

Half-year results 2018 Investor presentation

14 August 2018



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Overview

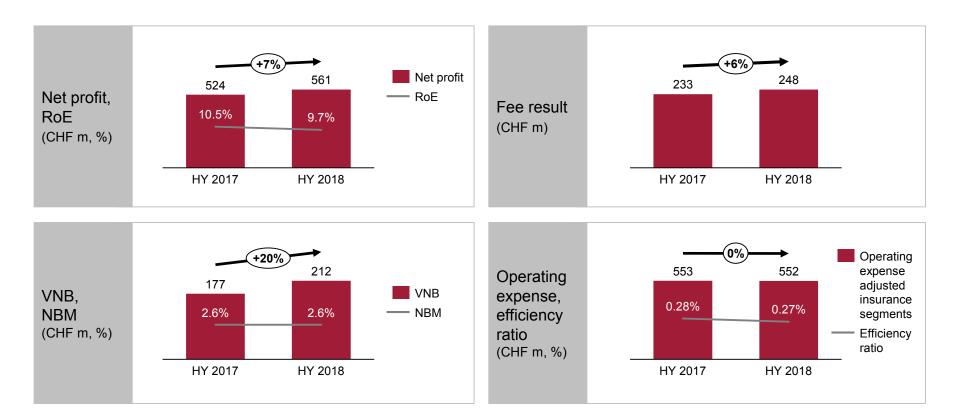
Financial results and strategy update

Patrick Frost

Thomas Buess



Swiss Life HY 2018: Strong set of results







Overview

→ Financial results and strategy update

Patrick Frost

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Key figures HY 2018 results

- Net profit increased by 7% to CHF 561 m
- Adjusted profit from operations improved by 3% to CHF 808 m
- Fee and commission income grew by 10% in local currency to CHF 798 m
- Fee result increased by 6% to CHF 248 m (HY 17: CHF 233 m)
- Premiums increased by 4% in local currency to CHF 10.7 bn
- Resilient **direct investment income** of CHF 2 235 m at 1.5% (HY 17: CHF 2 186 m at 1.5%); yields not annualised
- AuM TPAM up by 5% to CHF 64.6 bn
- Value of new business increased to CHF 212 m with NBM of 2.6% (HY 17: CHF 177 m and 2.6%)
- Annualised **return on equity**¹⁾ at 9.7% (HY 17: 10.5%)
- SST ratio was above 170% as of 30.06.2018, Solvency II ratio of > 200%
 - Cash to Holding increased by 11% to CHF 657 m (HY 17: CHF 591 m)



¹⁾ Equity excl. unrealised gains/losses on bonds

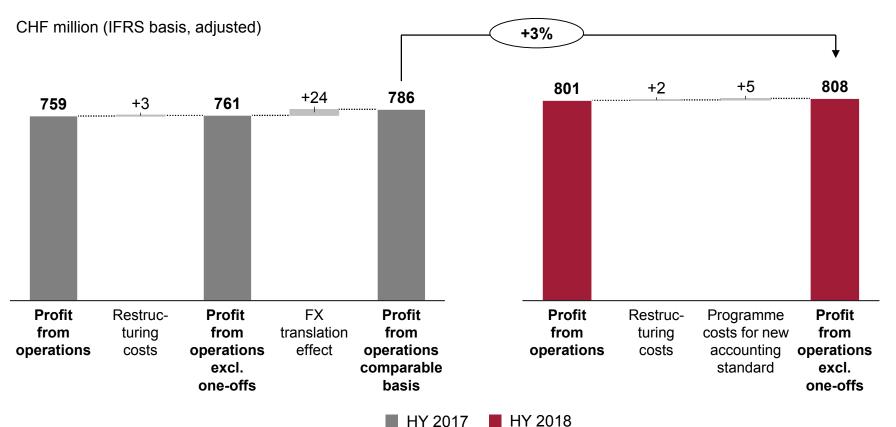
Selected P&L figures

CHF million (IFRS basis)

	HY 2017	HY 2018
Gross written premiums, fees and deposits received	9 982	10 741
Fee and commission income	681	798
Net investment result insurance portfolio for own risk	2 050	2 637
Net insurance benefits and claims	-7 958	-8 138
Policyholder participation	-452	-1 135
Operating expense	-1 328	-1 472
Profit from operations	759	801
Borrowing costs	-82	-71
Income tax expense	-152	-169
Net profit	524	561
Basic earnings per share (in CHF)	16.22	16.39
Diluted earnings per share (in CHF)	15.37	16.35



Profit from operations excluding major one-off effects



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Business review Switzerland

CHF million (IFRS basis, VNB)

	HY 2017	HY 2018	Change	
GWP incl. PHD	5 932	6 129	+3%	 GL: +4% (market -1%); higher single premiums from existing clients and stable periodic premiums; growing semi-autonomous business IL: -1% (market 0%); lower single premiums partly offset by higher periodic premiums
Fee and commission income ¹⁾	115	125	+9%	 Increased revenues from owned IFA, real estate brokerage, sale of mortgages and investment solutions
Operating expense adjusted	-191	-190	-1%	 Disciplined cost management
Segment result	424	439	+4%	 Positive development of savings, fee and cost result Fee result improved from owned IFA, real estate
Fee result	11	14	+21%	brokerage, sale of third-party products and pension consulting
Value of new business	91	105	+15%	 Margin increase especially in IL; large transactions at
NBM (% PVNBP)	2.9%	2.6%		lower margins in assumed reinsurance business

1) Net earned policy fees and commission income



Business review France

EUR million (IFRS basis, VNB)

	HY 2017	HY 2018	Change	
GWP incl. PHD	2 218	2 550	+15%	 Life: +24% (market +6%); UL share of 54% (market 30%) Health & protection: +1% (market +4%); individual protection +6% (market +4%) Non-Life: stable (market +2%)
Fee and commission income ¹⁾	130	141	+8%	 Higher UL fees due to strong net inflows and higher banking fees
Operating expense adjusted	-146	-149	+2%	 Strict cost discipline offset by strong business growth
Segment result	134	130	-3%	 Lower contribution from cost and savings result partly
Fee result	30	37	+25%	offset by higher fee resultImproved fee result from UL business and banking
Value of new business	48	61	+26%	 Higher volumes in life and health with related efficiency
NBM (% PVNBP)	2.4%	2.6%		gains on acquisition expenses

1) Net earned policy fees and commission income



Business review Germany

EUR million (IFRS basis, VNB)

	HY 2017	HY 2018	Change	
GWP incl. PHD	577	589	+2%	 Higher premiums with modern-traditional and disability products partly offset by lower traditional premiums (market +4%)
Fee and commission income ¹⁾	169	198	+17%	 Strong contribution from owned IFAs due to increasing number of financial advisors and higher policy fees
Operating expense adjusted	-96	-93	-3%	 Lower external expenses partly offset by costs related to strong new business growth
Segment result	65	79	+22%	 Positive development of fee and cost result
Fee result	32	41	+26%	 Strong fee result due to higher contribution from our owned IFAs
Value of new business	19	22	+19%	 Increase in volume and reduced guarantees
NBM (% PVNBP)	3.3%	3.7%		

