

#### Half-year results 2023 Investor presentation

6 September 2023

## Agenda



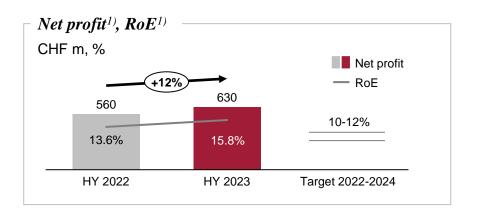
Financial results and strategy update

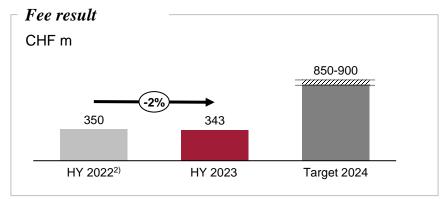
Patrick Frost, Group CEO

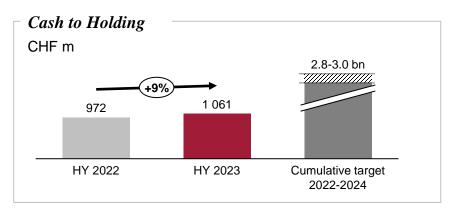
Matthias Aellig, Group CFO

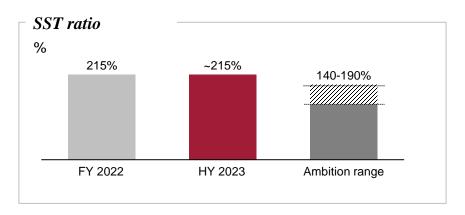


## Swiss Life 2024 very well on track







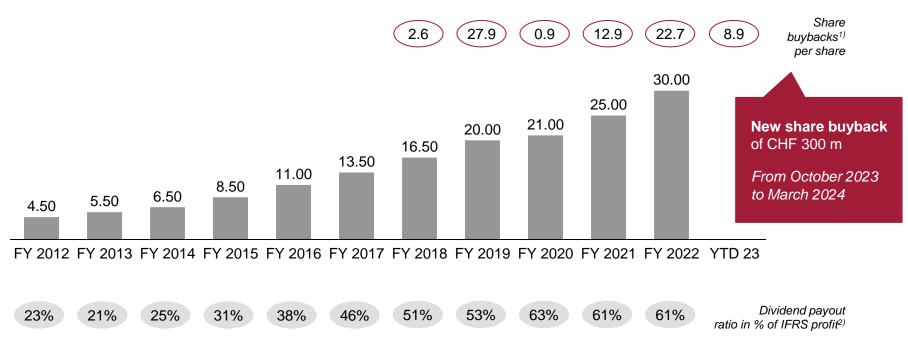


1) IFRS 17 / 9 2) FX adjusted, as outlined on slide 8



## Attractive cash returns to shareholders over past decade; new share buyback of CHF 300 m

Dividend and share buybacks
CHF, per share





<sup>1)</sup> Share buybacks: CHF 1 bn from Dec 2018 to Dec 2019; CHF 0.4 bn from March 2020 to May 2021; CHF 1 bn from Dec 2021 to May 2023 2) IFRS 4 / IAS 39

## Agenda

**Overview** 

Patrick Frost, Group CEO



Financial results and strategy update

Matthias Aellig, Group CFO



## IFRS accounting changes

#### Accounting changes from 1 January 2023

- IFRS 17 accounting standard for insurance business applied with restatement of the comparative period
- IFRS 9 accounting standard for financial assets, applied from 01.01.2023, without restating the comparative period in the consolidated financial statements, which is disclosed under IAS 39
- HY 2022 profit from operations and net profit under IFRS 17 and 9 are provided throughout this document on a comparable basis to allow for a like-for-like comparison

#### What is unaffected

- IFRS accounting standards in other areas, such as real estate, goodwill, employee benefits, leases and income taxes
- Local statutory accounting, which is the basis for cash remittance



#### Selected P&L and other figures

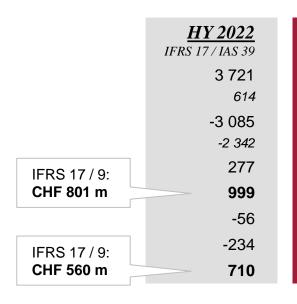
# Selected P&L figures CHF million (IFRS basis) Insurance revenue thereof CSM release Insurance service expenses thereof claims and benefits

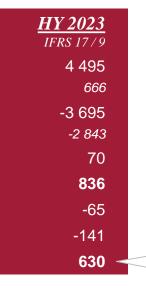
#### **Profit from operations**

Net investment result

Borrowing costs
Income tax expense

**Net profit** 





Tax one-off: CHF 32 m

#### Selected other figures 1) (CHF million)

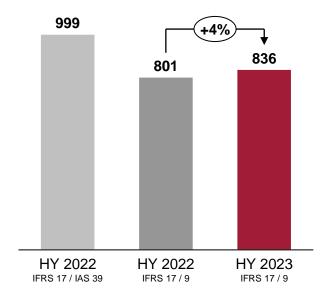
Gross written premiums, fees and deposits received	10 801	11 462
Fee and commission income	1 169	1 202
Net investment income	2 711	1 747
Operating expense (excl. variable expense)	927	945

<sup>1)</sup> In line with prior reporting

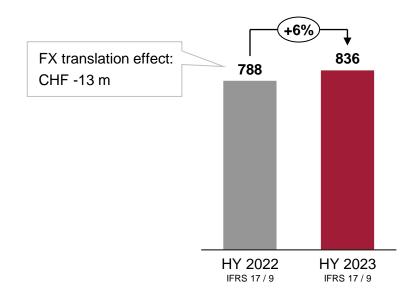


## Adjusted profit from operations

Profit from operations CHF million (IFRS basis)



