

## Half-year results 2020 Investor presentation

13 August 2020

## Agenda

**Overview** 

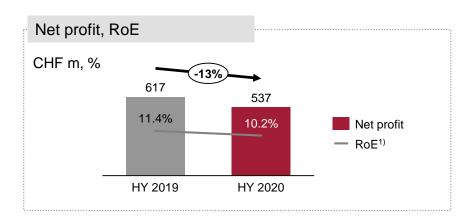
Financial results and strategy update

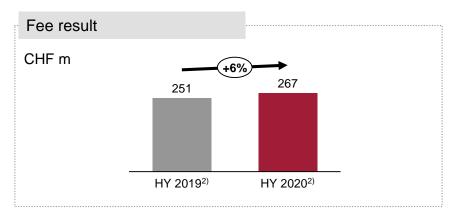
**Patrick Frost** 

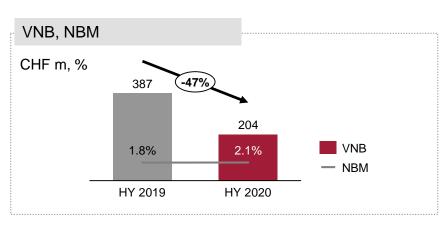
Matthias Aellig

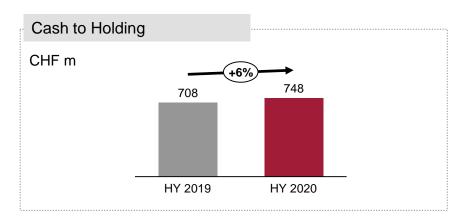


## Swiss Life HY 2020: Solid results despite Covid-19











<sup>1)</sup> Equity excl. unrealised gains/losses 2) Adjusted as outlined on slide 9

### HY 2020: Covid-19 impact on our profit sources

#### **Profit source**

### HY 2020 Covid-19 impact

### Savings result

Most impacted profit source due to high capital market dependency

Negative effects of equity exposure partly offset by realised gains on bonds, real estate revaluations and lower hedging costs

#### Risk result

Increase due to a positive development in non-life with lower claims in health and P&C. stable development in life due to a balanced portfolio of mortality and longevity risks

#### Fee result

Increase due to AM, DE and FR despite financial market developments and lockdowns

#### Cost result

No major impact as lower administration costs were offset by higher acquisition costs



## Proven resilience of our business model despite Covid-19 headwinds

### **Business activity:**

- Remained open for business without interruption while ensuring safety and security for employees and customers
- Impact on new business activity mitigated by digital advisory networks

#### Financial markets:

- Net equity exposure lowered to protect statutory results and thereby cash remittance
- Real estate continues to be attractive with revaluation gains of 0.8% (not annualised) and low vacancy rate of 3.8%; rent collections amounted to around 95% of rental income due
- Interest rate margin remains safeguarded for more than three decades

#### Insured risks:

Balanced portfolio of mortality and longevity risks

### Solvency, capital and cash remittance:

- Cash remittance to Holding increased by 6%
- Dividend per share of CHF 20 for FY 2019 fully paid in 2020
- Strong SST ratio of above 185% and therefore at the upper end of our ambition range of 140-190%

We confirm our targets for Swiss Life 2021



## Agenda

Overview

Financial results and strategy update

Patrick Frost

**Matthias Aellig** 



## Key figures HY 2020 results

- ✓ Net profit decreased by 13% to CHF 537 m
- ✓ Adjusted **profit from operations** declined by 6% to CHF 780 m
- ✓ Fee and commission income grew by 10% in local currency to CHF 916 m
- ✓ Fee result increased by 6% to CHF 267 m
- ✓ Premiums decreased by 16% in local currency to CHF 11.6 bn
- ✓ Lower direct investment income of CHF 2 025 m at 1.2% (not annualised)
- ✓ AuM TPAM stable at CHF 82.9 bn with NNA of CHF 1.4 bn
- ✓ Value of new business of CHF 204 m with NBM of 2.1%
- ✓ Annualised return on equity¹) at 10.2%
- ✓ SST ratio estimated to be above 185% as of 30.06.2020
- ✓ Cash to Holding increased by 6% to CHF 748 m

SwissLife.

<sup>1)</sup> Equity excl. unrealised gains/losses

## Selected P&L figures

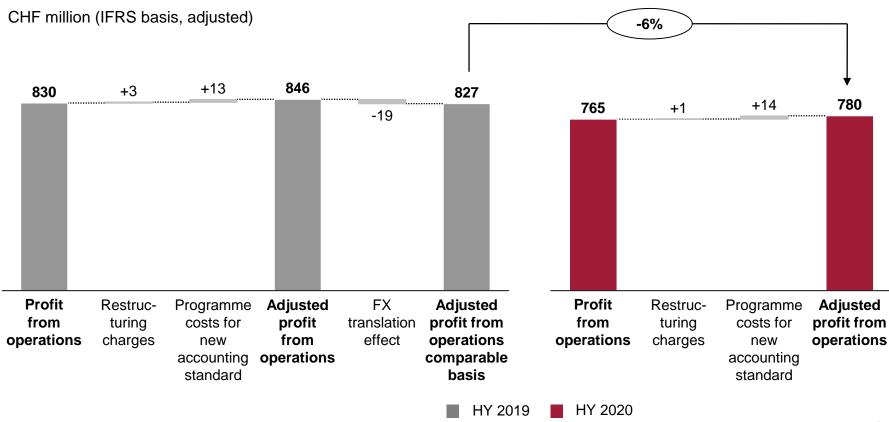
CHF million (IFRS basis)

	HY 2019	HY 2020
Gross written premiums, fees and deposits received	14 080	11 618
Fee and commission income	876	916
Net investment result insurance portfolio for own risk	2 132	1 858
Net insurance benefits and claims	-11 574	-9 291
Policyholder participation	-633	-533
Operating expense	-1 647	-1 605
Profit from operations	830	765
Borrowing costs	-63	-59
Income tax expense	-150	-169
Net profit	617	537
Basic earnings per share (in CHF)	18.5	16.8

As a reminder: In the context of the Swiss tax reform we had a positive (non-cash) tax one-off of CHF 30 m in HY 19



### Adjusted profit from operations





### Business review Switzerland

CHF million (IFRS basis, VNB)

	HY 2019	HY 2020	Change	
GWP incl. PHD	9 636	7 330	-24%	<ul> <li>GL: -25% (market -27%), exceptional increase in 2019 due to exit of a competitor from full insurance business</li> <li>IL: -7% (market -4%), higher periodic premiums more than offset by lower single premiums</li> </ul>
Fee and commission income <sup>1)</sup>	133	141	+5%	<ul> <li>Increased revenues from mortgage business, investment solutions and real estate brokerage</li> </ul>
Operating expense	-194	-194	0%	Continued cost management
Segment result Fee result	<b>460</b> 15	<b>415</b> 14	<b>-10%</b> -8%	<ul> <li>Lower savings result due to lower net investment result in context of Covid-19 related market developments</li> <li>Lower fee result due to Covid-19 related expenses</li> </ul>
Value of new business NBM (% PVNBP)	282 1.7%	87 1.7%	-69%	<ul> <li>Reduction of volume in GL; improved business mix in IL and GL offset by lower interest rates</li> </ul>

<sup>1)</sup> Net earned policy fees and commission income



## **Business review France**

EUR million (IFRS basis, VNB)

