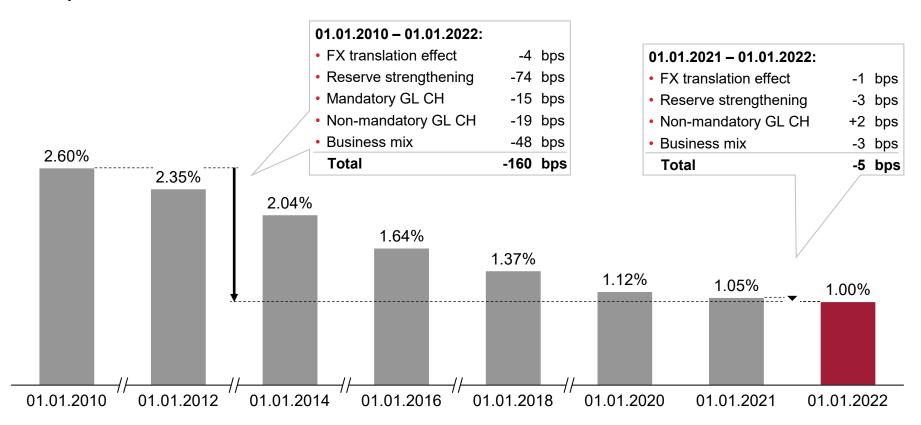
Direct and net investment yield (IFRS basis, in %)





#### Declining average technical interest rate

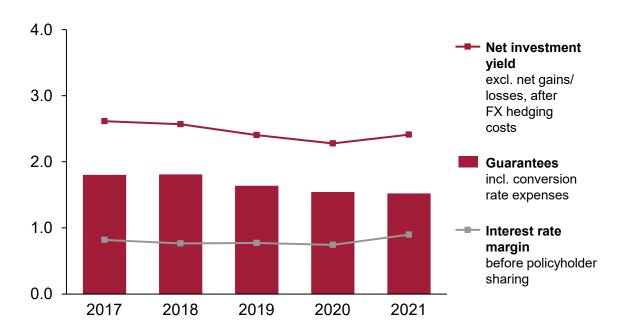
#### Statutory basis





# Disciplined ALM has secured the interest rate margin

Aggregated view, IFRS basis, in % technical reserves



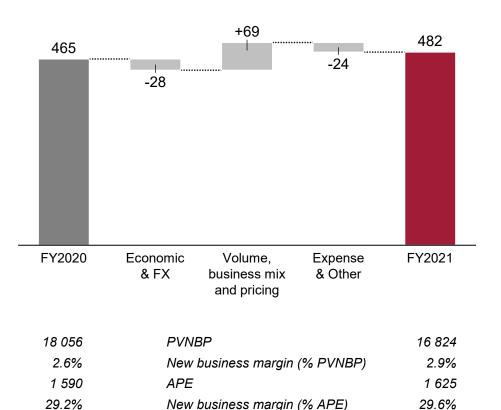
#### Interest rate margin resilient as a result of disciplined ALM

- Long asset duration supports yield
- Narrow duration gap protects interest rate margin
- Reserve strengthening and focus on profitable new business reduce guarantees
- Lower FX hedging costs and lower expenses for guarantees partly offset by lower direct yield and slightly higher conversion rate expenses resulting in a higher margin



#### Improved value of new business

Value of new business (VNB), CHF million



#### **Economic variances & FX**

Negative impact mainly from FX

#### Volume, business mix and pricing variances

Continued focus on margin management

- CH: Improved business mix in both GL and IL with lower quarantees
- FR: Higher volumes in life and health & protection; stronger UL share
- DE: Significant volume growth in modern products and continued reduction of guarantees
- Profitable growth in risk business; lower volumes with private clients

#### **Expense & Other**

- Continued cost efficiency gains
- Changes in operating environment

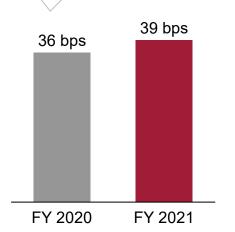


#### Swiss Life 2021 efficiency ratios

Life efficiency ratio<sup>1)</sup>

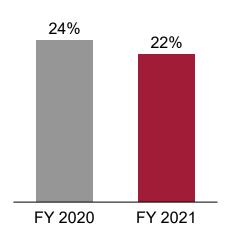
Operating expense life insurance only / average life insurance reserves (excl. deferred policyholder participation)

Excl. CH pension plan amendment: 40 bps



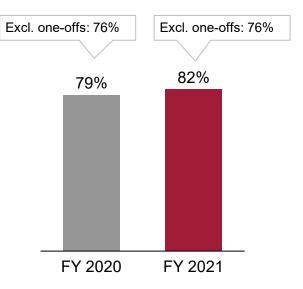
Distribution operating expense ratio<sup>2)</sup>

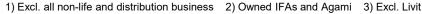
Operating expense / gross commission income