Adjusted profit from operations CHF million (IFRS basis)





#### Business review Switzerland

#### **CHF** million

	<u>HY 2022</u>	<u>HY 2023</u>	Change	
GWP incl. PHD	5 907	6 044	+2%	<ul> <li>GL: -1% (market -2%), higher single premiums more than offset by lower periodic premiums; AuM semiautonomous business increased to CHF 6.9 bn (FY 22: CHF 6.2 bn)</li> <li>IL: +26% (market +9%) driven by higher single premiums</li> </ul>
Fee and commission income <sup>1)</sup>	163	156	-4%	Primarily due to owned IFA
Segment result <sup>2)</sup>	421	448	+6%	Higher operating result from VFA insurance business
Fee result <sup>3)</sup>	30	27	-10%	<ul> <li>Fee result declined due to owned IFA; prior year supported by the positive pension plan effect</li> </ul>
Value of new business	116	125	+8%	Mainly driven by higher volumes in IL
Cash remittance <sup>4)</sup>	422	535	+27%	Based on higher FY 2022 net profit

<sup>1)</sup> Net earned policy fees and commission income (IFRS basis) 2) Based on IFRS 17 / 9; HY 2022 segment result corresponds to CHF 500 m under IFRS 17 / IAS 39



<sup>3)</sup> Refined approach: UL contribution of IL products now fully shown in fee result 4) Before eliminations

#### **Business review France**

#### **EUR** million

	<u>HY 2022</u>	<u>HY 2023</u>	Change	
GWP incl. PHD	3 547	3 417	-4%	<ul> <li>Life: -7% (market +6%); UL share of 63% (market 40%)</li> <li>Health &amp; protection: +8% (market +6%)</li> <li>P&amp;C: -2%</li> </ul>
Fee and commission income <sup>1)</sup>	210	229	+9%	<ul> <li>Strong contribution from banking business; higher UL fee income due to positive market effects and strong net inflows</li> </ul>
Segment result <sup>2)</sup>	129	163	+26%	<ul> <li>Higher fee result and higher operating result from life and</li> </ul>
Fee result	68	80	+18%	<ul><li>P&amp;C insurance businesses; lower result in health due to negative claims development</li><li>Increase of fee result primarily due to banking business</li></ul>
Value of new business	82	85	+3%	<ul> <li>Higher volumes in health &amp; protection and higher interest rates partially offset by lower volumes in the life business</li> </ul>
Cash remittance <sup>3)</sup>	128	154	+20%	Based on FY 2022 fee result development

<sup>1)</sup> Net earned policy fees and commission income (IFRS basis) 2) Based on IFRS 17 / 9; HY 2022 segment result corresponds to EUR 232 m under IFRS 17 / IAS 39



<sup>3)</sup> Before eliminations

## Business review Germany

#### **EUR** million

	<u>HY 2022</u>	<u>HY 2023</u>	Change	
GWP incl. PHD	695	719	+3%	<ul> <li>Higher premiums with modern, modern-traditional and disability products (market -8%)</li> </ul>
Fee and commission income <sup>1)</sup>	321	379	+18%	<ul> <li>Driven by owned IFAs based on higher productivity and higher number of financial advisors (+3%)</li> </ul>
Segment result <sup>2)</sup> Fee result	<b>102</b> 61	<b>115</b> 76	<b>+13%</b> +24%	<ul> <li>Positive development of fee result more than outweighed a slightly lower operating result from insurance business</li> <li>Fee result driven by top line development</li> </ul>
Value of new business	35	37	+7%	<ul> <li>Higher volumes and continued focus on capital-light business</li> </ul>
Cash remittance <sup>3)</sup>	69	94	+37%	Increase driven by insurance business

<sup>1)</sup> Net earned policy fees and commission income (IFRS basis) 2) Based on IFRS 17 / 9; HY 2022 segment result corresponds to EUR 102 m under IFRS 17 / IAS 39





#### **Business review International**

#### **EUR** million

	<u>HY 2022</u>	<u>HY 2023</u>	Change	
GWP incl. PHD	522	1 391	+166%	<ul> <li>Higher premiums from business with corporate clients, in particular due to acquisition of elipsLife</li> </ul>
Fee and commission income <sup>1)</sup>	166	198	+20%	<ul> <li>Increase due to corporate business; lower income from owned IFAs and private clients</li> </ul>
Segment result <sup>2)</sup>	49	55	+13%	<ul> <li>Positive contribution from fee result; slightly higher operating result from insurance business</li> </ul>
Fee result	40	44	+12%	<ul> <li>Fee result: Higher in business with corporate clients; lower from owned IFAs due to rebranding related expenses</li> </ul>
Value of new business	21	33	+59%	Higher volumes from business with corporate clients
Cash remittance <sup>3)</sup>	55	54	-2%	<ul> <li>Stable despite higher FY 2022 segment result due to acquisition-related effects and slightly higher tax rate</li> </ul>

<sup>1)</sup> Net earned policy fees and commission income (IFRS basis) 2) Based on IFRS 17 / 9; HY 2022 segment result corresponds to EUR 51 m under IFRS 17 / IAS 39