	HY 2019	HY 2020	Change	
GWP incl. PHD	2 536	2 724	+7%	<ul> <li>Life: +9% (market -27%); UL share of 58% (market 35%); health &amp; protection: +5% with individual protection +5%; P&amp;C: +5%</li> </ul>
Fee and commission income <sup>1)</sup>	139	152	+9%	<ul> <li>Higher banking fees and higher UL fees due to strong net inflows</li> </ul>
Operating expense	-165	-170	+3%	<ul> <li>Efficiency gains outweighed by new business growth and investments in growth projects</li> </ul>
Segment result	136	125	-8%	<ul> <li>Lower savings and cost results, higher fee result,</li> </ul>
Fee result	34	39	+13%	higher risk result in health & protection and P&C due to lower claims in Covid-19 context  • Growth of fee result in line with income development
Value of new business NBM (% PVNBP)	58 2.3%	65 2.4%	+13%	<ul> <li>Higher volumes in life with stronger UL share; lower volumes in health &amp; protection with improved business mix; strong decrease in interest rates</li> </ul>

<sup>1)</sup> Net earned policy fees and commission income



## Business review Germany

EUR million (IFRS basis, VNB)

	HY 2019	HY 2020	Change
GWP incl. PHD	603	629	+4% • Higher premiums with modern, modern-traditional and disability products (market +4%)
Fee and commission income <sup>1)</sup>	213	247	+16% • Increased revenues from owned IFAs due to growing number of financial advisors and higher productivity
Operating expense	-102	-111	+9% • Business growth and investments in growth initiatives such as further digitalisation of our owned IFAs
Segment result Fee result	<b>85</b> 39	<b>92</b> 44	<ul> <li>+9% • Positive development of fee and savings results</li> <li>+11% • Increased fee result from owned IFAs</li> </ul>
Value of new business NBM (% PVNBP)	24 3.3%	27 3.2%	+15% • Continued shift to modern products with volume growth at stable margin; strong decrease in interest rates

<sup>1)</sup> Net earned policy fees and commission income



### **Business review International**

EUR million (IFRS basis, VNB)

	HY 2019	HY 2020	Change
GWP incl. PHD	808	694	<ul> <li>-14% • Lower premiums with private clients due to Covid-19         partly offset by higher premiums with corporate clients</li> </ul>
Fee and commission income <sup>1)</sup>	144	130	<ul> <li>-9% • Lower fee income due to Covid-19 impacts in busines with private clients and reduced client interactions at owned IFAs</li> </ul>
Operating expense	-51	-48	-5% • Disciplined cost management in all business lines
Segment result Fee result	<b>35</b> 28	<b>36</b> 26	<ul> <li>+2% Positive development of risk and cost results</li> <li>-8% Lower fee result in line with income development</li> </ul>
Value of new business NBM (% PVNBP)	13 1.8%	18 2.8%	+36% • Improved business mix and margins driven by business with corporate clients

<sup>1)</sup> Net earned policy fees and commission income



## Business review Asset Managers

CHF million (IFRS basis, AuM fair value basis)

	HY 2019	HY 2020	Change	
Commission and other net income <sup>1)</sup>	385	419	+9%	PAM: Higher fees on securities given higher average asset base offset by lower real estate transaction fees
PAM	177	177	0%	<ul> <li>TPAM: Higher recurring fees on a growing average asset</li> </ul>
TPAM <sup>1)</sup>	208	242	+16%	base; higher other net income partly offset by lower transaction fees
Operating expense	-229	-253	+10%	<ul> <li>Growth of real estate business and accelerated amortisation of customer relationship assets</li> </ul>
Segment result	126	135	+7%	<ul> <li>PAM: Stable income more than offset by higher expenses</li> </ul>
PAM	104	98	-6%	<ul> <li>TPAM: Strong growth of commission and other net income</li> </ul>
TPAM	22	37	+73%	
Net new assets TPAM (NNA)	6 224	1 396		<ul> <li>Inflows in real estate, bonds, balanced mandates and infrastructure partly offset by money market outflows</li> </ul>
AuM	254 400 <sup>2)</sup>	256 000	+1%	<ul> <li>PAM: Positive performance partly offset by FX translation</li> </ul>
PAM	171 353 <sup>2)</sup>	173 074	+1%	<ul> <li>TPAM: NNA offset by FX translation and performance</li> </ul>
TPAM	83 0462)	82 926	0%	

<sup>1)</sup> Incl. net income from real estate project development 2) As of 31.12.2019



## Expense development

CHF million (IFRS basis)

	HY 2019	HY 2020	Change
Total operating expense	1 647	1 605	-3%
Commissions and DAC amortisation	-806	-745	
Operating expense (before FX)	841	860	+2%
Restructuring costs and one-offs	-8	-21	
Programme costs for new accounting standard	-16	-17	
Scope changes		-3	
FX translation effect	-28		
Operating expense adjusted	789	820	+4%
of which - Insurance	561	573	+2%
- Asset Managers	223	239	+7%



### Investment result

CHF million (IFRS basis), insurance portfolio for own risk

	HY 2019	HY 2020
Direct investment income	2 242	2 025
Direct investment income in %	1.4%	1.2%
Expense	-248	-204
Net capital gains/losses on investments and impairments <sup>1)</sup>	138	36
Net investment result	2 132	1 858
Net investment result in %	1.3%	1.1%
Changes in unrealised gains/losses on investments	6 885	-27
Total investment result	9 017	1 830
Total investment result in %	5.7%	1.1%
Average net investments	159 304	166 225



<sup>1)</sup> Incl. FX gains/losses on hybrid of CHF 35 m in HY 2020 and CHF 30 m in HY 2019

### Investment portfolio

CHF million (fair value basis), insurance portfolio for own risk<sup>1)</sup>

Equities & equity funds Alternative investments

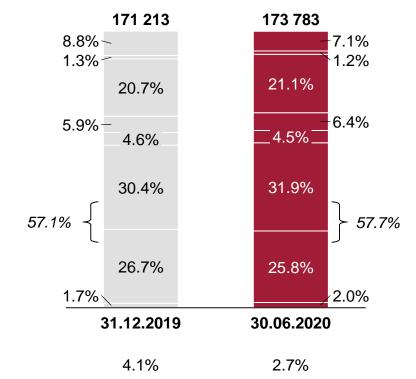
Real estate

Mortgages Loans

Government & supranational bonds

Corporate bonds<sup>2)</sup>

Cash and other



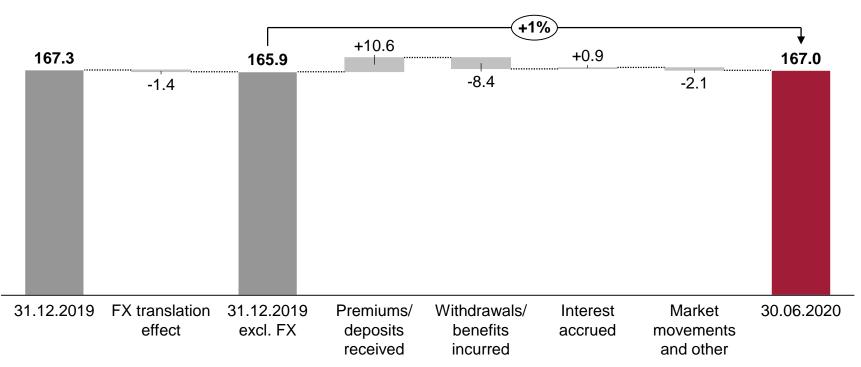


Net equity exposure

<sup>1)</sup> Excl. repo positions of CHF -2 305 m in FY 2019 and CHF -3 882 m in HY 2020 2) Incl. senior secured loan funds