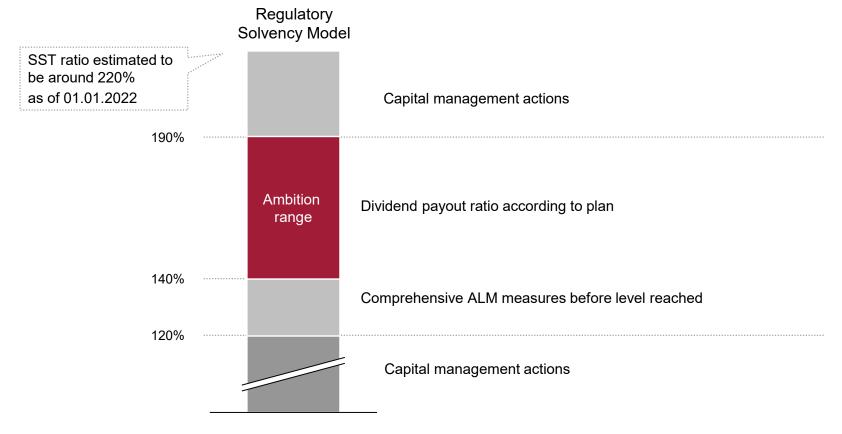
TPAM cost income ratio<sup>3)</sup>

Operating expense / commission income net of commission expense





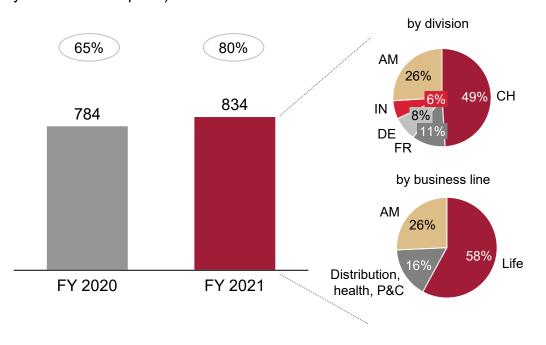
# SST ratio estimated to be around 220% based on regulatory solvency model



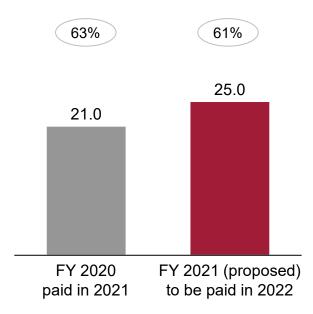


### Increased cash remittance to Holding and dividend to shareholders

Cash remittance to Holding (CHF million, cash remittance in % of previous year's IFRS net profit)



Dividend per share (CHF, payout ratio in % of IFRS net profit)





# Swiss Life 2021 programme successfully completed

#### Swiss Life 2021 financial targets Swiss Life 2021 assessment Fee result FY 2021: CHF 600-650 m CHF 699 m Exceeded **Quality of** earnings and **Risk result** FY 2021: CHF 400-450 m CHF 419 m Achieved earnings growth Cumulative value of new business (2019-2021): > CHF 1.2 bn CHF 1.5 bn Exceeded Life efficiency ratio FY 2021: < 40 bps</li> 39 bps Achieved **Operational Distribution** operating expense ratio FY 2021: < 25% Exceeded efficiency **TPAM** cost income ratio FY 2021: ~75% 82%1) Achieved **SST** ambition range (2019-2021): 140-190% ~220% Exceeded Cumulative cash remittance to Holding (2019-2021): CHF 2-2.25 bn CHF 2.37 bn Exceeded Capital, cash **Dividend** payout ratio: 50-60% Exceeded and payout Share buyback Dec 18 – Dec 19: CHF 1 bn CHF 1 bn + 0.4 bn<sup>2</sup>) Exceeded **RoE**<sup>3)</sup>: 8-10% 11.0% Exceeded



<sup>1)</sup> Excl. one-offs: 76% 2) CHF 1 bn from Dec 18 to Dec 19; CHF 0.4 bn from Mar 20 to May 21 3) Shareholders' equity excl. unrealised gains/losses



Full-year results 2021 Investor presentation Supplementary information

# Supplementary information

#### **Profit and loss**

Balance sheet

Investments

Value of new business

Swiss Life 2024

Sustainability

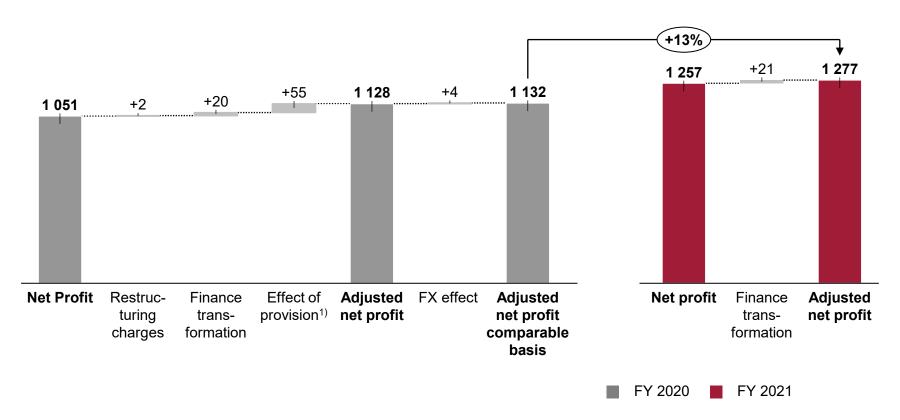
Abbreviations and disclaimer

Contact details and financial calendar



# Adjusted net profit

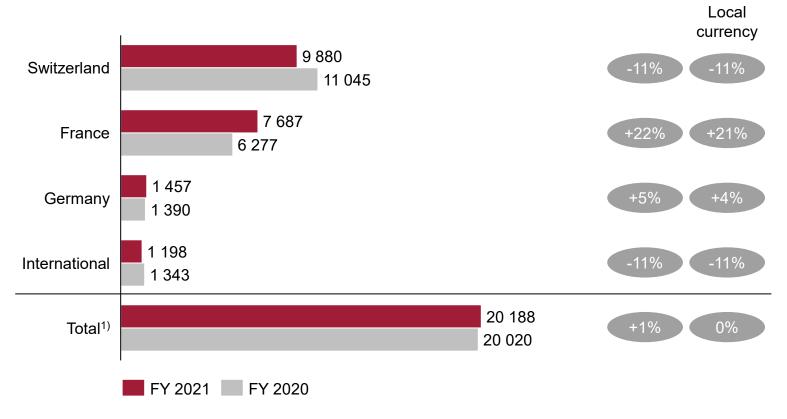
CHF million (IFRS basis, adjusted)