<sup>3)</sup> Before eliminations

## Business review Asset Managers (1/2)

#### CHF million

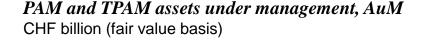
	<u>HY 2022</u>	<u>HY 2023</u>	Change	
Commission and other net income <sup>1)</sup>	505	441	-13%	<ul> <li>PAM: Sale of a subsidiary in 2022, lower average AuM and lower real estate transaction volumes</li> </ul>
PAM	184	154	-16%	<ul> <li>TPAM: Driven by non-recurring business and sale of a</li> </ul>
TPAM	322	288	-11%	subsidiary in 2022
Segment result	154	119	-23%	PAM: Decrease mainly due to lower average AuM
PAM	94	84	-11%	<ul> <li>TPAM: Decrease driven by lower contribution from non-</li> </ul>
TPAM	60	35	-41%	recurring business
TPAM cost income ratio <sup>2)</sup>	74%	81%		Lower commission income
Cash remittance <sup>3)</sup>	274	218	-20%	<ul> <li>HY 2023 impacted by a time lag between FY 2022 income recognition and distributable cash remittance related to real estate project development</li> </ul>

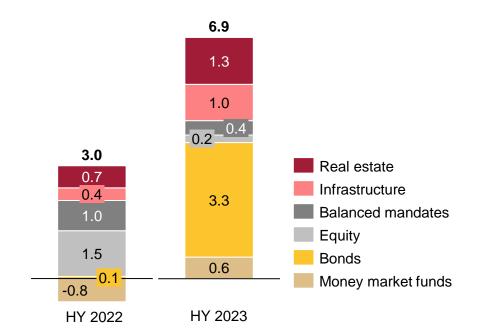


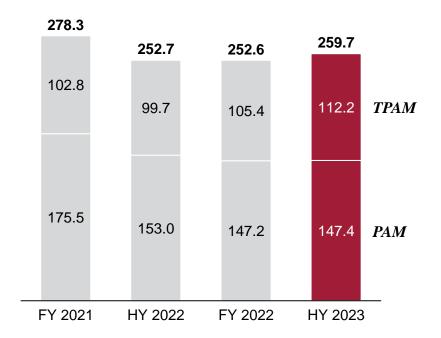
<sup>1)</sup> Incl. net income from real estate project development 2) Excl. Livit and real estate project development, as shown at Investor Day 3) Before eliminations

## Business review Asset Managers (2/2)

TPAM net new assets, NNA CHF billion (fair value basis)



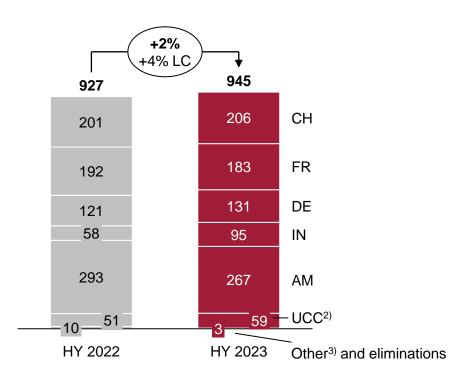






## Operating expense

*Operating expense*<sup>1)</sup> (excl. variable expense) CHF million (IFRS basis)



- · CH driven by business growth and investments
- FR declined mainly due to sale of small broker
- DE driven by business growth and investments
- IN increased primarily due to elipsLife
- AM decreased mainly due to sale of subsidiary
- Higher UCC in context of implementation of IFRS 17 / 9



#### Investment income

#### Insurance portfolio for own risk

CHF million, yields not annualised (IFRS basis)

	HY 2022 IFRS 17 / IAS 39	<u>H Y 2023</u> IFRS 17/9
Direct investment income  Direct investment yield	<b>1 980</b> <i>1.2%</i>	<b>2 052</b> 1.4%
•	-214	
Expense  Net capital gains and losses <sup>1)</sup>	-214 946	-208 -96
Net investment income	2 711	1 747
Net investment yield	1.7%	1.2%
Changes in unrealised gains / losses on investments	-19 414	2 110
Total investment yield  Total investment yield	<b>-16 703</b> <i>-10.4%</i>	<b>3 857</b> 2.7%
Average net investments	160 042	144 720

HV 2022

HV 2022

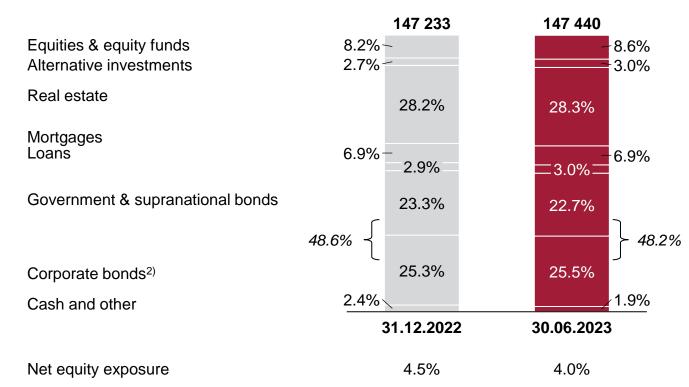


<sup>1)</sup> Details on slide 35; incl. FX gains and losses on hybrid debt issued by Swiss Life Ltd of CHF 17 m in HY 2023 and CHF 66 m in HY 2022

#### Investment portfolio

Insurance portfolio for own risk<sup>1)</sup>

CHF million (fair value basis)

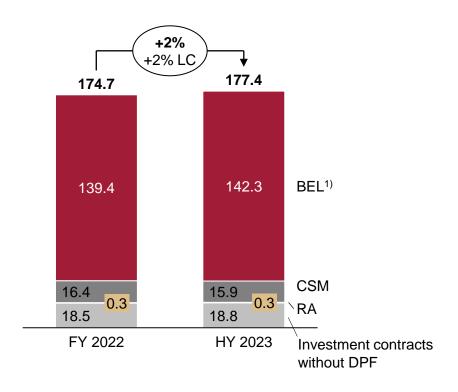


<sup>1)</sup> Excl. repo positions of CHF -4 189 m in HY 2023 and CHF -2 737 m in FY 2022 2) Incl. senior secured loan funds