## Insurance reserves excluding policyholder participation liabilities

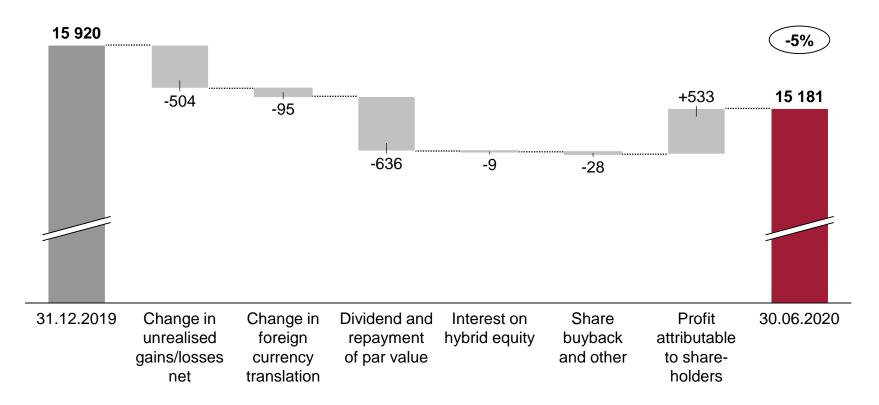
CHF billion (IFRS basis)





## Shareholders' equity

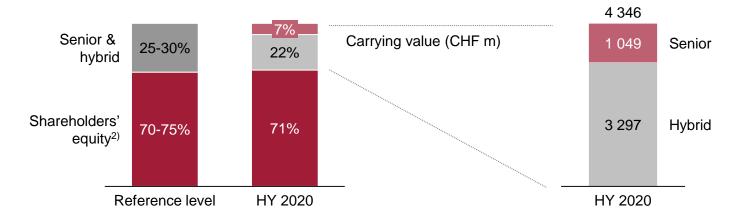
CHF million (IFRS basis)



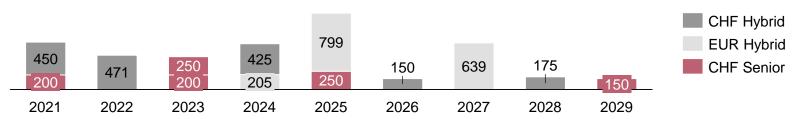


## Capital structure

### Capital structure<sup>1)</sup> (IFRS basis)



Maturities (senior) and next optional call dates (hybrid); nominal value, CHF million



<sup>1)</sup> Financing debt only 2) Excl. unrealised gains/losses



## Swiss Life 2021 financial targets

CHF

0 0 0 0 0 1	Quality of e and earning		Operational effic	iency	Capital, cash an	d payout
	Fee result FY 2021	600-650 m	<b>Life</b> efficiency ratio FY 2021	< 40 bps	SST ambition range 2019-2021	140-190%
む ボ ウ ボ カ カ カ カ カ カ カ カ カ カ カ カ カ カ カ カ カ	Risk result FY 2021	400-450 m	<b>Distribution</b> operating expense ratio FY 2021	< 25%	Cash to Holding cumulative 2019-2021	2-2.25 bn
· · · · · · · · · · · · · · · · · · ·	VNB cumulative 2019-2021	> 1.2 bn	<b>TPAM</b> cost income ratio FY 2021	~75%	<b>Dividend</b> payout ratio 2019-2021	50-60%
- 6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0					Share buyback Dec 18 - Dec 19	1 bn

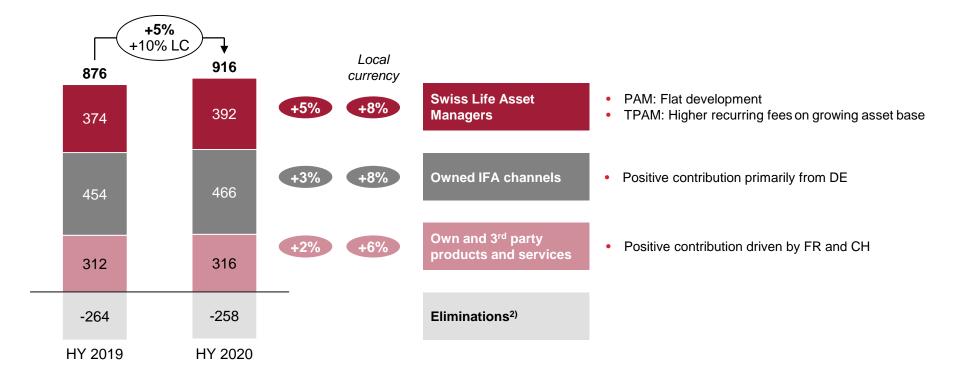
RoE<sup>1)</sup> of 8-10%



<sup>1)</sup> Equity excl. unrealised gains/losses

### Higher fee and commission income

Fee and commission income<sup>1)</sup>, CHF million (IFRS basis)

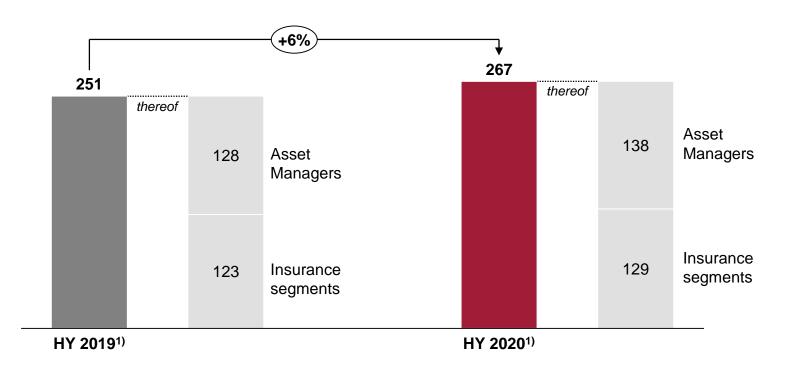


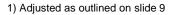


<sup>1)</sup> Net earned policy fees and commission income 2) Eliminations attributable to Swiss Life Asset Managers' PAM and owned IFAs

## Growing fee result

Fee result, CHF million (IFRS basis)

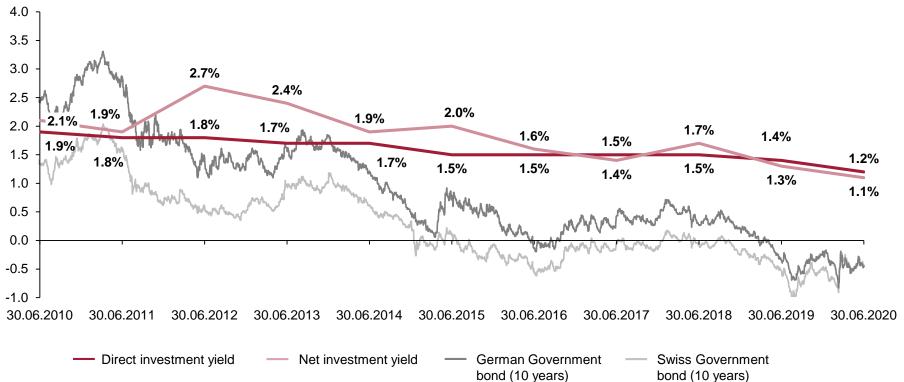






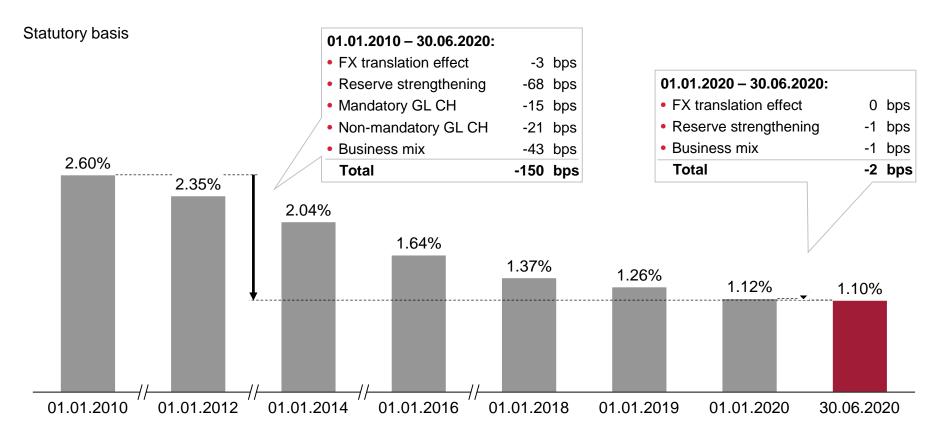
## Yield development in low interest rate environment