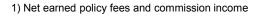
1) Net earned policy fees and commission income



Business review International

EUR million (IFRS basis, VNB)

	HY 2017	HY 2018	Change	
GWP incl. PHD	977	810	-17%	 Higher premiums with corporate clients more than offset by lower single premiums with private clients
Fee and commission income ¹⁾	104	106	+2%	 Higher commission income from owned IFAs partly offset by negative FX impact (GBP)
Operating expense adjusted	-44	-44	-1%	Disciplined cost management
Segment result	23	29	+26%	 Positive contribution from fee and risk result
Fee result	17	20	+17%	 Fee result improved at private clients and owned IFAs due to higher gross margins
Value of new business	12	10	-14%	 Reduced new business volume with private clients
NBM (% PVNBP)	1.4%	1.4%		 Improved value of new business and margin with corporate clients





Business review Asset Managers

CHF million (IFRS basis, AuM fair value basis)

	HY 2017	HY 2018	Change	
Commission and other net income ¹⁾	316	326	+3%	 PAM: Increased real estate assets and related management fees
PAM	144	151	+5%	TPAM: Higher recurring fees on growing AuM, lower
TPAM ¹⁾	172	175	+2%	transaction fees and income from project development
Operating expense adjusted	-159	-179	+12%	 Business growth in TPAM, mainly in real estate
Segment result	123	118	-4%	PAM: Higher income at stable costs
PAM	88	94	+7%	TPAM: Lower transaction fees and income from project
TPAM	36	24	-34%	development combined with higher costs
Net new assets TPAM (NNA)	3 290	3 655		 Strong inflows from balanced mandates, bonds and real estate outweighing substantial money market outflows
AuM	223 649 ²⁾	225 122	+1%	 PAM: Negative FX translation effect
PAM	162 244 ²⁾	160 535	-1%	 TPAM: Strong NNA partly offset by negative FX translation effect
TPAM	61 405 ²⁾	64 586	+5%	

1) Incl. net income from real estate project development 2) As of 31.12.2017

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Expense development

CHF million (IFRS basis)

	HY 2017	HY 2018	Change
Total operating expense	1 328	1 472	+11%
Commissions and DAC amortisation	-614	-697	
Operating expense (before FX)	714	775	+9%
Restructuring costs and one-offs	-7	-10	
Programme costs for new accounting standard		-6	
Scope changes	-8	-20	
FX translation effect	33		
Operating expense adjusted	732	739	+1%
of which – Insurance segments	553	552	0%
– Asset Managers	169	183	+8%



Investment result

CHF million (IFRS basis), insurance portfolio for own risk

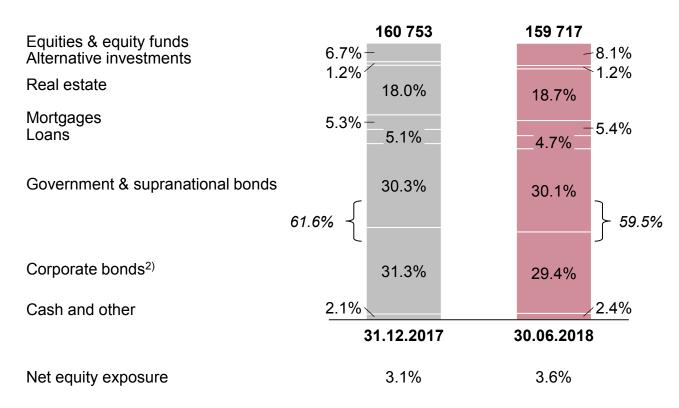
	HY 2017	HY 2018
Direct investment income	2 186	2 235
Direct investment income in %	1.5%	1.5%
Expense	-171	-176
Net capital gains/losses on investments and impairments ¹⁾	35	578
Net investment result	2 050	2 637
Net investment result in %	1.4%	1.7%
Changes in unrealised gains/losses on investments	-613	-2 245
Total investment result	1 438	392
Total investment result in %	1.0%	0.3%
Average net investments	148 236	154 086

1) Incl. FX gains/losses on hybrid of CHF 23 m in HY 2018 and CHF -39 m in HY 2017



Investment portfolio

CHF million (fair value basis), insurance portfolio for own risk¹⁾



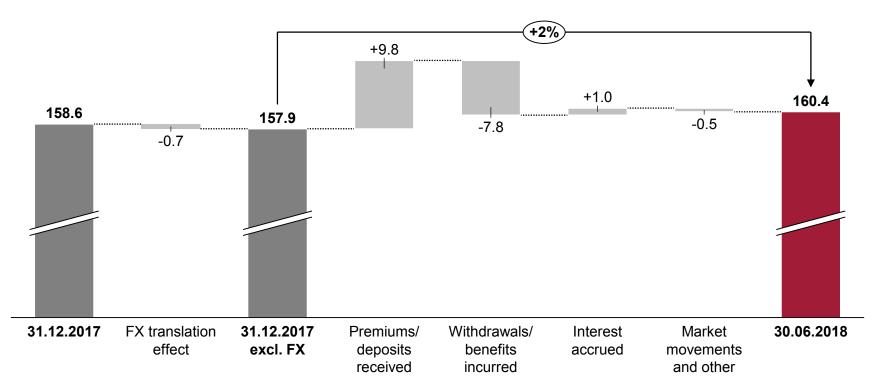
1) Excl. repo positions of CHF -3 622 m in FY 2017 and CHF -3 822 m in HY 2018 2) Including senior secured loan funds

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Insurance reserves excluding policyholder participation liabilities

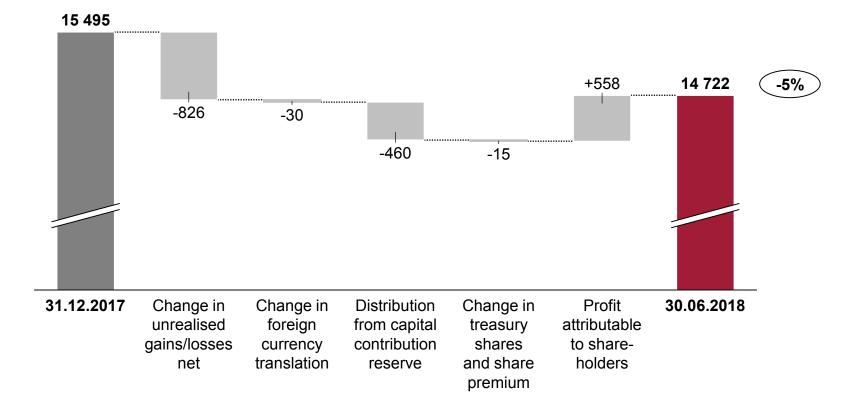
CHF billion (IFRS basis)