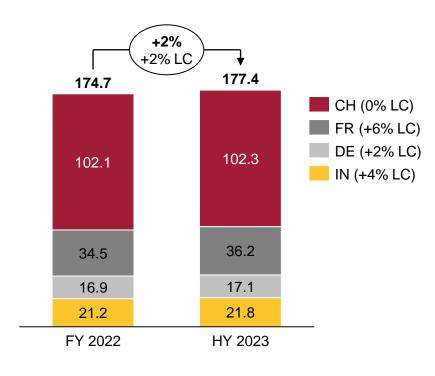


## Insurance reserves per component and division

#### Insurance reserves per component CHF billion (IFRS basis)



#### Insurance reserves per division CHF billion (IFRS basis)



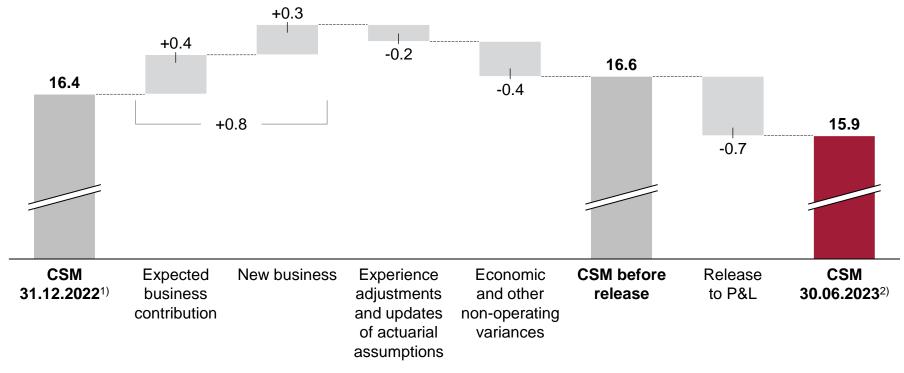


<sup>1)</sup> Share of non-guaranteed BEL almost unchanged and within the range of 15-20%

## CSM development

CSM development (pre-tax, gross)

CHF billion (IFRS basis)



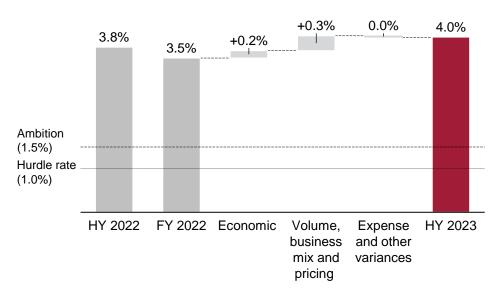
<sup>1)</sup> CSM net of reinsurance as of 31.12.2022: CHF 16.3 bn 2) CSM net of reinsurance as of 30.06.2023: CHF 15.8 bn



## New business margin development

#### New business margin (NBM)

(VNB in % PVNBP)



254	497	VNB	277
6 696	14 034	PVNBP	6 887
719	1 506	APE	829
35.3%	33.0%	New business margin (% APE)	33.5%

#### Economic variances

Positive development due to interest rates

#### Volume, business mix and pricing variances

- CH: Higher volumes with improved business mix in IL; GL with higher share of fullinsurance business
- FR: Stable margin in life, lower margin in health
- DF: Increased share of modern-traditional products with lower average guarantees
- IN: Improved contribution of group risk business, including elipsLife

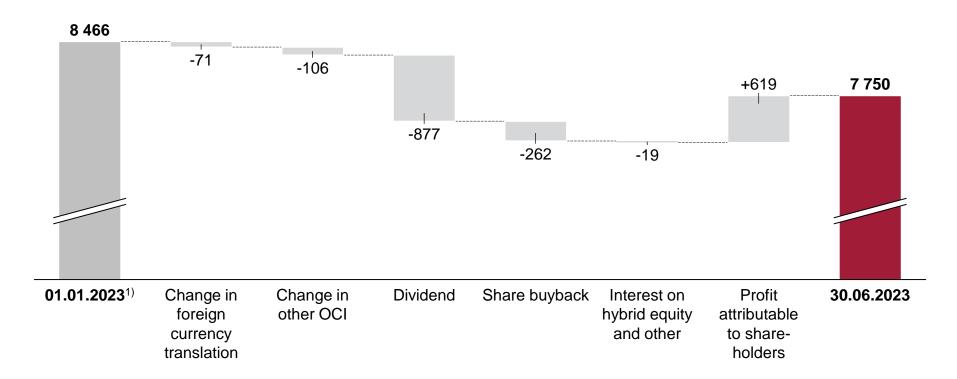
#### Expense & other variances

Update of cost and actuarial parameters



## Shareholders' equity

Shareholders' equity CHF million (IFRS basis)

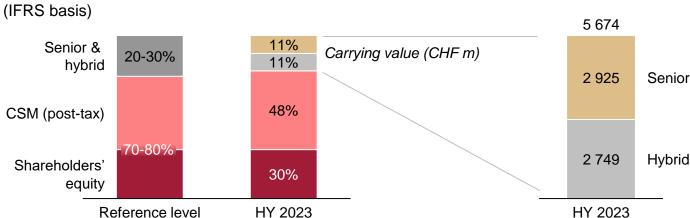


<sup>1)</sup> Includes IFRS 9 restatement effect of CHF +52 m

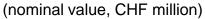


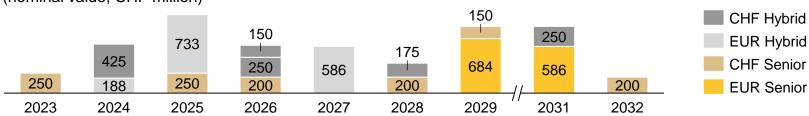
## Capital structure

#### Capital structure<sup>1)</sup>



#### Maturities (senior) and next optional call dates (hybrid)



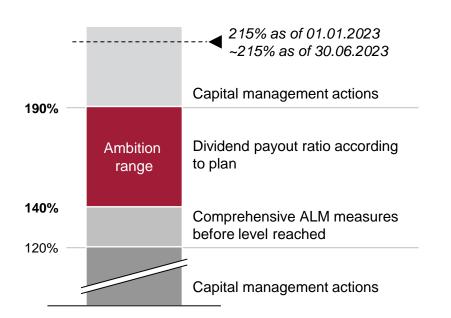


<sup>1)</sup> Financing debt incl. equity hybrids of CHF 675 m



## Group SST ratio as of 30 June 2023 estimated to be around 215%

Swiss Life Group SST standard model



Swiss Life Group SST sensitivities (as of 30.06.2023)