Direct and net investment yield (IFRS basis, in %, yields not annualised)





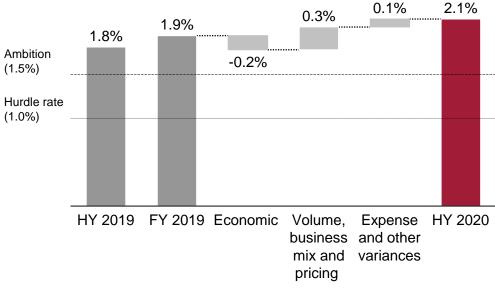
### Declining average technical interest rate





## New business margin development

New business margin (NBM) development (VNB in % PVNBP)



387	561	VNB	204
21 327	28 894	PVNBP	9 603
1 410	2 094	APE	803
27.4%	26.8%	New business margin (% APE)	25.4%

#### **Economic variances**

Unfavourable development of interest rates

#### Volume, business mix and pricing variances

- CH: Improved business mix in GL and IL; additionally lower share of GL
- FR: Increased UL share and strong volumes in life, improved business mix in health & protection
- DE: Continued shift to modern products with volume growth; however, lower share of risk products
- IN: Improved business mix and margins driven by business with corporate clients

#### **Expense & other variances**

Update of actuarial parameters



## Swiss Life 2021 efficiency ratios

Life efficiency ratio<sup>1)</sup>

19 bps

HY 2019

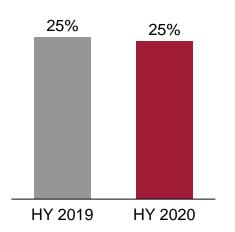
Operating expense life insurance only / average life insurance reserves (excl. deferred policyholder participation)

18 bps

HY 2020

Distribution operating expense ratio<sup>2)</sup>

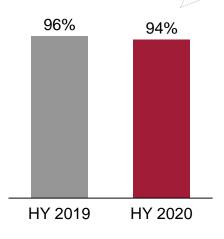
Operating expense / gross commission income



TPAM cost income ratio<sup>3)</sup>

Operating expense / commission income net of commission expense

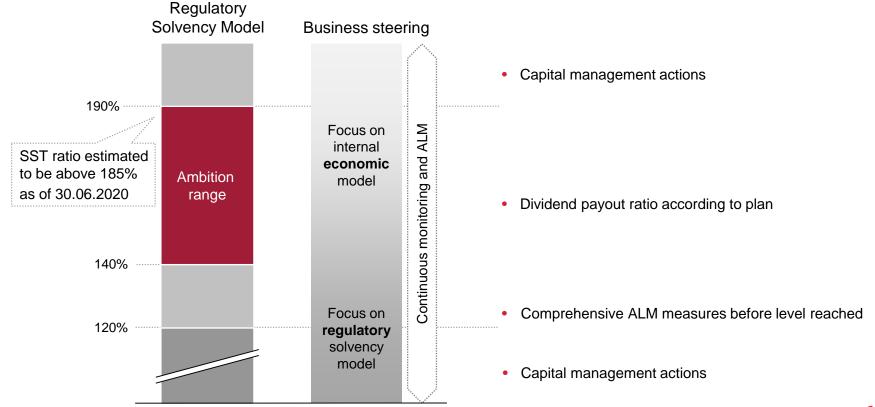
Excl. accelerated amortisation of customer relationship assets: 86%





<sup>1)</sup> Excl. all non-life and distribution businesses 2) Owned IFAs and Agami 3) Excl. Livit

## SST ratio estimated to be above 185% based on regulatory solvency model





## Healthy solvency ratios

Swiss Life Group (as of 01.01.2020)



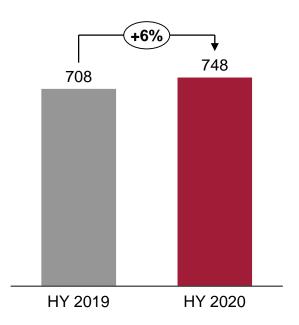
SST standard model sensitivities (as of 01.01.2020)

Real estate -10%	-18 ppts
Credit spreads <sup>1)</sup> +100 bps	-13 ppts
Interest rates -50 bps	-1 ppts
Equities -30%	-12 ppts
Insurance 1 in 10 year event	-10 ppts

<sup>1)</sup> Corporate bonds and GIPS (excluding covered / guaranteed bonds)

## Increased cash remittance to Holding; dividends to shareholders fully paid as planned

Cash remittance to Holding (CHF million)



- Increased cash remittance to Holding
- Dividend of CHF 20 per share for FY 2019 paid to shareholders in 2020 as planned for a total amount of CHF 636 m
- Share buyback of CHF 400 m, initiated on 3 March 2020, is currently suspended after shares repurchased for CHF 29 m
- Cancellation of repurchased shares from CHF 1 bn share buyback, completed on 5 December 2019, took place on 22 July 2020
- Current shares outstanding amount to 32 014 391



## Swiss Life 2021 programme on track

Swiss Life 2021 fir	Current assessment	
Quality of	• Fee result FY 2021: CHF 600-650 m	On track
earnings and	• Risk result FY 2021: CHF 400-450 m	On track
earnings growth	Cumulative value of new business (2019-2021): > CHF 1.2 bn	Ahead
	Life efficiency ratio FY 2021: < 40 bps	On track
Operational efficiency	<ul> <li>Distribution operating expense ratio FY 2021: &lt; 25%</li> </ul>	On track
,	TPAM cost income ratio FY 2021: ~75%	On track
	SST ambition range (2019-2021): 140-190%	On track
	Cumulative cash remittance to Holding (2019-2021): CHF 2-2.25 bn	On track
Capital, cash and payout	Dividend payout ratio: 50-60%	On track
	Share buyback Dec 18 – Dec 19: CHF 1 bn	Completed
	• RoE <sup>1)</sup> : 8-10%	Ahead