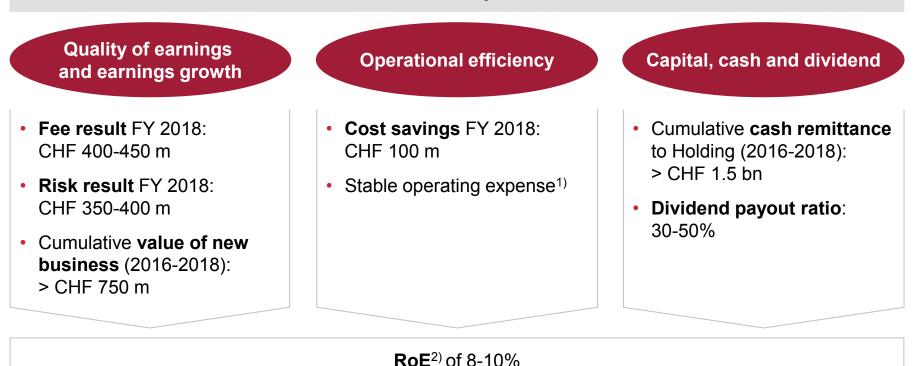
CHF million (IFRS basis)





Key financial targets of Swiss Life 2018



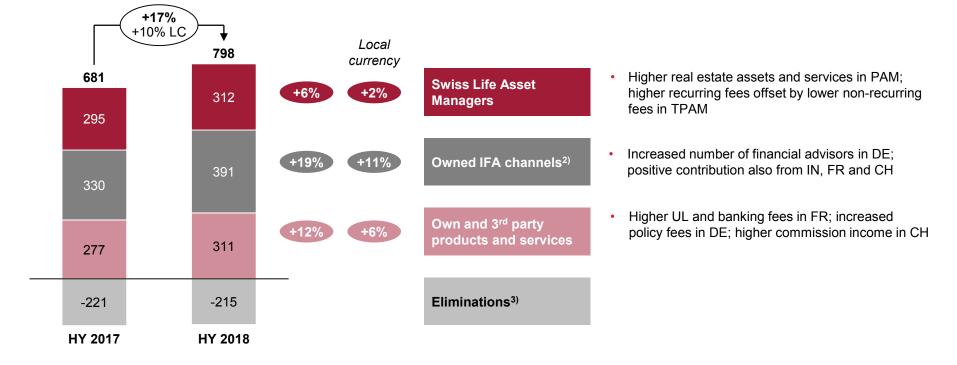


1) Excl. Asset Managers 2) Equity excl. unrealised gains/losses on bonds



Strong fee and commission income

Fee and commission income¹⁾, CHF million (IFRS basis)

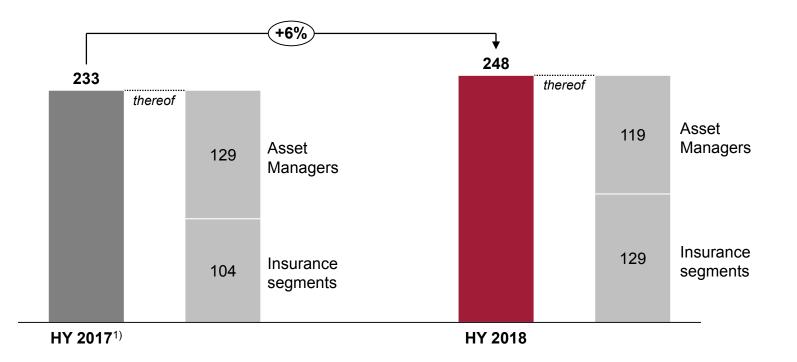


Net earned policy fees and commission income
 Swiss Life Select, tecis, Horbach, Proventus, Chase de Vere and Pôle Agami
 Eliminations attributable to Swiss Life Asset Managers' PAM business and owned IFAs

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Improved fee result

Fee result, CHF million (IFRS basis)





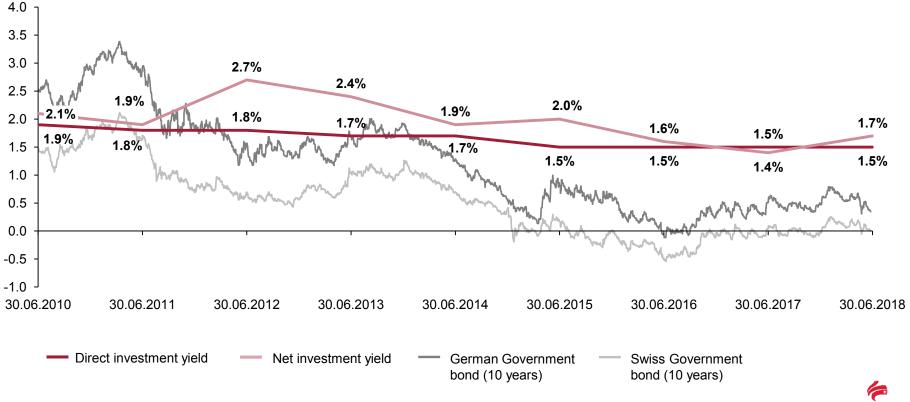
1) FX adjusted

Resilient yields in the low interest rate environment

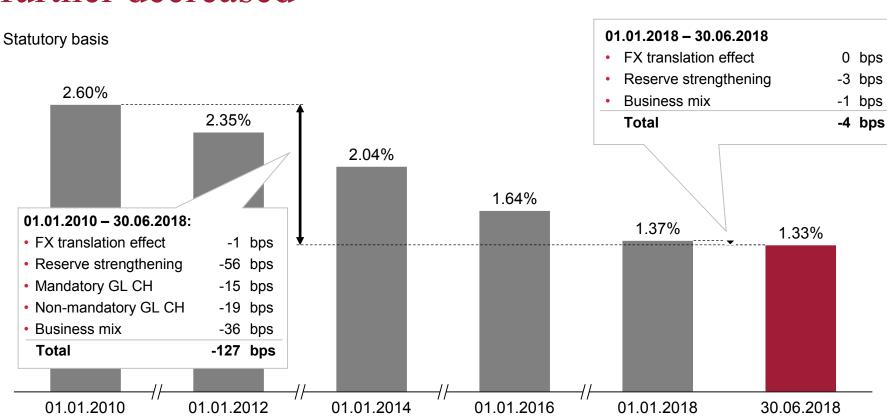
Quality of earnings and earnings growth

SwissLife

Direct and net investment yield (IFRS basis, in % not annualised)



Average technical interest rate further decreased





Continued margin management

New business margin (NBM) development (VNB in % PVNBP)

2.6%	2.5%	0.0%		0.1%	2.6%
			-0.1%		
HY 2017	FY 2017	Economic	Volume, business mix and	Expense and other variances	HY 2018
			pricing		
177	351	VNB			212
6 928	13 969	PVNBP			8 270
606	1 265	APE			727
29.3%	27.7%	New bus	siness marg	in (% APE)	29.2%

Economic variances

Marginally higher interest rates

Volume, business mix and pricing variances

Continued focus on margin management

- CH: Slightly improved business mix in group life and individual life more than offset by large assumed reinsurance transactions (and seasonality effects)
- FR: Continued high UL share, strong production of life single premiums and of individual health
- DE: Growth of modern-traditional products with further reduced guarantees, lower share of risk products
- IN: Higher fee levels in business with private clients, efficiency gains in business with corporate clients