#### Premium development

CHF million (IFRS basis); GWP, fees and deposits

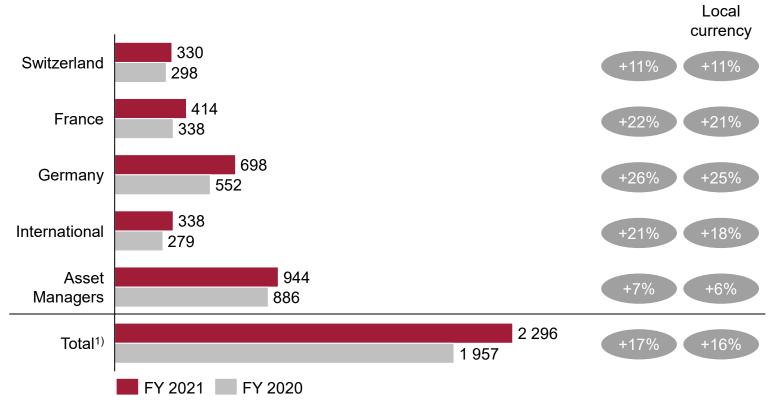


<sup>1)</sup> Total includes intersegment eliminations of CHF -33 m in FY 2021 and CHF -35 m in FY 2020



#### Fee and commission income development

CHF million (IFRS basis)



<sup>1)</sup> Total includes Other and intersegment eliminations of CHF -428 m in FY 2021 and CHF -396 m in FY 2020



# Switzerland: Premium development

CHF million (IFRS basis)

	FY 2020	FY 2021	Change
Total life GWP incl. PHD	11 045	9 880	-11%
Single premiums	5 891	4 756	-19%
Periodic premiums	5 154	5 124	-1%
Group life	9 572	8 305	-13%
Single premiums	5 508	4 297	-22%
Periodic premiums	4 064	4 008	-1%
Individual life	1 473	1 575	+7%
Single premiums	383	459	+20%
Periodic premiums	1 090	1 116	+2%



### Switzerland: Statutory group business (BVG)

CHF million (statutory basis)

	FY 2	2018	FY 2	2019	FY	2020	FY 2	2021
Gross revenue	2 112	100%	2 303	100%	1 933	100%	2 137	100%
Total insurance benefits paid (incl. bonuses)	1 990	94.2%	2 183	94.8%	1 840	95.2%	2 030	95.0%
Operating income group business (legal quote)	122		120		93		107	
Operating income other group business (non-legal quote)	19		12		22		17	
Operating income total group business	141		132		115		124	



### Details of net investment result

CHF million (IFRS basis), insurance portfolio for own risk FY 2021

	Direct investment income	Impairments  Gains and losses throug income statement		Gains and losses through income statement		Net investment result
			On underlying	On derivatives	Net	
Bonds	2 167	-14	167	-18	149	2 303
Equities	320	-175	619	-1 035	-417	-272
Loans	163		136	0	136	299
Mortgages	165	-2	2	2	4	167
Alternative investments	173	-2	122		122	293
Real estate	1 019	0	1 617		1 617	2 636
Cash & other	12		2		2	15
Total before FX	4 020	-193	2 666	-1 052	1 614	5 441
FX hedging costs and gains/losses			133	-241	-108 <sup>1)</sup>	-108
Total after FX	4 020	-193	2 799	-1 293	1 506	5 333
Expense						-452
Net investment result						4 881

Net capital gains/losses on investments of 1 313



<sup>1)</sup> Incl. FX hedging costs of CHF -345 m (CHF -547 m in FY 2020)

### Profit from operations

CHF million (IFRS basis), segment result (reported vs. adjusted)

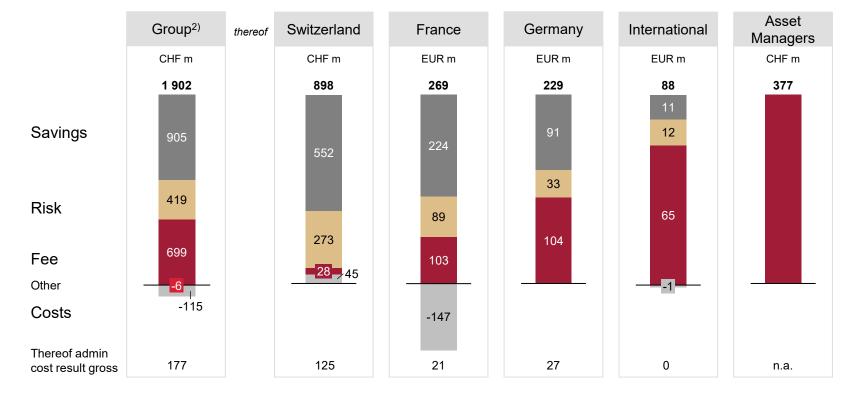
	FY 2020		FY 2021		Change	
Segments	reported	adjusted <sup>1)</sup>	reported	adjusted <sup>1)</sup>	reported	adjusted
Switzerland	830	831	897	898	+8%	+8%
France	217	223	287	291	+32%	+30%
Germany	180	182	247	247	+37%	+36%
International	78	81	94	95	+20%	+17%
Asset Managers	345	352	374	377	+9%	+7%
Other	-72	-2	-6	-6	n.m.	n.m.
Unallocated corporate costs	-106	-88	-110	-91	+4%	+4%
Profit from operations	1 472	1 578	1 783	1 811	+21%	+15%



<sup>1)</sup> Adjusted as outlined on slide 8

### Profit by source

FY 2021, based on adjusted segment result<sup>1)</sup>

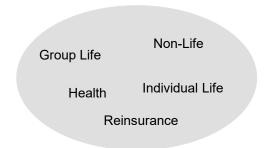


<sup>1)</sup> Adjusted as outlined on slide 8 2) Group incl. other & eliminations, before unallocated corporate costs