<sup>1)</sup> Equity excl. unrealised gains/losses





# Half-year results 2020 Investor presentation Supplementary information

## Supplementary information

### **Profit and loss**

Balance sheet

Investments

Value of new business

Corporate sustainability

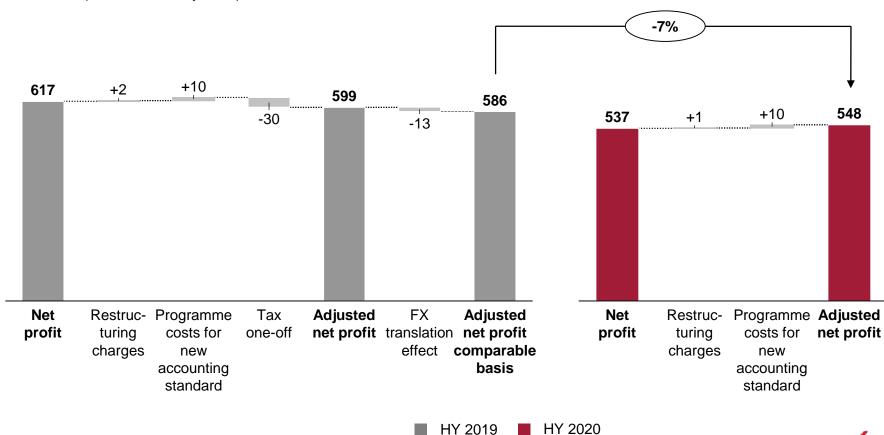
Abbreviations and disclaimer

Contact details and financial calendar



## Adjusted net profit

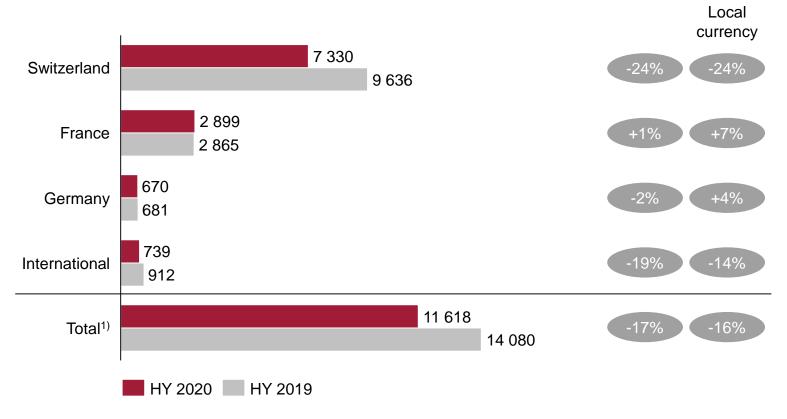
CHF million (IFRS basis, adjusted)





## Premium development

CHF million (IFRS basis); GWP, fees and deposits

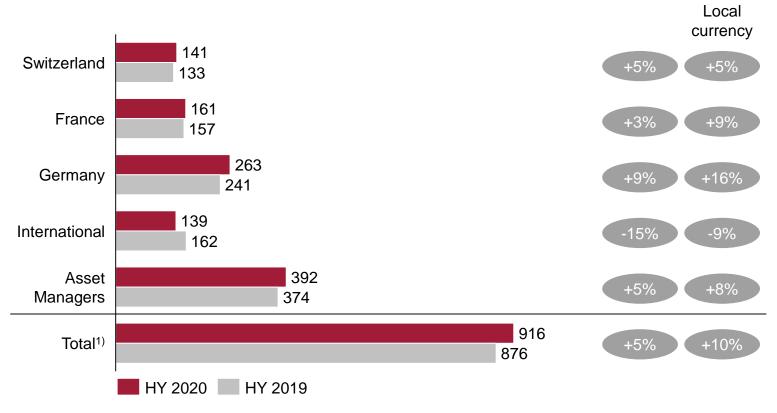


<sup>1)</sup> Total includes intersegment eliminations of CHF -20 m in HY 2020 and CHF -14 m in HY 2019



## Fee and commission income development

CHF million (IFRS basis)



<sup>1)</sup> Total includes Other and intersegment eliminations of CHF -180 m in HY 2020 and CHF -192 m in HY 2019



### Switzerland: Premium development

CHF million (IFRS basis)

	HY 2019	HY 2020	Change
Total life GWP incl. PHD	9 636	7 330	-24%
Single premiums	6 020	3 672	-39%
Periodic premiums	3 616	3 658	+1%
Group life	8 884	6 634	-25%
Single premiums	5 775	3 491	-40%
Periodic premiums	3 109	3 143	+1%
Individual life	752	696	-7%
Single premiums	245	181	-26%
Periodic premiums	507	515	+2%



#### Details of net investment result

CHF million (IFRS basis), insurance portfolio for own risk HY 2020

	Direct investment income	Impairments	Gains and losses through income statement		_	Net investment result
			On underlying	On derivatives	Net	
Bonds	1 141	-66	827	26	853	1 928
Equities	193	-450	-180	167	-12	-270
Loans	85	2	77		77	164
Mortgages	80	-1	-0		-0	79
Alternative investments	47	-16	-54		-54	-22
Real estate	468	-0	285		285	752
Cash & other	11					11
Total before FX	2 025	-532	955	194	1 148	2 642
FX hedging costs and gains/losses			-700	119	-581 <sup>1)</sup>	-581
Total after FX	2 025	-532	255	313	568	2 061
Expense						-204
Net investment result						1 858

Net capital gains/losses on investments of 36



<sup>1)</sup> Incl. FX hedging costs of CHF -336 m (CHF -376 m in HY 2019)

### Profit from operations

CHF million (IFRS basis), segment result (reported vs. adjusted)

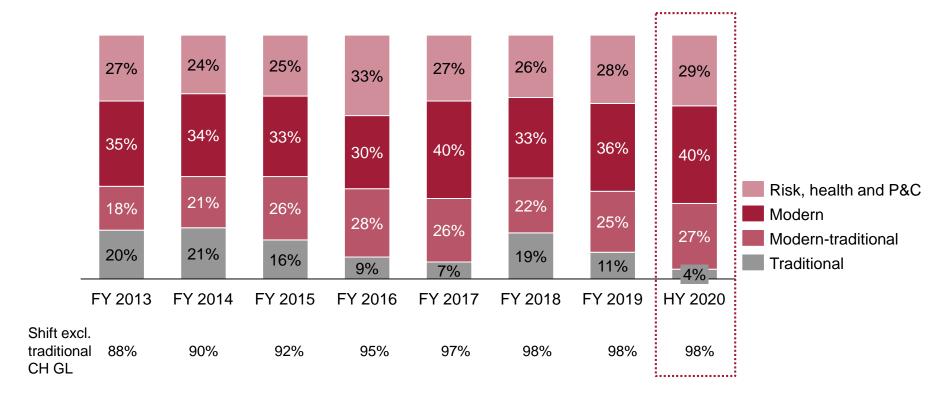
	HY	2019	HY	2020	Chai	nge
Segments	reported	adjusted1)	reported	adjusted1)	reported	adjusted
Switzerland	460	460	415	415	-10%	-10%
France	153	145	133	135	-13%	-7%
Germany	96	90	98	98	+3%	+9%
International	40	38	38	39	-4%	+2%
Asset Managers	126	128	135	138	+7%	+8%
Other	6	6	-1	-1	n.m	n.m
Unallocated corporate costs	-50	-41	-53	-44	+4%	+8%
Profit from operations	830	827	765	780	-8%	-6%



<sup>1)</sup> Adjusted as outlined on slide 9

#### New business mix

New business production (NBP)