Expense & other variances

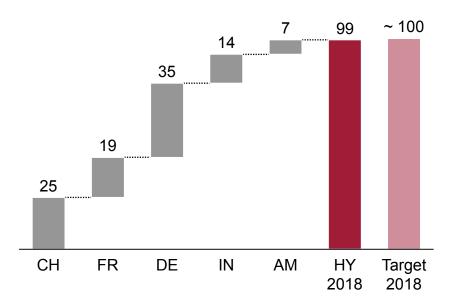
- · Maintenance costs stable
- True-ups of actuarial items



Implemented cost savings of CHF 99 m

Operational efficiency

Non-variable cost savings¹⁾, gross CHF million (project view), vs. cost base FY 2014



- CH: Optimisation of business processes
- FR: Internalisation of resources, renegotiation of supplier contracts
- DE: Reorganisation of sales and finance departments, internalisation of resources, synergies across locations
- IN: Adapted operating model
- AM: Optimisation of organisational structure
- Restructuring costs of CHF 45 m (CHF 3 m booked in 2018)



Further improved efficiency ratios

Operational efficiency

Adjusted operating expense in % of average technical reserves, excl. deferred PHP (IFRS basis) Excluding expense from owned IFAs

	FY 2016	FY 2017	HY 2017 ²⁾	HY 2018 ²⁾	Change vs. HY 2017
Switzerland	0.43%	0.42%	0.20%	0.19%	-1 bps
France	1.27%	1.19%	0.60%	0.56%	-4 bps
France Life	0.52%	0.48%	0.25%	0.24%	-1 bps
Germany	0.69%	0.68%	0.34%	0.32%	-2 bps
International	0.31%	0.31%	0.16%	0.13%	-3 bps
Total Insurance ¹⁾	0.60%	0.58%	0.28%	0.27%	-1 bps

1) FX adjusted 2) Not annualised

Healthy solvency ratios

Swiss Life Group: Economic solvency (as of 01.01.2018)

SST internal model approved by FINMA with conditions	170%
Solvency II standard model incl. volatility adjustment excl. any transitional measures	> 200%

SST sensitivities (as of 01.01.2018)

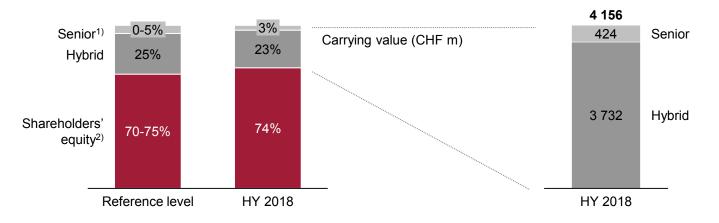
Real estate -10%	-14 ppts
Credit spreads ¹⁾ +100 bps	-8 ppts
Interest rates ²⁾ -50 bps	-14 ppts
Equities -30%	-9 ppts
Insurance 1 in 10 year event	-8 ppts



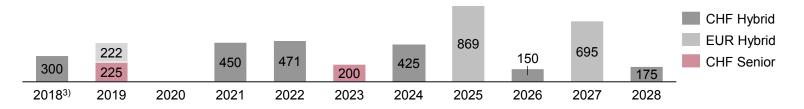
1) Corporate bonds and GIPS (excluding covered / guaranteed bonds)

Well-balanced capital structure

Capital structure (IFRS basis)



Maturities (senior) and next optional call dates (hybrid); nominal value, CHF million



1) Financing debt only 2) Excl. unrealised gains/losses on bonds 3) To be called in August 2018

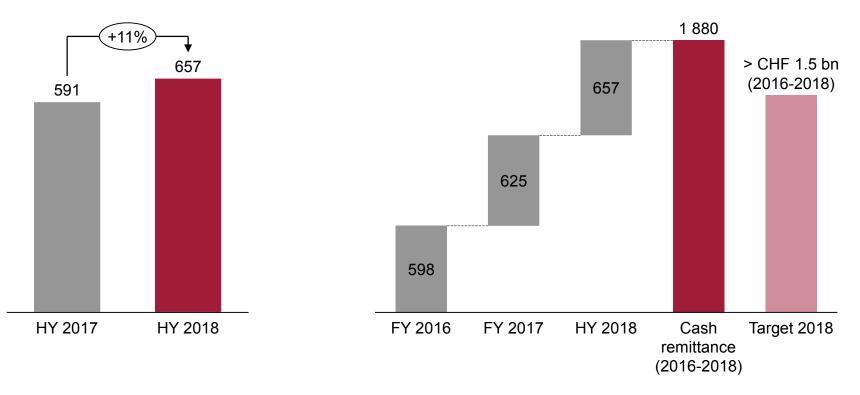


Increased cash remittance to Holding

Capital, cash and dividend

Cash remittance to Holding (CHF million)

Cumulative cash remittance to Holding (CHF million)





Execution of Swiss Life 2018 well on track

Swiss Life 2018 financial targets

Current assessment

Quality of earnings and earnings growth	 Fee result FY 2018: CHF 400-450 m Risk result FY 2018: CHF 350-400 m Cumulative value of new business (2016-2018): > CHF 750 m 	Ahead On track Ahead
Operational efficiency	 Cost savings FY 2018: CHF 100 m Stable operating expense¹⁾ 	On track On track
Capital, cash and dividend	 Cumulative cash remittance to Holding (2016-2018): > CHF 1.5 bn Dividend payout ratio: 30-50% RoE²: 8-10% 	Exceeded On track On track



1) Excl. Asset Managers 2) Equity excl. unrealised gains/losses on bonds



Half-year results 2018 Investor presentation Supplementary information

Supplementary information

\rightarrow Profit and loss

Balance sheet

Investments

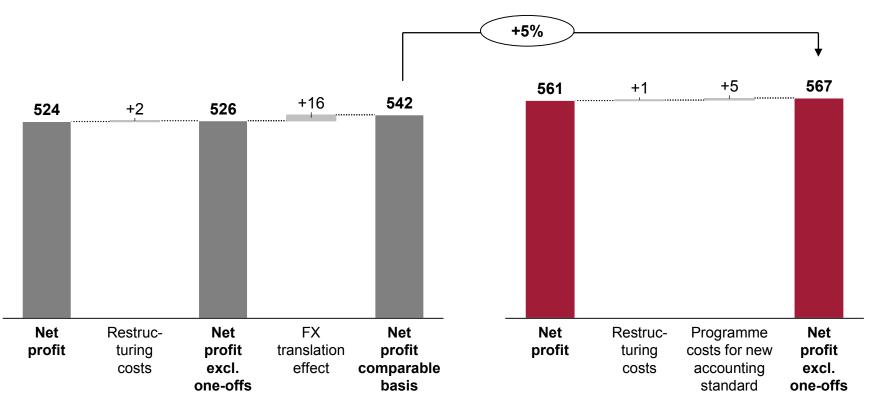
Value of new business (VNB)