Real estate -10%	-23 ppts
Credit spreads <sup>1)</sup> +100 bps	-10 ppts
Interest rates -50 bps	-7 ppts
Equities -30%	-12 ppts
Insurance 1-in-10-year event	-10 ppts

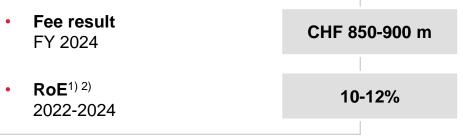


<sup>1)</sup> Corporate bonds and lower rated government bonds (BBB and lower); excluding covered / guaranteed bonds

## Swiss Life 2024 financial targets

Swiss Life 2024 financial ambitions and targets, as disclosed at Investor Day in November 2021

Quality of earnings and earnings growth



Capital, cash and payout

Cash to Holding
 Cumulative 2022-2024
 Dividend payout ratio<sup>2)</sup>
 2022-2024
 Share buyback
 Dec 2021 – May 2023
 CHF 2.8-3.0 bn
 >60%

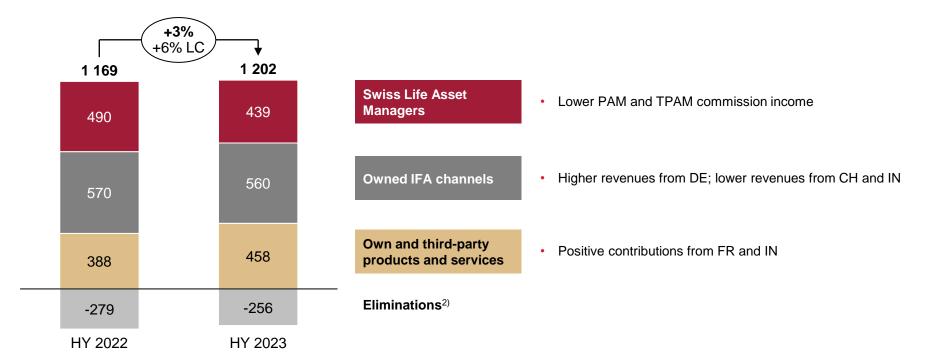


<sup>1)</sup> Shareholders' equity excl. unrealised gains / losses 2) Targets based on IFRS 4 / IAS 39 accounting standards

#### Growing fee and commission income

#### Fee and commission income<sup>1)</sup>

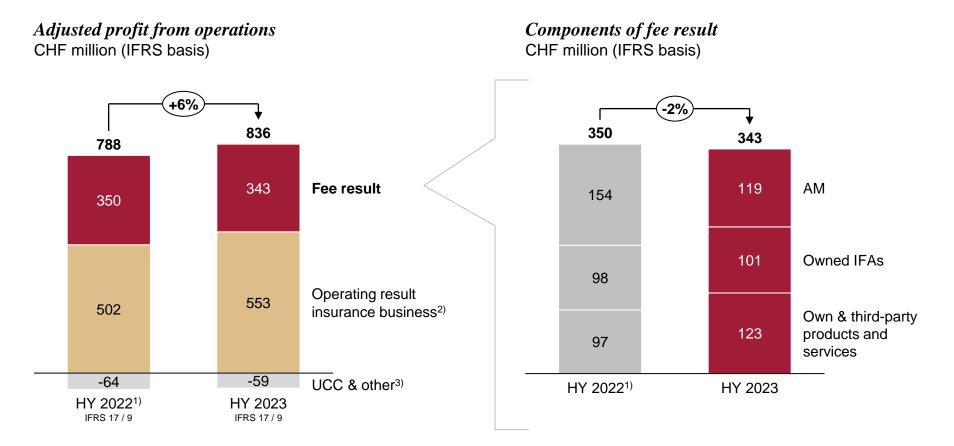
CHF million (IFRS basis)





<sup>1)</sup> Net earned policy fees and commission income 2) Eliminations attributable to Swiss Life Asset Managers' PAM and owned IFAs

#### Profit from operations and fee result

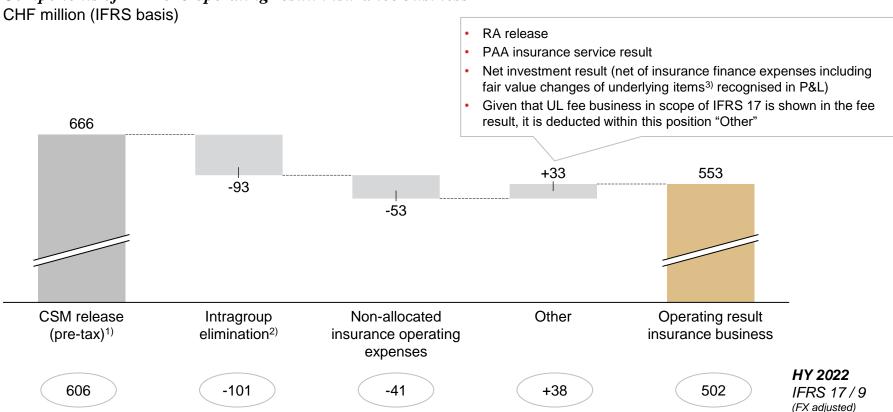


<sup>1)</sup> FX adjusted, as outlined on slide 8 2) Excl. UL fee business 3) Other refers to segment Other