### Supplementary information

Profit and loss

#### **Balance sheet**

Investments

Value of new business

Corporate sustainability

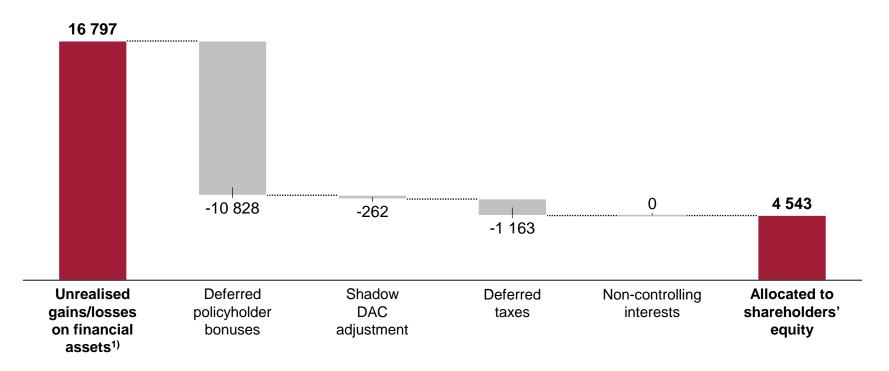
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### Allocation of unrealised gains/losses on financial assets

CHF million (IFRS basis), as of 30.06.2020



<sup>1)</sup> Including cash flow hedge reserve of CHF 1 301 m in HY 2020 and CHF 1 083 m in HY 2019



### Return on equity

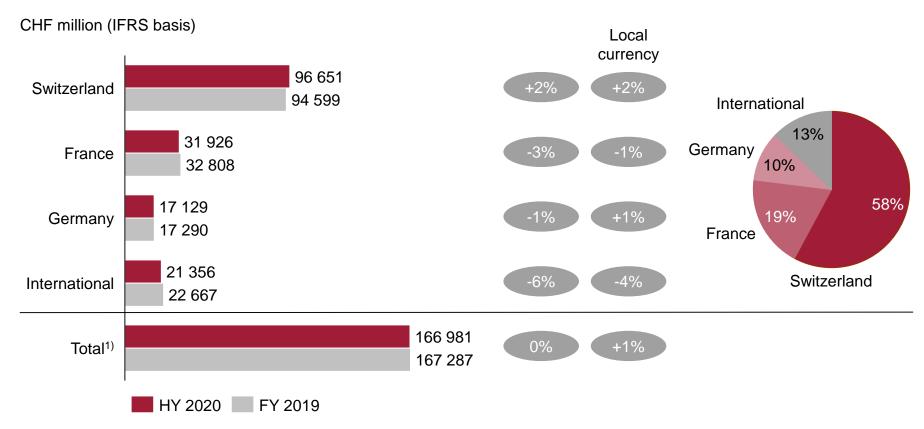
CHF million (IFRS basis)

	FY 2019	HY 2020
Shareholders' equity	15 920	15 181
Unrealised gains/losses on financial assets allocated to shareholders' equity	-5 024	-4 543
Adjusted shareholders' equity	10 897	10 638

HY 2020 RoE calculation (annualised)			
Net profit HY 2020 (attributable to shareholders)	533		
Average adjusted shareholders' equity	10 767		
Return on equity	10.2%		



# Insurance reserves excluding policyholder participation liabilities



<sup>1)</sup> Total includes intersegment eliminations of CHF -80 m in HY 2020 and CHF -77 m in FY 2019



### Insurance reserves and borrowings

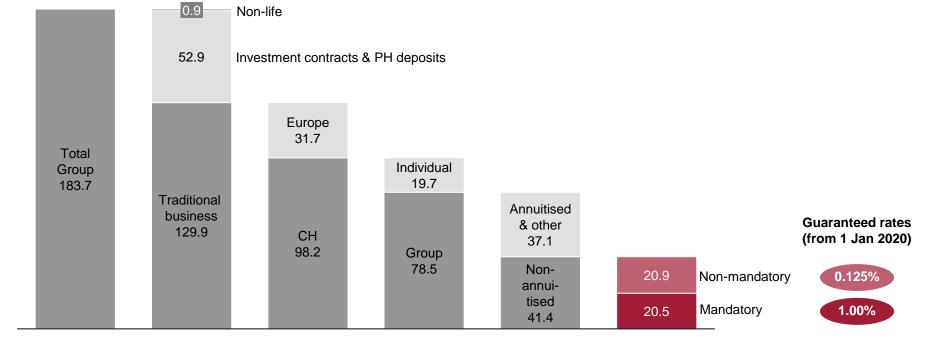
CHF million (IFRS basis)

	31.12.2019	30.06.2020		Local currency
Insurance reserves	183 339	183 745	0%	+1%
Policyholder participation liabilities	16 052	16 764		+5%
Insurance reserves w/o PHP liabilities	167 287	166 981	0%	+1%
Insurance liabilities	124 985	126 440		+2%
Investment contracts	15 995	15 557		-1%
Unit-linked contracts	26 308	24 985		-3%
Borrowings	3 951	3 921	-1%	



### Swiss Life Group reserves subject to BVG minimum interest rates

CHF billion (IFRS basis) Breakdown of insurance reserves (incl. unit-linked) as of 30.06.2020





### Average technical interest rate

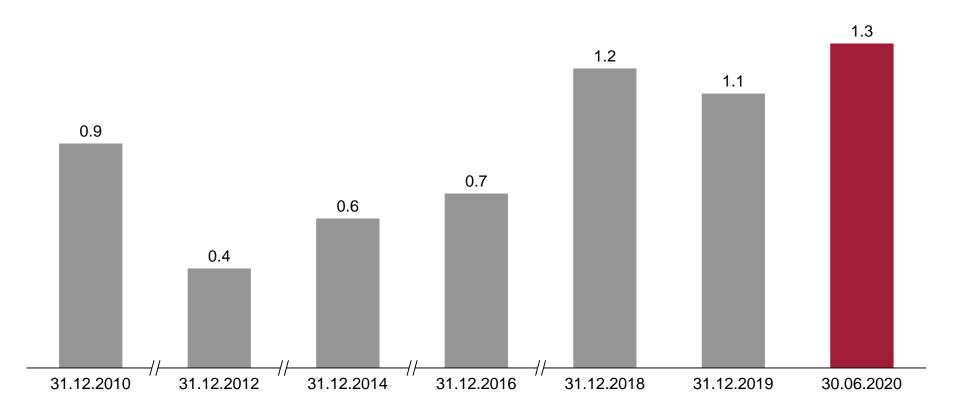
CHF / EUR / USD / GBP million (statutory basis), as of 30.06.2020

	CHF	EUR	USD	GBP
Total reserves	92 555	33 583	145	12
Average technical interest rate	0.78%	1.93%	2.13%	1.80%

Overall: 1.10% (01.01.2020: 1.12%)



### Weighted duration gap





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### Change analysis of assets under management

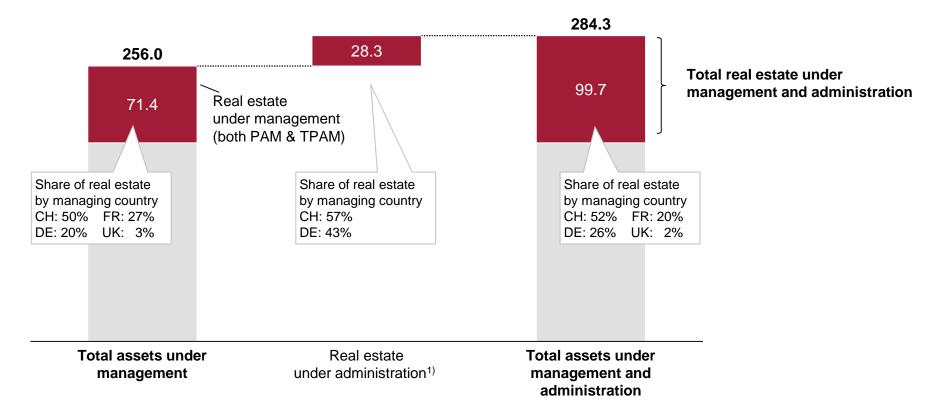
CHF billion (fair value basis)