Abbreviations

Contact details and financial calendar

Net profit

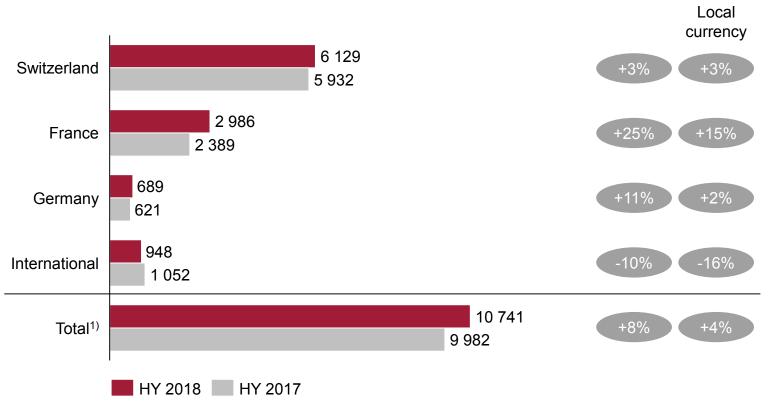
CHF million (IFRS basis, adjusted)



HY 2017 HY 2018



Premium development



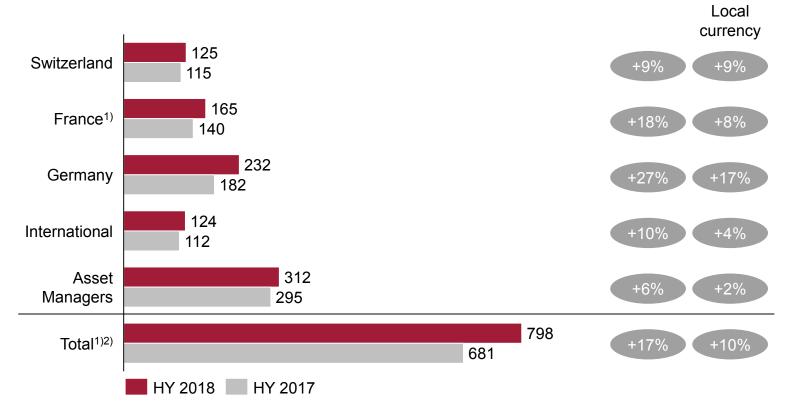
CHF million (IFRS basis); GWP, fees and deposits

1) Total includes Other and intersegment eliminations of CHF -11 m in HY 2018 and CHF -12 m in HY 2017



Fee and commission income development

CHF million (IFRS basis)



1) Incl. banking and Pôle Agami 2) Total includes Other and intersegment eliminations of CHF -160 m in HY 2018 and CHF -163 m in HY 2017



Switzerland: Premium development

CHF million (IFRS basis)

	HY 2017	HY 2018	Change
Total life GWP incl. PHD	5 932	6 129	+3%
Single premiums	2 636	2 837	+8%
Periodic premiums	3 296	3 292	0%
Group life	5 240	5 443	+4%
Single premiums	2 437	2 653	+9%
Periodic premiums	2 803	2 790	0%
Individual life	692	686	-1%
Single premiums	199	184	-7%
Periodic premiums	493	502	+2%



Details of net investment result

CHF million (IFRS basis), insurance portfolio for own risk HY 2018

	Direct investment income	Impair- ments	Gains and losses through income statement			Net investment result
			On underlying	On derivatives	Net	
Bonds	1 335	-33	301	44	345	1 646
Equities	245		-144	109	-35	210
Loans	92		153	-0	152	244
Mortgages	78	-0				78
Alternative investments	25	-7	175		175	194
Real estate	451	-1	259		259	710
Cash & other	9					9
Total before FX	2 235	-41	744	153	896	3 091
FX hedging costs and gains/losses			59	-336	-277 ¹⁾	-277
Total after FX	2 235	-41	802	-183	619	2 814
Expense						-176
Net investment result						2 637
			Net capital gains/losses			

Net capital gains/losses on investments of **578**

1) Incl. FX hedging costs of CHF -346 m (CHF -302 m in HY 2017)



Profit from operations

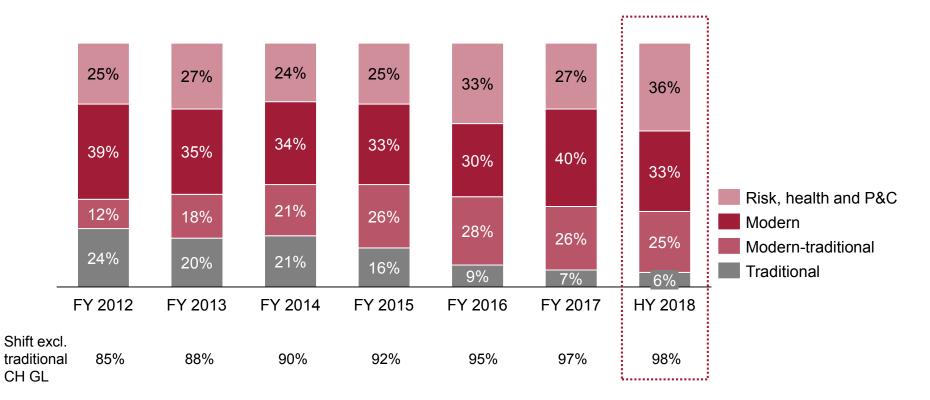
CHF million (IFRS basis), segment results (reported vs. adjusted)

	HY 2017		HY 2018		Change	
Segments	reported	adjusted ¹⁾	reported	adjusted ¹⁾	reported	adjusted
Switzerland	424	424	439	442	+4%	+4%
France	145	158	152	152	+5%	-4%
Germany	70	77	93	93	+32%	+22%
International	25	26	34	34	+37%	+28%
Asset Managers	123	129	118	119	-4%	-7%
Other	5	5	2	2	-60%	-60%
Unallocated corporate costs	-33	-33	-36	-34	-11%	-5%
Profit from operations	759	786	801	808	+6%	+3%

1) Adjusted as outlined on slide 7

New business mix

New business production (NBP)





Supplementary information

Profit and loss

\rightarrow Balance sheet

Investments

Value of new business (VNB)

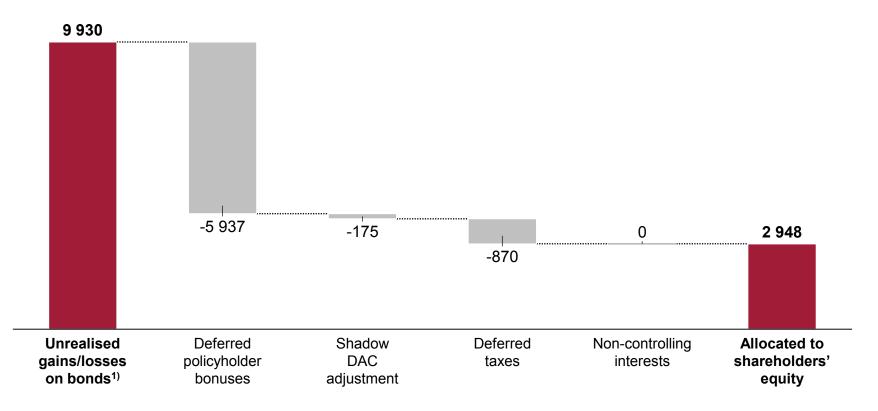
Abbreviations

Contact details and financial calendar



Allocation of unrealised gains/losses on bonds

CHF million (IFRS basis), as of 30.06.2018



1) Including cash flow hedge reserve of CHF 811 m in HY 2018 and CHF 803 m in HY 2017