## Operating result insurance business

Components of HY 2023 operating result insurance business

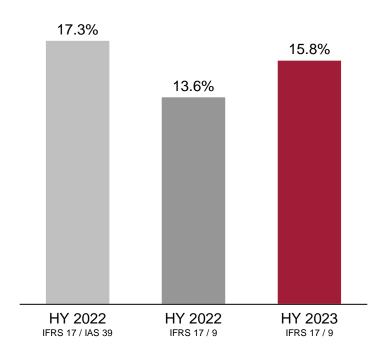


<sup>1)</sup> Incl. UL fee business in scope of IFRS 17 2) Elimination of release of intragroup margin from insurance asset management services 3) VFA experience adjustments



## Return on equity

Return on equity, annualised % (IFRS basis)



#### HY 2023 calculation IFRS 17 / 9

Shareholders' equity

• 01.01.2023: CHF 8.5 bn

30.06.2023: CHF 7.8 bn

Net profit

HY 2023: CHF 619 m (profit attributable to shareholders, excl. minorities)

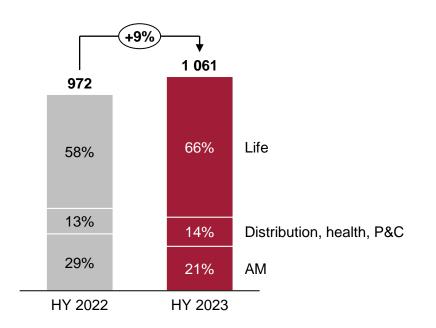
RoE

HY 2023: 15.8% (based on average shareholders' equity without making any adjustments)



## Increased cash remittance to Holding; new share buyback of CHF 300 m

Cash remittance to Holding CHF million



Share buyback programmes (additional details)

Completed

Amount: CHF 1 bn

Timing:

Dec 2021 - May 2023

New

Amount: CHF 300 m

Timing:

Oct 2023 - March 2024

Purpose:

Cancellation of

repurchased shares

Execution: Delegated to partner bank;

purchases on 2<sup>nd</sup> trading line

Shares issued

Shares issued of 29 517 8871), thereof 120 976 treasury shares



<sup>1) 288 287</sup> of shares repurchased, but not yet cancelled, under the completed CHF 1 bn share buyback programme will be cancelled after the AGM in 2024

## Swiss Life 2024 very well on track

#### Swiss Life 2024 financial ambitions and targets

Quality of earnings and earnings growth

• Fee result FY 2024

• RoE<sup>1) 2)</sup> 2022-2024

CHF 850-900 m

On track

Ahead<sup>3)</sup>

Capital, cash and payout Cash to Holding
 Cumulative 2022-2024
 Dividend payout ratio<sup>2)</sup>
 2022-2024
 Share buyback
 Dec 2021 – May 2023
 CHF 2.8-3.0 bn
 Ahead
 On track
 Ambition to increase DPS



<sup>1)</sup> Shareholders' equity excl. unrealised gains / losses 2) Targets based on IFRS 4 / IAS 39 accounting standards 3) Even allowing for mechanical uplift



Half-year results 2023 Investor presentation Supplementary information

## Supplementary information



#### Profit & loss and balance sheet

*Investments* 

Value of new business

*Sustainability* 

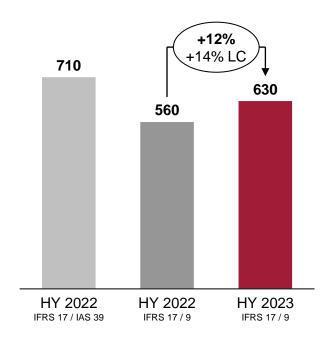
Abbreviations and disclaimer

Contact details and financial calendar

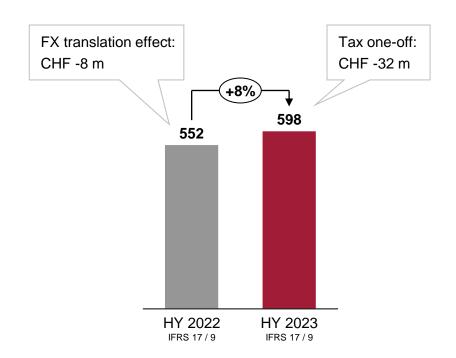


## Adjusted net profit

Net profit CHF million (IFRS basis)



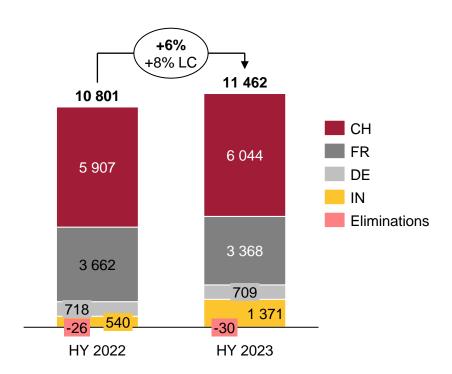
#### Adjusted net profit CHF million (IFRS basis)



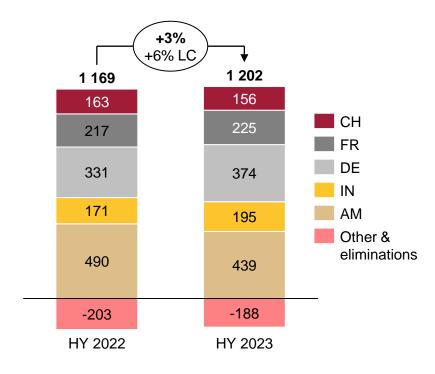


#### Premiums and fee and commission income

GWP incl. PHD
CHF million



Fee and commission income<sup>1)</sup> CHF million (IFRS basis)