### Profit by source: Structure and scope

Savings result	<ul> <li>Income from investments<sup>1)</sup></li> <li>Income from savings premiums</li> <li>Expense related to savings process</li> <li>Technical interest<sup>2)</sup></li> <li>Investment spread</li> <li>Policyholder participation</li> <li>Net savings result</li> </ul>
Risk result (incl. reinsurance)	<ul> <li>+ Income from risk premiums</li> <li>- Expense related to risk<sup>3)</sup></li> <li>= Gross risk result</li> <li>- Policyholder participation</li> <li>= Net risk result</li> </ul>
Cost result	<ul> <li>Income from cost premiums</li> <li>Expense related to costs</li> <li>Gross cost result<sup>4)</sup></li> <li>Policyholder participation</li> <li>Net cost result</li> </ul>
Fee result	<ul> <li>+ Income related to fee business</li> <li>- Expense related to fee business</li> <li>= Fee result</li> </ul>





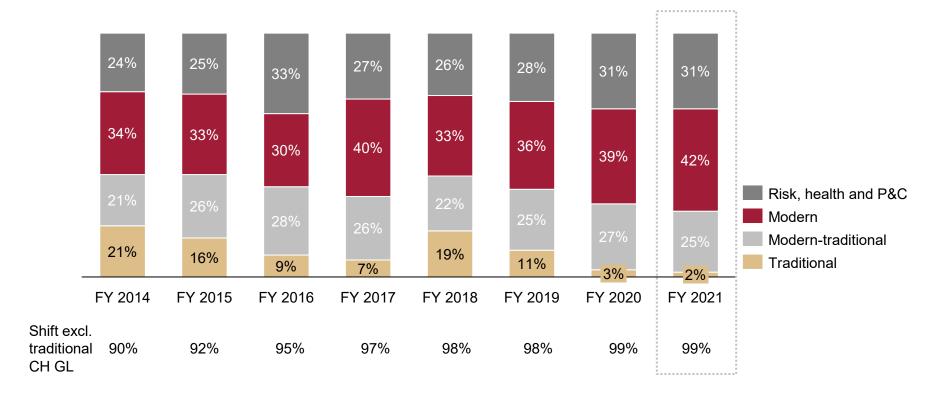
<sup>1)</sup> Income from invested insurance assets (incl. IFRS P&L capital gains & losses and impairments) 2) Interest on insurance liabilities



<sup>3)</sup> Incurred claims incl. change in reserves 4) Acquisition cost result (incl. net DAC effect) plus administration cost result, both before policyholder participation

### New business mix

New business production (NBP)





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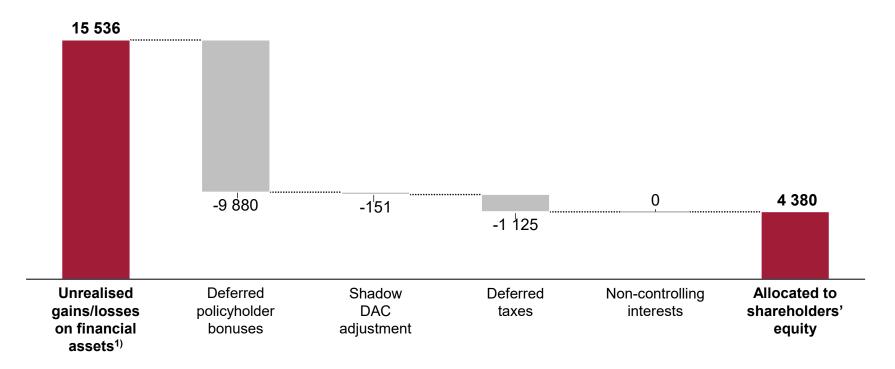
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# Allocation of unrealised gains/losses on financial assets

CHF million (IFRS basis), as of 31.12.2021



<sup>1)</sup> Including cash flow hedge reserve of CHF 1 045 m in FY 2021 and CHF 1 381 m in FY 2020



### Return on equity

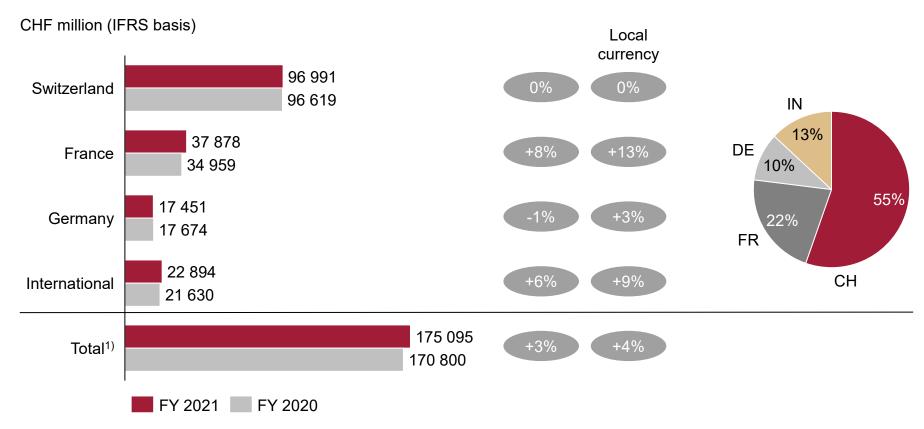
CHF million (IFRS basis)

	FY 2020	FY 2021
Shareholders' equity	16 745	15 727
Unrealised gains/losses on financial assets allocated to shareholders' equity	-5 500	-4 380
Adjusted shareholders' equity	11 244	11 347

FY 2021 RoE calculation	
Net profit FY2021 (attributable to shareholders)	1 247
Average adjusted shareholders' equity	11 296
Return on equity	11.0%