Return on equity

CHF million (IFRS basis)

	FY 2017	HY 2018
Shareholders' equity	15 495	14 722
Unrealised gains/losses on bonds allocated to shareholders' equity	-3 727	-2 948
Adjusted shareholders' equity	11 767	11 774

HY 2018 RoE calculation (annualised)	
Net profit HY 2018 (shareholder part)	558
Average adjusted shareholders' equity	11 771
Return on equity	9.7%



Insurance reserves excluding policyholder participation liabilities

CHF million (IFRS basis) Local currency 89 461 +1% +1% Switzerland 88 244 International 14% 31 020 +2% +3% France Germany 30 452 11% 56% 17 954 0% +1% Germany 19% 18 026 France 21 963 Switzerland 0% +1% International 21 912 160 362 +1% +2% Total¹⁾ 158 599

🛛 HY 2018 📃 FY 2017

1) Total includes intersegment eliminations of CHF -36 m in HY 2018 and CHF -35 m in FY 2017



Insurance reserves and borrowings

CHF million (IFRS basis)

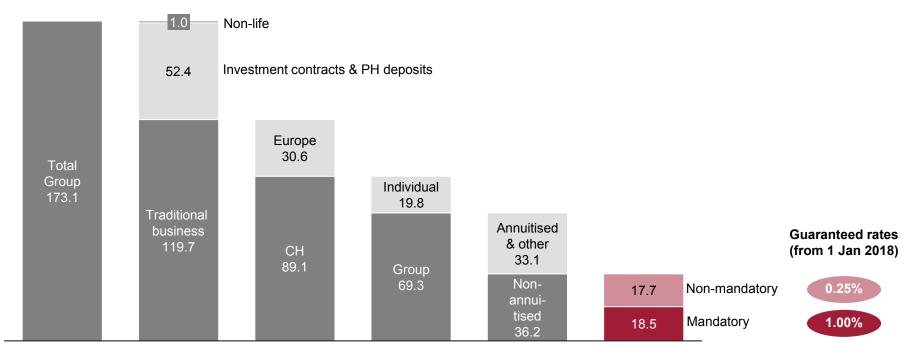
	31.12.2017	30.06.2018		Local currency
Insurance reserves	171 649	173 119	+1%	+1%
Policyholder participation liabilities	13 050	12 756		-2%
Insurance reserves w/o PHP liabilities	158 599	160 362	+1%	+2%
Insurance liabilities	116 844	118 866		+2%
Investment contracts	16 626	16 354		-1%
Unit-linked contracts	25 130	25 142		+1%
Borrowings	3 577	3 735	+4%	



Swiss Life Group reserves subject to BVG minimum interest rates

CHF billion (IFRS basis)

Breakdown of insurance reserves (incl. unit-linked) as of 30.06.2018





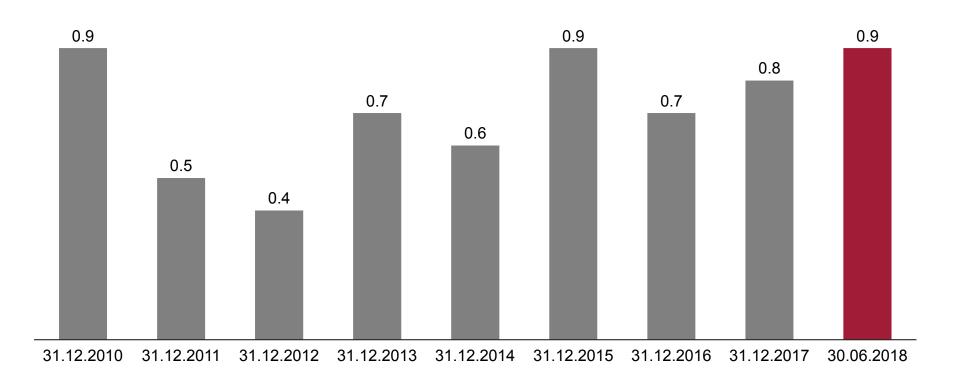
Average technical interest rate

CHF / EUR / USD / GBP million (statutory basis), as of 30.06.2018

	CHF	EUR	USD	GBP
Total reserves	85 969	31 330	162	12
Average technical interest rate	0.99%	2.11%	2.17%	2.23%

Overall: 1.33% (01.01.2018: 1.37%)

Weighted duration gap





Supplementary information

Profit and loss

Balance sheet

→ Investments

Value of new business (VNB)

Abbreviations

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Change analysis of assets under management

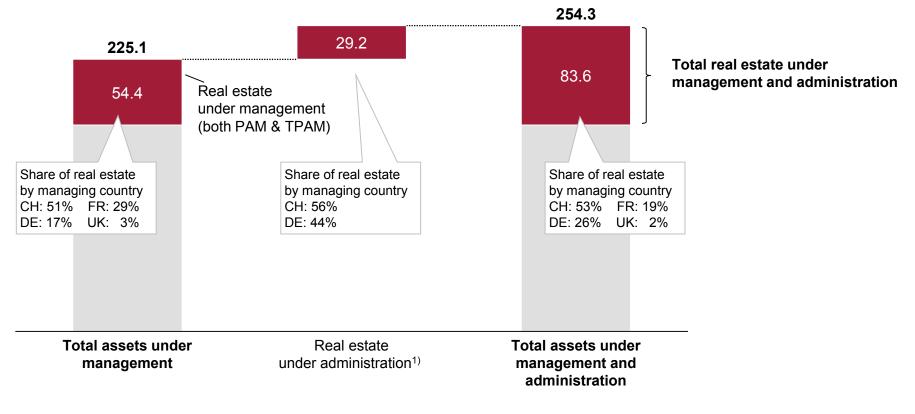
CHF billion (fair value basis)

Assets under management	HY 2017	HY 2018	Change (bn)
Total beginning of period	204.2	223.6	+19.4
Net new assets PAM TPAM	-1.2 3.3	-1.4 3.7	· ·
Market performance	2.1	0.0	
FX translation effects	1.4	-0.8	
Total end of period	209.8	225.1	+15.3
PAM	155.5	160.5	+5.0
ТРАМ	54.3	64.6	+10.3
 Collective investments 	44.5	53.8	
 Institutional mandates 	9.8	10.8	
Double counts	14.5	17.9	