<sup>1)</sup> Net earned policy fees and commission income

#### Details of net investment income

#### HY 2023 insurance portfolio for own risk

CHF million (IFRS basis)

	Direct investment income	Impairments incl. change in ECL	Gains and losses through income statement			Net investment income
			On underlying	On derivatives	Total	
Bonds	1 135	79	-9	5	-4	1 210
Equities	195		912	-284	628	823
Loans	68	1	27	-1	26	94
Mortgages	76	0	-1		-1	75
Alternative investments	102		39		39	141
Real estate	529		-426		-426	103
Cash & other	-52		0		0	-52
Total before FX	2 052	80	542	-280	262	2 393
FX hedging costs and gains / losses			-630	192	-438 <sup>1)</sup>	-438
Total after FX	2 052	80	-88	-88	-176	1 955
Expense						-208
Net investment income						1 747

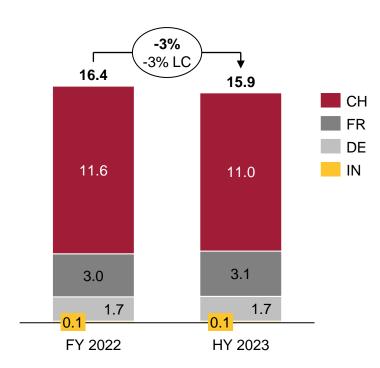
Net capital gains and losses of -96



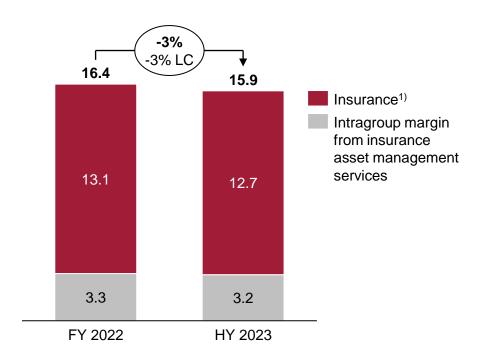
<sup>1)</sup> Incl. FX hedging costs of CHF -490 m (CHF -194 m in HY 2022)

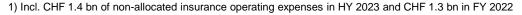
## CSM per business division and component

CSM per business division CHF billion (IFRS basis)



CSM per component CHF billion (IFRS basis)



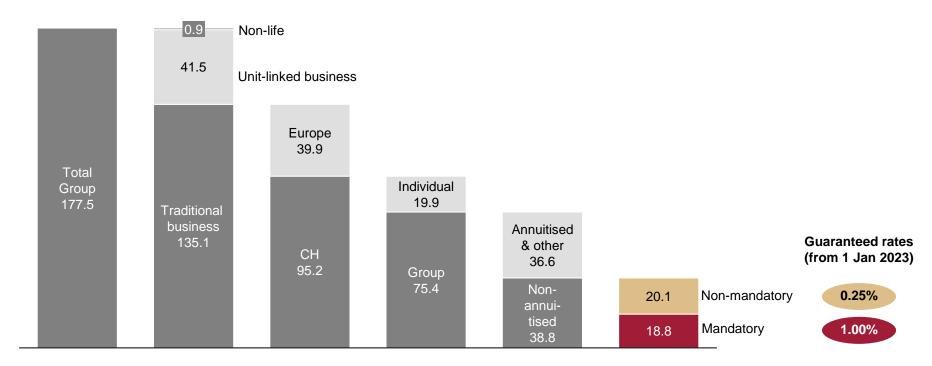




# Swiss Life Group reserves subject to BVG minimum interest rates

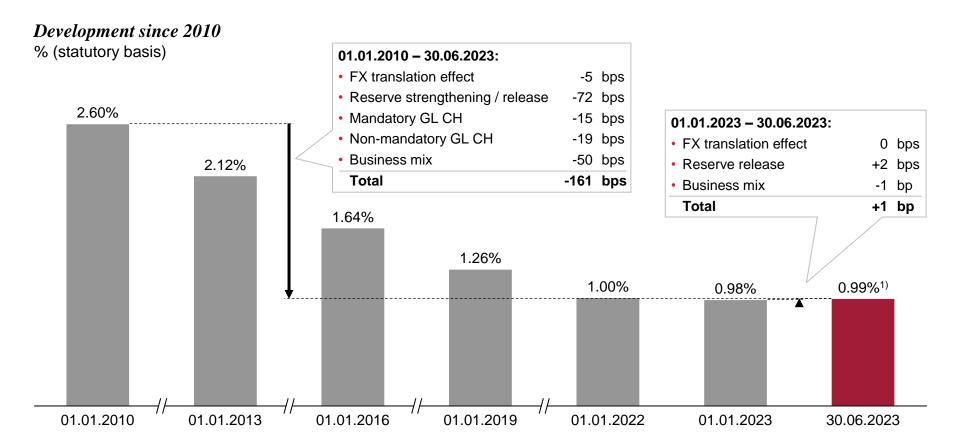
Breakdown of insurance reserves (incl. unit-linked)