# Insurance reserves excluding policyholder participation liabilities



<sup>1)</sup> Total includes intersegment eliminations of CHF -119 m in FY 2021 and CHF -82 m in FY 2020



### Insurance reserves and borrowings

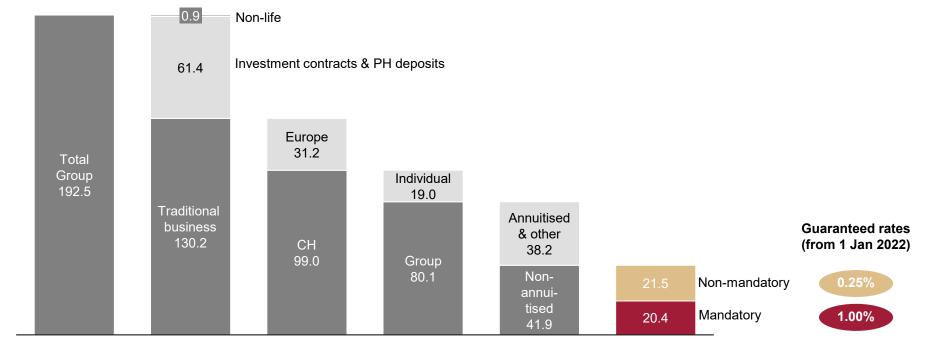
CHF million (IFRS basis)

	31.12.2020	31.12.2021		Local currency
Insurance reserves	189 624	192 496	+2%	+3%
Policyholder participation liabilities	18 824	17 401		-6%
Insurance reserves w/o PHP liabilities	170 800	175 095	+3%	+4%
Insurance liabilities	128 776	130 258		+2%
Investment contracts	16 331	17 245		+9%
Unit-linked contracts	25 693	27 592		+10%
Borrowings	3 949	4 099	+4%	



### Swiss Life Group reserves subject to BVG minimum interest rates

CHF billion (IFRS basis) Breakdown of insurance reserves (incl. unit-linked) as of 31.12.2021





### Average technical interest rate

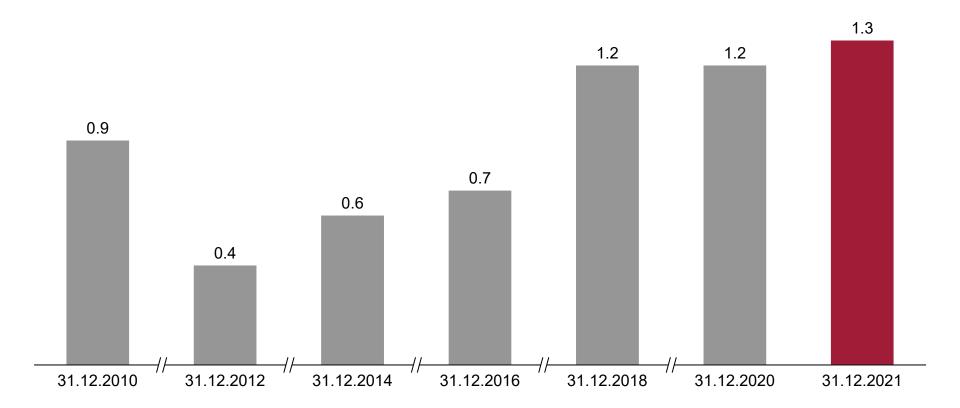
CHF / EUR / USD / GBP million (statutory basis), as of 31.12.2021

	CHF	EUR	USD	GBP
Total reserves	92 807	35 167	135	13
Average technical interest rate	0.72%	1.72%	2.01%	1.68%

Overall: 1.00% (01.01.2021: 1.05%)



### Weighted duration gap





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### Change analysis of assets under management

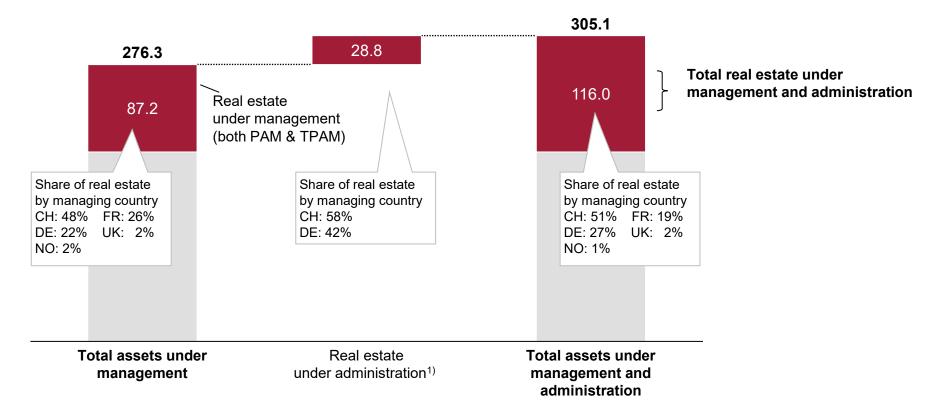
CHF billion (fair value basis)

Assets under management	FY 2020	FY 2021	Change (bn)
Total beginning of period	254.4	269.7	+15.3
Net new assets PAM TPAM	-0.4 7.5	-1.4 9.4	
Market performance	8.7	2.0	
FX translation effects	-0.5	-4.1	
Other	-	0.7	
Total end of period	269.7	276.3	+6.6
PAM	178.1	173.5	-4.6
TPAM	91.6	102.8	+11.2
<ul> <li>Collective investments</li> </ul>	74.5	86.7	
<ul> <li>Institutional mandates</li> </ul>	17.1	16.1	
Double counts	25.1	25.7	



### Assets under management and administration

CHF billion, as of 31.12.2021



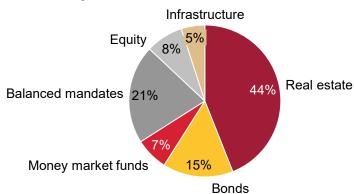
<sup>1)</sup> Not included in Swiss Life AuM definition