Assets under management and administration

CHF billion, as of 30.06.2018

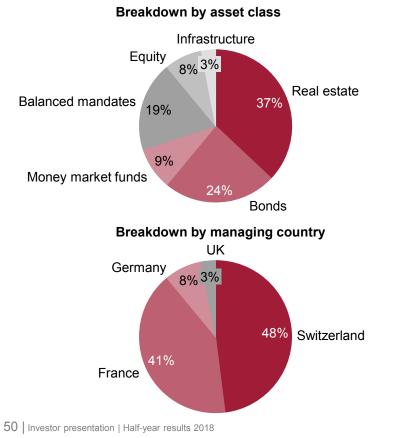


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1) Not included in Swiss Life AuM definition

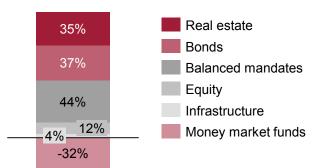
TPAM: AuM and NNA

TPAM AuM: CHF 64.6 bn as of 30.06.2018 (fair value basis)

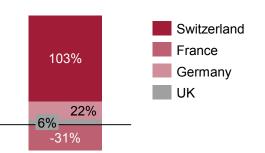


TPAM NNA: CHF 3.7 bn as of 30.06.2018 (fair value basis)

Breakdown by asset class



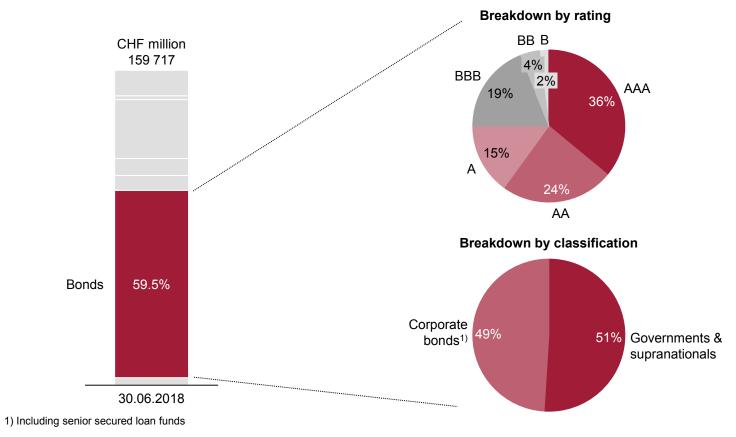
Breakdown by managing country





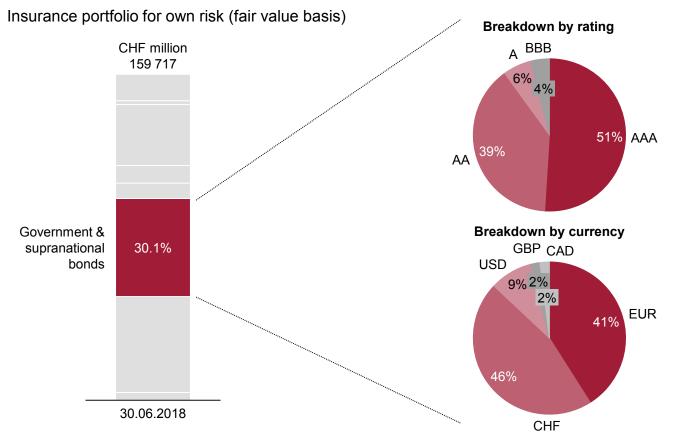
Bond portfolio: Ratings and classification

Insurance portfolio for own risk (fair value basis)





Government & supranational bonds: Ratings and currency



Government & supranational bonds: Country split

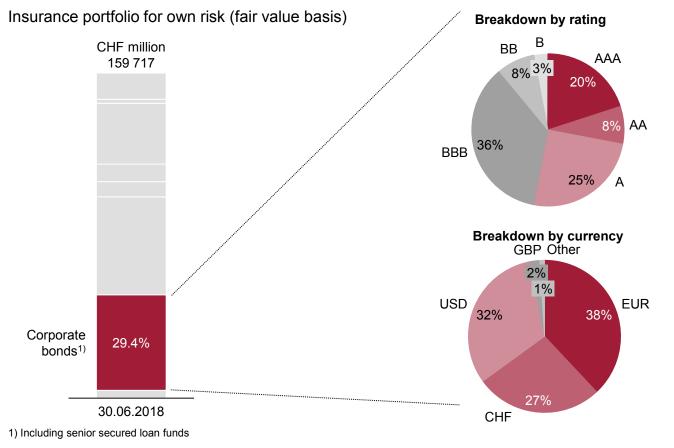
Government and supranational bond portfolio (fair value basis), as of 30.06.2018, 30.1% of insurance portfolio for own risk (CHF 48.1 bn)

% of total government and supranational bond portfolio

	=
Switzerland	34%
France	12%
Netherlands	10%
Germany	9%
Austria	4%
Supranationals	6%
Other	11%
Europe	86%
USA	5%
Canada	4%
Supranationals	1%
Other	4%
Rest of the world	14%
Total	100%



Corporate bond portfolio: Ratings and currency



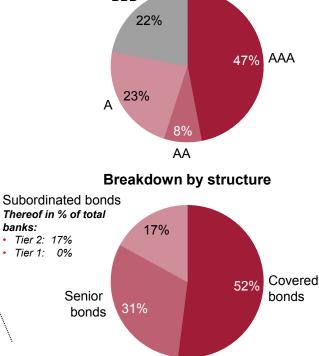


Corporate bond portfolio: Industry split

Corporate bond portfolio¹⁾ (fair value basis), as of 30.06.2018, 29.4% of insurance portfolio for own risk (CHF 47.0 bn)

Breakdown by industry % of total corporate bond portfolio Banks 37% Other financials 5% 8% Utilities Industrial 6% 7% Consumer non-cyclical Energy 5% Communication 6% Consumer discretionary 7% Health 4% Material 4% Other 11% Total 100%