Assets under management	HY 2019	HY 2020	<b>Change</b> (bn)
Total beginning of period	232.6	254.4	+21.8
Net new assets PAM TPAM	-0.8 6.2	0.5 1.4	
Market performance	12.8	1.7	
FX translation effects	-1.2	-2.0	
Scope changes	-	-	
Total end of period	249.7	256.0	+6.3
PAM	170.1	173.1	+3.0
TPAM	79.5	82.9	+3.4
<ul> <li>Collective investments</li> </ul>	64.1	66.7	
<ul> <li>Institutional mandates</li> </ul>	15.4	16.3	
Double counts	21.2	23.3	



### Assets under management and administration

CHF billion, as of 30.06.2020



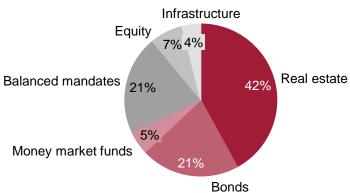
<sup>1)</sup> Not included in Swiss Life AuM definition



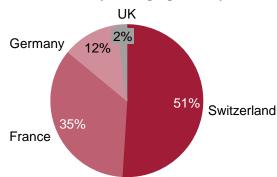
#### TPAM: AuM and NNA

**TPAM AuM**: CHF 82.9 bn as of 30.06.2020 (fair value basis)

#### Breakdown by asset class

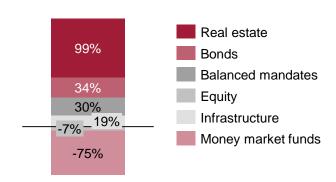


#### Breakdown by managing country

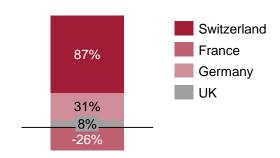


**TPAM NNA**: CHF 1.4 bn as of 30.06.2020 (fair value basis)

#### Breakdown by asset class



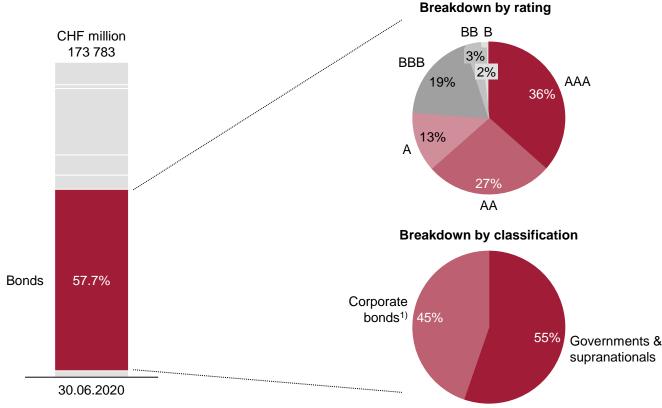
#### Breakdown by managing country





### Bond portfolio: Ratings and classification

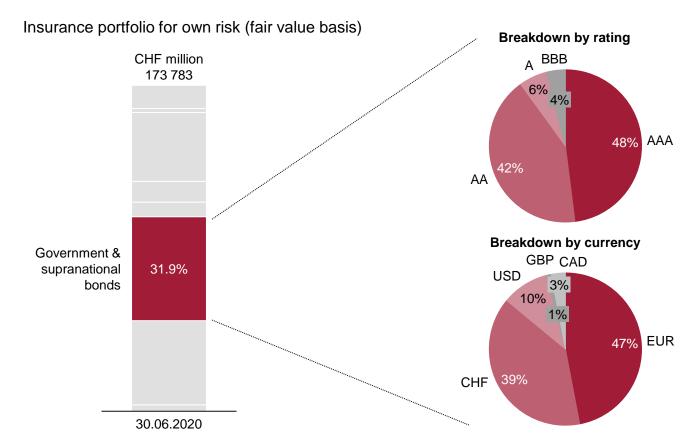
Insurance portfolio for own risk (fair value basis)



<sup>1)</sup> Including senior secured loan funds



# Government & supranational bonds: Ratings and currency





# Government & supranational bonds: Country split

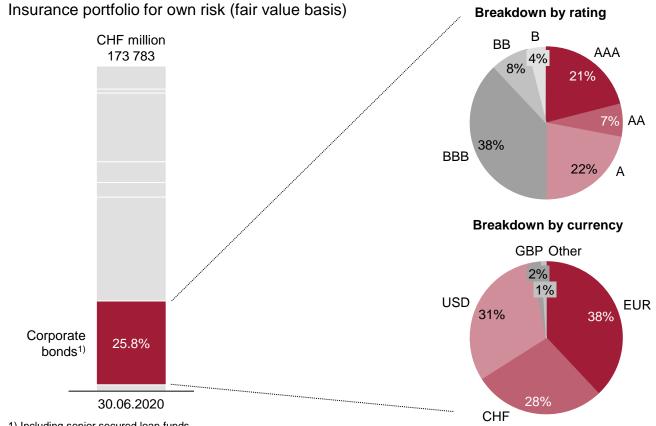
Government and supranational bond portfolio (fair value basis), as of 30.06.2020, 31.9% of insurance portfolio for own risk (CHF 55.4 bn)

#### % of total government and supranational bond portfolio

Switzerland	30%
France	13%
Netherlands	10%
Germany	9%
Belgium	5%
Supranationals	5%
Other	12%
Europe	84%
USA	7%
Canada	3%
Supranationals	2%
Other	4%
Rest of the world	16%
Total	100%



# Corporate bond portfolio: Ratings and currency





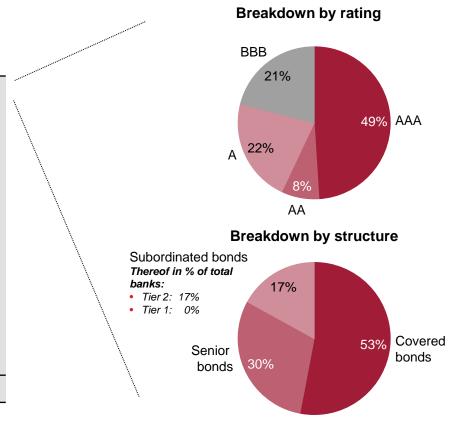
### Corporate bond portfolio: Industry split

Corporate bond portfolio<sup>1)</sup> (fair value basis), as of 30.06.2020, 25.8% of insurance portfolio for own risk (CHF 44.8 bn)

#### Breakdown by industry

% of total corporate bond portfolio

	corporate some	a portiono
Banks		37%
Other financials		5%
Utilities		7%
Industrial		6%
Consumer non-cyclical		9%
Energy		4%
Communication		6%
Consumer discretionary		7%
Health		5%
Material		4%
Other		10%
Total		100%