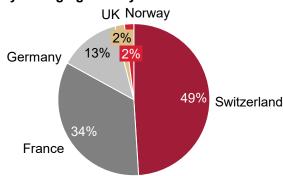
### TPAM: AuM and NNA

**TPAM AuM**: CHF 102.8 bn as of 31.12.2021 (fair value basis)

#### Breakdown by asset class

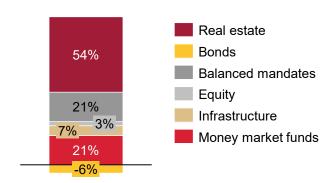


#### Breakdown by managing country

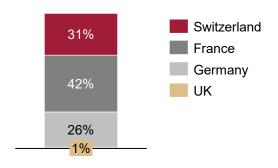


**TPAM NNA**: CHF 9.4 bn as of 31.12.2021 (fair value basis)

#### Breakdown by asset class



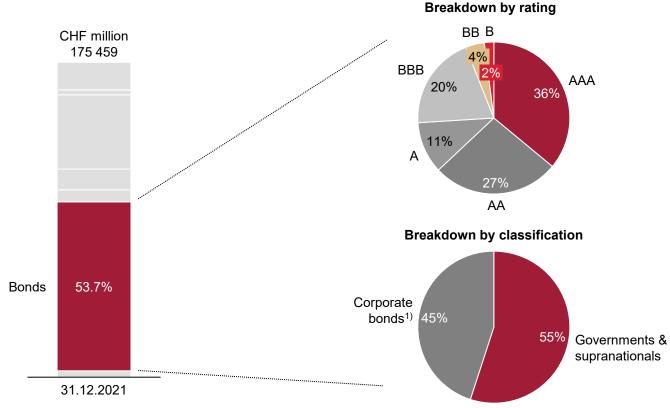
#### Breakdown by managing country





### Bond portfolio: Ratings and classification

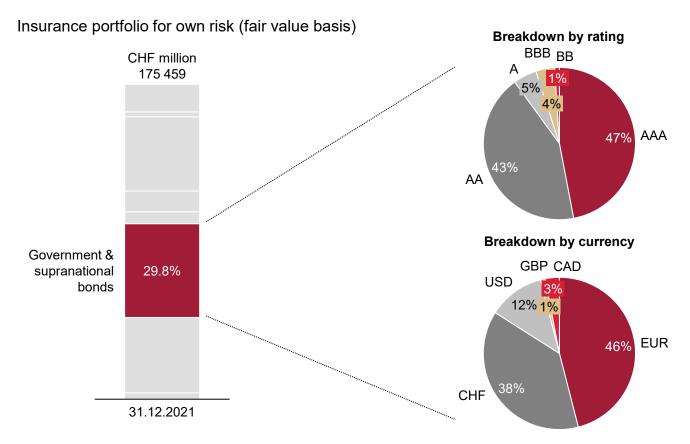
Insurance portfolio for own risk (fair value basis)



<sup>1)</sup> Including senior secured loan funds



# Government & supranational bonds: Ratings and currency





# Government & supranational bonds: Country split

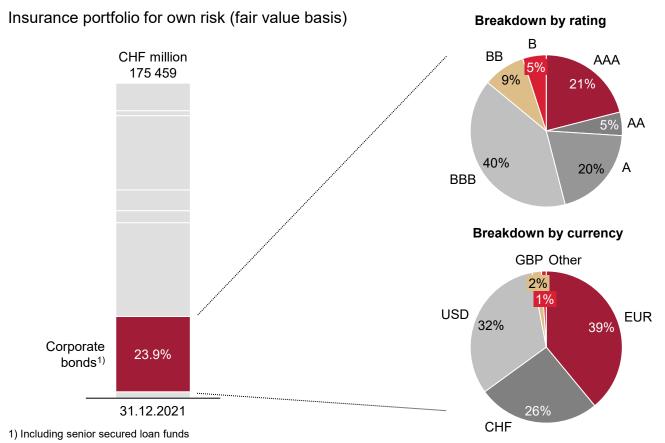
Government and supranational bond portfolio (fair value basis), as of 31.12.2021, 29.8% of insurance portfolio for own risk (CHF 52.3 bn)

#### % of total government and supranational bond portfolio

oulp: unitation	man boma portione
Switzerland	30%
France	12%
Germany	10%
Netherlands	10%
Austria	5%
Supranationals	4%
Other	11%
Europe	82%
USA	8%
Canada	3%
Supranationals	3%
Other	4%
Rest of the world	18%
Total	100%



# Corporate bond portfolio: Ratings and currency



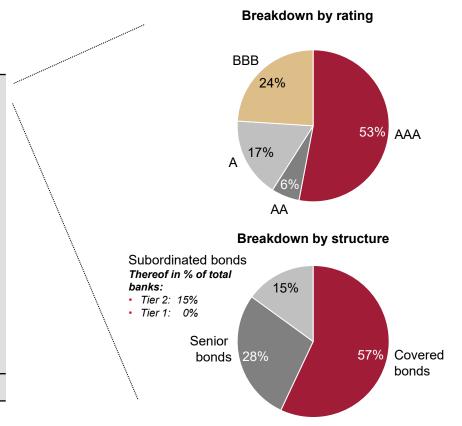


### Corporate bond portfolio: Industry split

Corporate bond portfolio<sup>1)</sup> (fair value basis), as of 31.12.2021, 23.9% of insurance portfolio for own risk (CHF 41.9 bn)

#### Breakdown by industry % of total corporate bond portfolio

Total	100%
Other	10%
Material	4%
Health	6%
Consumer discretionary	7%
Communication	6%
Energy	6%
Consumer non-cyclical	9%
Industrial	6%
Utilities	7%
Other financials	5%
Banks	34%