Breakdown by rating



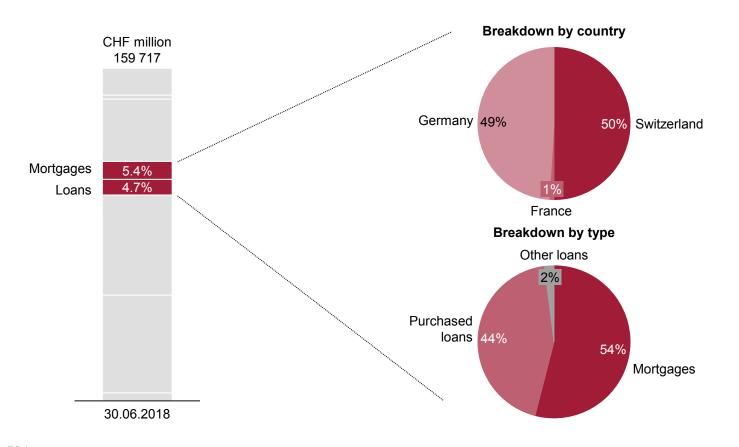
1) Including senior secured loan funds

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Loan and mortgage portfolio

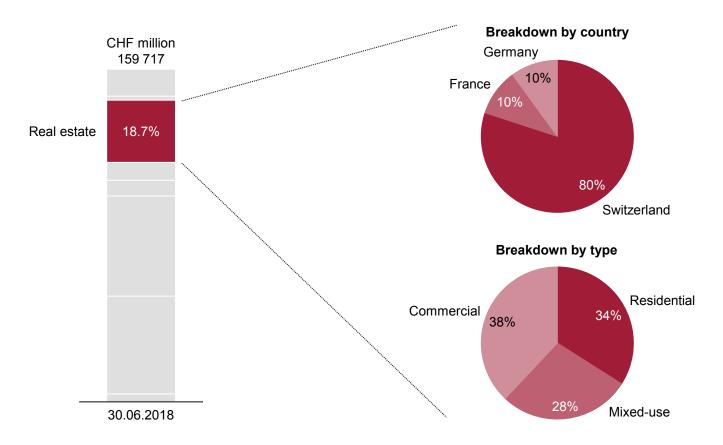
Insurance portfolio for own risk (fair value basis)





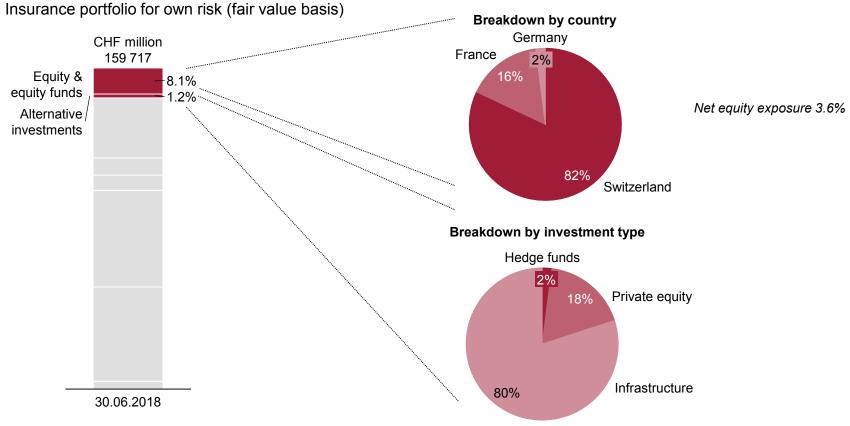
Real estate portfolio

Insurance portfolio for own risk (fair value basis)





Equities and alternative investments: Gross exposure



Forex and interest rates

Foreign currency exchange rates

	30.06.17	31.12.17	30.06.18
EUR	1.0946	1.1704	1.1583
GBP	1.2475	1.3167	1.3088
USD	0.9591	0.9736	0.9920

01.01. – 30.06.17	01.01. – 30.06.18
1.0770	1.1707
1.2522	1.3307
0.9944	0.9671

Interest rates (10-year government bond)

	30.06.17	31.12.17	30.06.18
CHF	-0.023	-0.149	-0.062
EUR	0.466	0.427	0.302
GBP	1.257	1.190	1.278
USD	2.304	2.405	2.860



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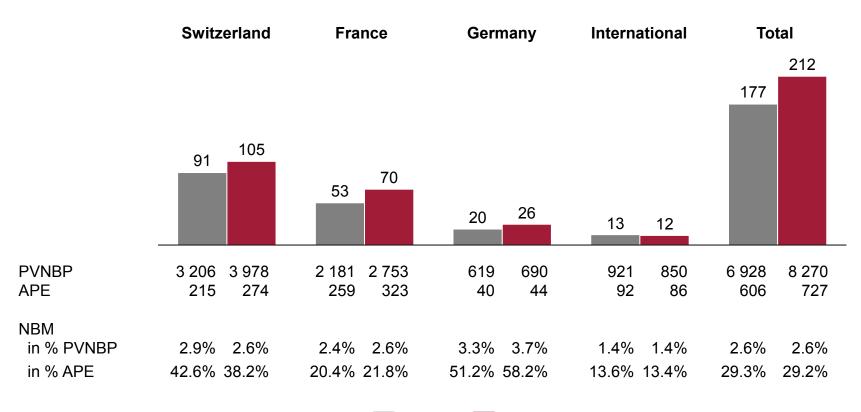
→ Value of new business (VNB)

Abbreviations

Contact details and financial calendar

Value of new business per segment

CHF million (MCEV basis)







Value of new business

CHF million (MCEV basis), as per HY 2018

	Switzerland	France	Germany	International	Total
Value of new business	105	70	26	12	212
New business strain	-35	-40	-2	-3	-80
VNB before new business strain	139	111	28	15	292
Annual premiums	219	133	42	9	402
Single premiums	554	1 899	21	773	3 247
Present value of new premiums (PVNBP)	3 978	2 753	690	850	8 270
Average annual premium multiplier	15.6	6.4	16.0	8.9	12.5
New business annual premium equivalent (APE) change from HY 2017	274 +28%	323 +25%	44 +10%	86 -7%	727 +20%
New business margin (% PVNBP) change from HY 2017 in ppts	2.6% -0.2	2.6% +0.1	3.7% +0.4	1.4% 0.0	2.6% 0.0
New business margin (% APE) change from HY 2017 in ppts	38.2% -4.4	21.8% +1.4	58.2% +7.0	13.4% -0.2	29.2% -0.1



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AM APE	Business division Asset Managers New business annual premium equivalent	IL IN	Individual life Business division International
AuM bn	Assets under management Billion	m MCEV	Million Market consistent embedded value
bn bps	Basis points	NBM	New business margin
BVG	Swiss federal law on occupational retirement, survivors' and disability pension plans	NBP	New business production
CAD	Canadian dollar	n.a.	Not available/applicable
СН	Business division Switzerland	n.m.	Not mentioned
CHF	Swiss francs	NNA	Net new assets
DAC	Deferred acquisition costs	PAM	Proprietary Insurance Asset Management
DE	Business division Germany	P&C	Property and casualty
EUR	Euro	P&L	Profit and loss
FINMA	Swiss financial market supervisory authority	PHD	Policyholder deposits
FR	Business division France	PHP	Policyholder participation
FX	Foreign exchange	PVNBP	Present value of new business premium
FY	Full-year	RoE	Return on equity
GBP	British pound	TPAM	Third-Party Asset Management
GL	Group life	SST	Swiss Solvency Test
GWP	Gross written premiums	UK	United Kingdom
HY	Half-year	UL	Unit-linked
IFA	Independent financial advisor	USD	US dollar
IFRS	International Financial Reporting Standard	VNB	Value of new business

Segment Other: Includes Swiss Life Holding and finance / service companies

Owned IFAs: Includes Swiss Life Select, tecis, Horbach, Proventus, Chase de Vere and Pôle Agami



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Financial calendar

Interim statement Q3 2018 Investor Day 2018 Full-year results 2018 Annual General Meeting 2019 7 November 2018 29 November 2018 26 February 2019 30 April 2019

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