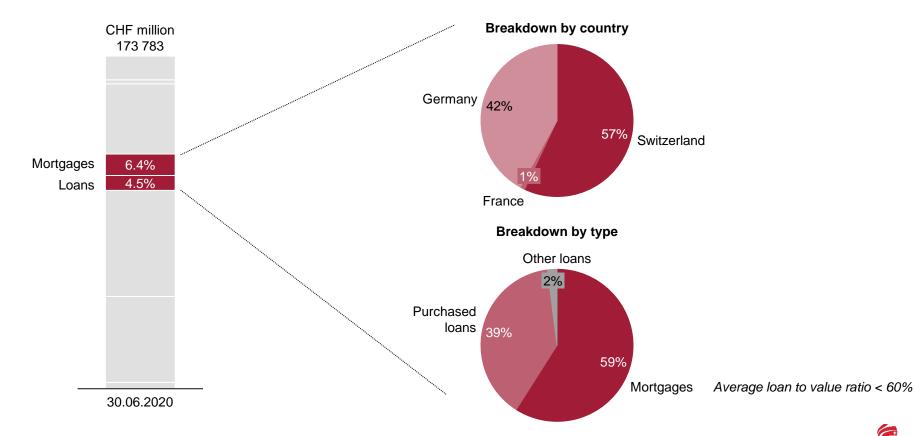




<sup>1)</sup> Including senior secured loan funds

# Loan and mortgage portfolio

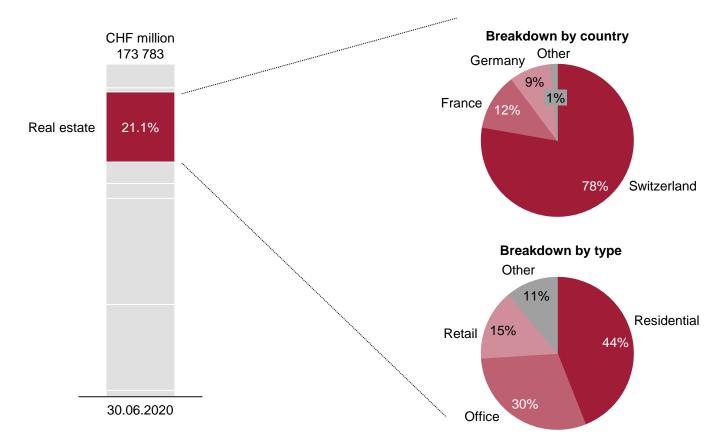
Insurance portfolio for own risk (fair value basis)





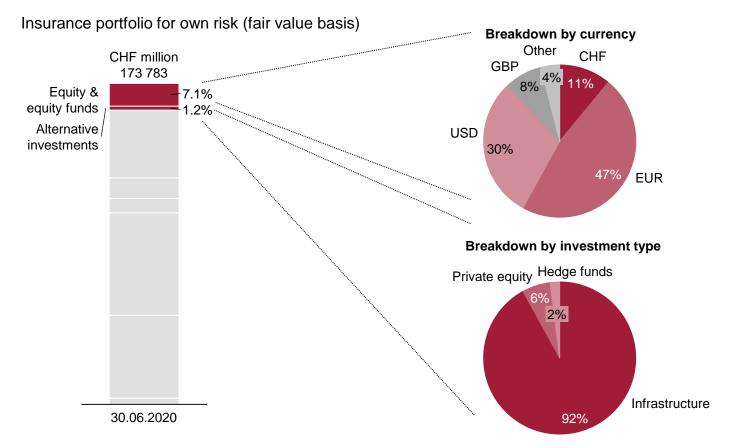
### Real estate portfolio

Insurance portfolio for own risk (fair value basis)





# Equities and alternative investments: Gross exposure





#### Forex and interest rates

#### Foreign currency exchange rates

	30.06.19	31.12.19	30.06.20
EUR	1.1097	1.0852	1.0648
GBP	1.2402	1.2817	1.1724
USD	0.9769	0.9664	0.9471

01.01. – 30.06.19	01.01. – 30.06.20
1.1295	1.0643
1.2937	1.2177
1.0000	0.9660

#### Interest rates (10-year government bond)

	30.06.19	31.12.19	30.06.20
CHF	-0.528	-0.471	-0.438
EUR	-0.327	-0.185	-0.454
GBP	0.833	0.822	0.172
USD	2.005	1.918	0.656



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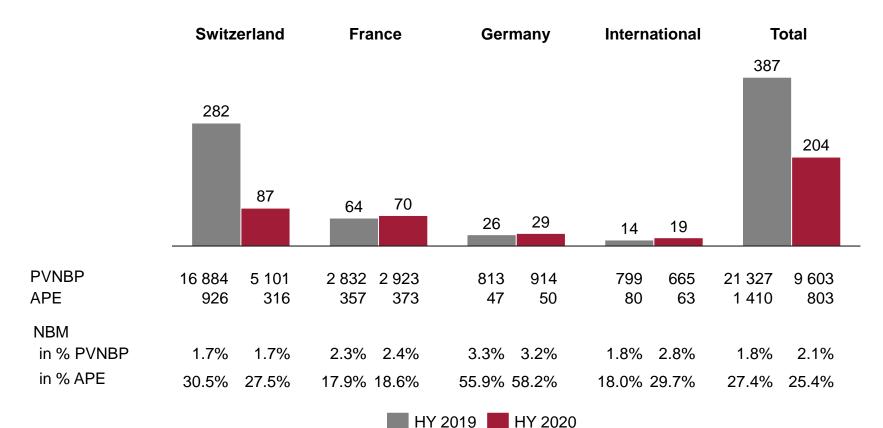
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#### Value of new business per segment

CHF million (MCEV basis)





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# Swiss Life acts sustainably in business, in the environment, as an employer and in society

#### **Engagement and commitment**

Signatory of:





















#### In business

- Good governance, diligence and responsible conduct form the basis for successful business operations and for long-term and sustainable customer and business relationships
- In the investment process we take ESG criteria into account and are a signatory of the Principles for Responsible Investment (PRI)

#### In the environment

As a property owner and in our own operations, we strive for energysaving measures, renewable energy and the sparing use of resources

#### As an employer

We promote flexible working models and continuous development throughout all phases of life; our employees work in a collaborative environment in which they can act with personal responsibility

#### In society

 As a pension provider, we assume social and economic responsibility and support projects and institutions in the fields of culture, science, education and the environment



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#### Abbreviations

AM	Business division Asset Managers	Incl. / excl.	Including / excluding
APE	Annual premium equivalent	LC	Local currency
AuM	Assets under management	m	Million
bn	Billion	MCEV	Market consistent embedded value
bps	Basis points	NBM	New business margin
BVG	Swiss federal law on occupational retirement,	NBP	New business production
	survivors' and disability pension plans		
CAD	Canadian dollar	n.a.	Not available/applicable
CH	Business division Switzerland	n.m.	Not mentioned
CHF	Swiss francs	NNA	Net new assets
DAC	Deferred acquisition costs	PAM	Proprietary insurance asset management
DE	Business division Germany	P&C	Property and casualty
EUR	Euro	P&L	Profit and loss
FR	Business division France	PHD	Policyholder deposits
FX	Foreign exchange	PHP	Policyholder participation
FY	Full-year	PVNBP	Present value of new business premiums
GBP	British pound	RoE	Return on equity
GIPS	Greece, Italy, Portugal, Spain	TPAM	Third-party asset management
GL	Group life	SST	Swiss Solvency Test
GWP	Gross written premiums	UK	United Kingdom
HY	Half-year	UL	Unit-linked
IFA	Independent financial advisor	USD	US dollar
IFRS	International Financial Reporting Standard	VNB	Value of new business
IL	Individual life	yoy	Year-over-year

Includes Swiss Life Holding and finance/service companies Segment Other:

Owned IFAs: Includes Swiss Life Select, tecis, Horbach, Proventus, Chase de Vere, Pôle Agami and Fincentrum



IN

**Business division International** 

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#### Financial calendar

Interim statement Q3 2020 04 November 2020

Full-year results 2020 02 March 2021

Annual General Meeting 2021 23 April 2021

Interim statement Q1 2021 11 May 2021

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