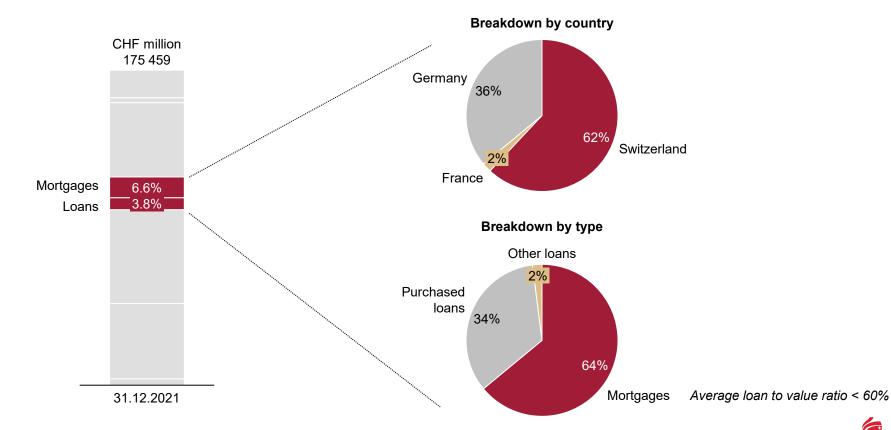




<sup>1)</sup> Including senior secured loan funds

### Loan and mortgage portfolio

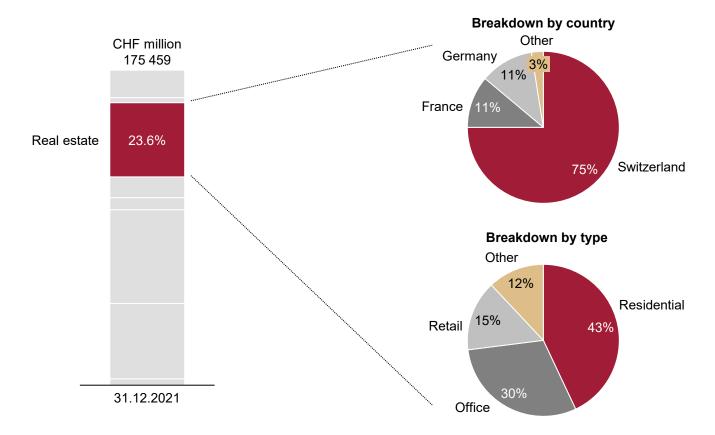
Insurance portfolio for own risk (fair value basis)





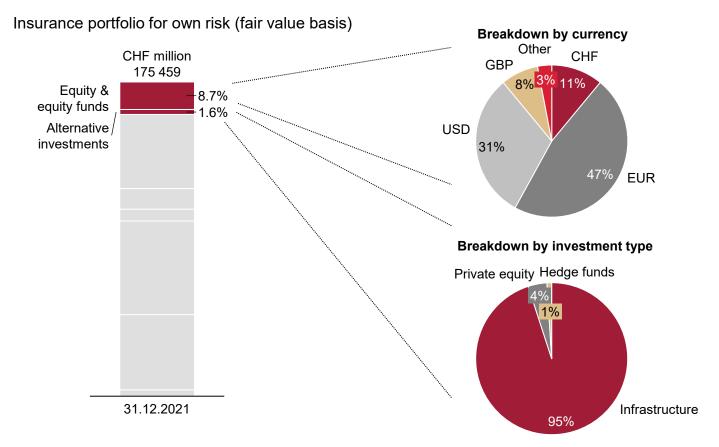
### Real estate portfolio

Insurance portfolio for own risk (fair value basis)





### Equities and alternative investments: Gross exposure





### Forex and interest rates

#### Foreign currency exchange rates

	31.12.20	30.06.21	31.12.21
EUR	1.0821	1.0965	1.0377
GBP	1.2083	1.2772	1.2335
USD	0.8852	0.9255	0.9114

01.01. – 31.12.20	01.01. – 31.12.21
1.0717	1.0814
1.2051	1.2579
0.9387	0.9143

#### Interest rates (10-year government bond)

	31.12.20	30.06.21	31.12.21
CHF	-0.550	-0.222	-0.135
EUR	-0.569	-0.207	-0.177
GBP	0.197	0.716	0.971
USD	0.913	1.468	1.510



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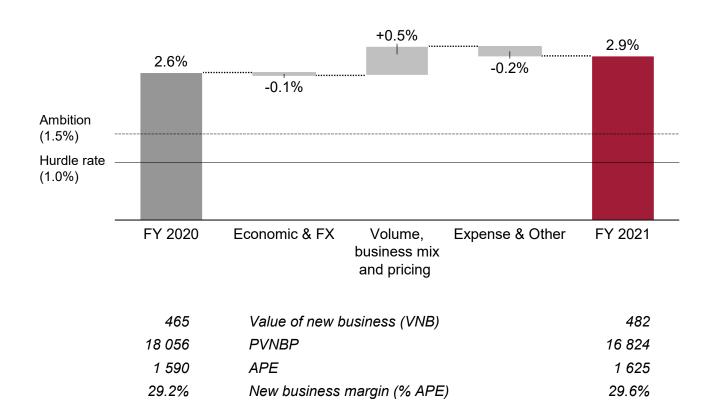
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### New business margin

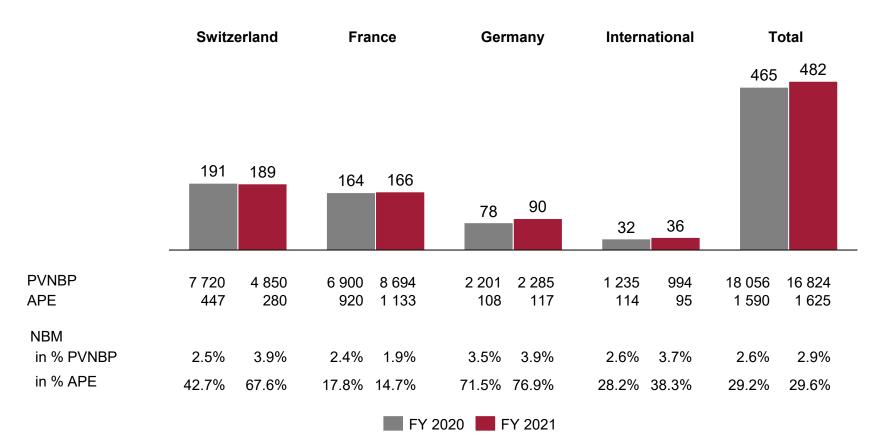
New business margin (NBM) development (VNB in % PVNBP)





### Value of new business per segment

CHF million (MCEV basis)





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# Swiss Life 2024 strategic actions set direction for profitable growth path

We enable people to lead a self-determined life Financial ambitions Strategic actions Deepen customer relationships Quality of earnings and earnings growth Strengthen advisory power Expand operational scalability Capital, cash and payout Anchor sustainability in our business



### Ambitious Swiss Life 2024 financial targets

#### Swiss Life 2024 financial ambitions and targets

Quality of earnings and earnings growth



Capital, cash and payout

Cash to Holding
Cumulative 2022-2024

Dividend payout ratio<sup>2)</sup>

Share buyback
 Dec 2021 – May 2023

2022-2024

> 60% CHF 1 bn

CHF 2.8-3.0 bn

1) Shareholders' equity excl. unrealised gains/losses 2) Targets based on IFRS 4 / IAS 39 accounting standard



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### Sustainability is anchored in our business and at the heart of what we do

Sustainability is an integral part of our business and at the heart of what we do Our actions Our contribution to society as an asset owner & manager to people's lives to the environment



# Sustainability actions and targets will support further stakeholder value creation

Our sustainability targets within "Swiss Life 2024"

#### Business behaviour

Reduce CO<sub>2</sub> emissions per FTE by 35% by 2024<sup>1)</sup> and compensate emissions to reach net-zero operations

#### Asset owner & manager

Reduce CO<sub>2</sub> emission intensity for directly owned real estate by 20% by 2030<sup>1)</sup>

#### Insurance products

Expand offering with sustainability solutions

#### Advice

Integrate sustainability in the advisory process

- Reduction of business travel
- Further improvement of energy efficiency
- Reach net-zero operations by 2022 through compensation of all measured, unavoidable CO<sub>2</sub> emissions from own business activities
- Strong ESG integration: Responsible investment strategy covers 90% of AuM
- Maintain strong ESG risk management while seizing opportunities and solutions
- Securities portfolio: Maintain lower carbon intensity than relevant benchmarks
- Respond to increasing market demand and expand value-creating offering with sustainable solutions
- Continue to integrate sustainability criteria in the underwriting process
- Adapt advisory processes and tools to meet growing customer sustainability expectations
- Systematically enhance competencies and integrate new own and third-party sustainability offerings



<sup>1)</sup> Compared to 2019

## Through its reporting Swiss Life contributes to transparency and comparability



#### Sustainability reporting

- Swiss Life's Sustainability Report is in accordance with the major standards for sustainability reporting such as:
  - the standards of the Global Reporting Initiative (GRI)
  - the standards for the insurance industry of the Sustainability Accounting Standards Board (SASB)
  - the European Non-Financial Reporting Directive (NFRD)
- Additionally, Swiss Life publishes a TCFD Report and a Responsible Investment Report

#### **Publication dates**

- 23 March 2022 Publication of Sustainability Report (as part of the Annual Report) and TCFD Report
- End of March 2022 Publication of Responsible Investment Report



## Swiss Life is an active member of many sustainability initiatives and networks

Signatory of:

































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### Abbreviations

ALM	Asset and liability management	IL	Individual Life
AM	Business division Asset Managers	IN	Business division International
APE	Annual premium equivalent	LC	Local currency
AuM	Assets under management	M	Million
bn	Billion	MCEV	Market consistent embedded value
bps	Basis points	NBM	New business margin
BVG	Swiss federal law on occupational retirement,	NBP	New business production
	survivors' and disability pension plans	n.a.	Not available/applicable
CAD	Canadian dollar	n.m.	Not mentioned
CH	Business division Switzerland	NNA	Net new assets
CHF	Swiss francs	PAM	Proprietary insurance asset management
DAC	Deferred acquisition costs	P&C	Property and casualty
DoJ	Department of Justice	P&L	Profit and loss
DE	Business division Germany	PHD	Policyholder deposits
ESG	Environmental, Social and Governance	PVNBP	Present value of new business premiums
EUR	Euro	RoE	Return on equity
FR	Business division France	TCFD	Task Force on Climate-Related Financial Disclosures
FX	Foreign exchange	TPAM	Third-party asset management
FY	Full-year	SST	Swiss Solvency Test
GBP	British pound	UK	United Kingdom
GL	Group life	UL	Unit-linked
GWP	Gross written premiums	USD	US dollar
IFA	Independent financial advisor	VNB	Value of new business
IFRS	International Financial Reporting Standard	ZZR	Zinszusatzreserve (Additional interest reserve)

Segment Other: Includes Swiss Life Holding and finance/service companies

Owned IFAs: Includes Swiss Life Select, tecis, Horbach, Proventus, Chase de Vere, Pôle Agami and Fincentrum



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#### Financial calendar

Annual General Meeting 22 April 2022 Interim statement Q1 2022 11 May 2022

Half-year results 2022 17 August 2022

Interim statement Q3 2022 09 November 2022

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We enable people to lead a self-determined life.