CHF billion (statutory basis), as of 30.06.2023





# Average technical interest rate



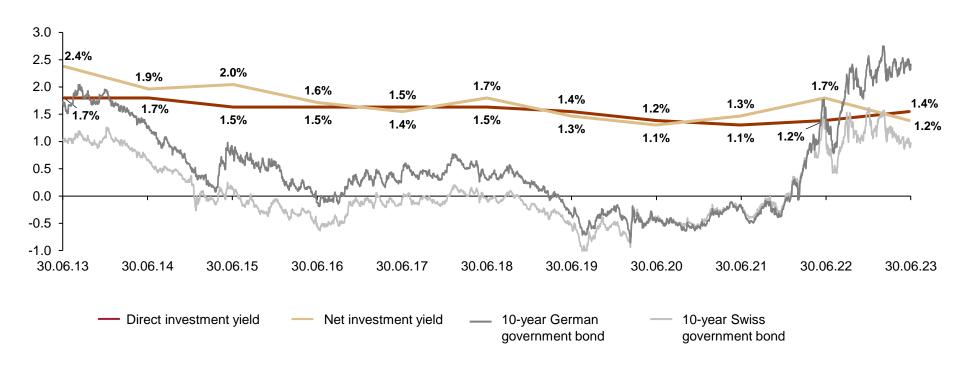
<sup>1)</sup> Average technical interest rate of 0.72% in CHF and 1.68% in EUR



# Yield development

#### Direct and net investment yield

%, yields not annualised (IFRS basis)





# Profit from operations

Segment result (reported vs. adjusted)

CHF million (IFRS basis)

	<u>HY 2022</u> IFRS 17 / IAS 39	HY 2022 IFRS 17/9				<u>inge</u> 17/9
Segments	reported	reported	adjusted1)	reported	reported	adjusted
Switzerland	500	421	421	448	+6%	+6%
France	240	133	127	160	+20%	+26%
Germany	106	106	101	114	+8%	+13%
International	53	51	48	54	+7%	+13%
Asset Managers	154	154	154	119	-23%	-23%
Other	-2	-13	-13	0	n.m.	n.m.
Unallocated corporate costs	-51	-51	-51	-59	+16%	+16%
Profit from operations	999	801	788	836	+4%	+6%



<sup>1)</sup> FX adjusted, as outlined on slide 8

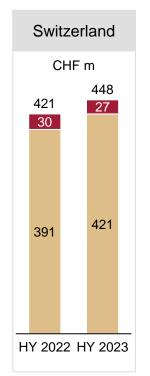
# Composition of segment results

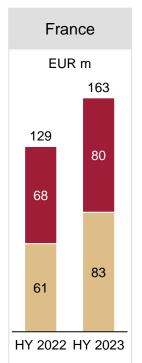
### HY 2023, based on segment results

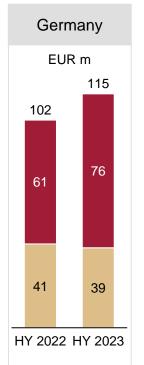
(IFRS1) basis)

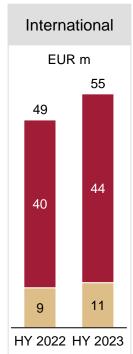
Fee result

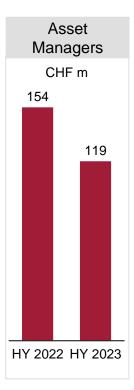
Operating result insurance business











# Supplementary information

Profit & loss and balance sheet



#### **Investments**

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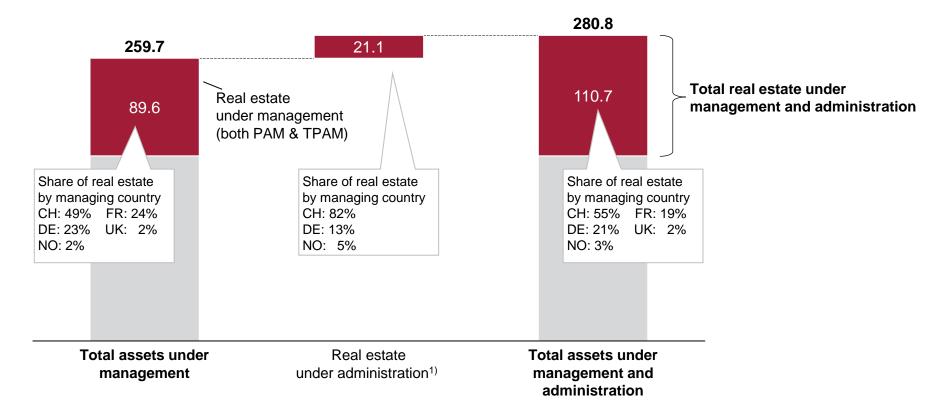
Abbreviations and disclaimer

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# Assets under management and administration

CHF billion (fair value basis), as of 30.06.2023



<sup>1)</sup> Not included in Swiss Life AuM definition



# TPAM: Change analysis of AuM

#### TPAM assets under management (AuM)

CHF billion (fair value basis)

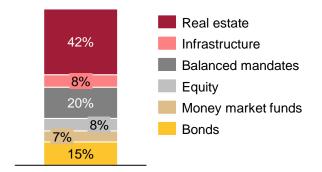
	<u>HY 2022</u>	<u>HY 2023</u>	Change (bn)
Total beginning of period	102.8	105.4	+2.6
Net new assets	3.0	6.9	
Market performance	-3.9	0.7	
FX translation effects	-2.2	-0.8	
Total end of period	99.7	112.2	+12.5
<ul> <li>Collective investments</li> </ul>	84.9	95.6	
<ul> <li>Institutional mandates</li> </ul>	14.8	16.6	
Double counts	25.1	30.8	



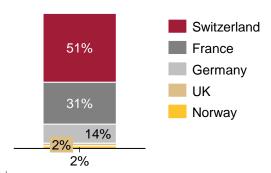
### TPAM: AuM and NNA

**TPAM AuM:** CHF 112.2 bn as of 30.06.2023 (fair value basis)

#### Breakdown by asset class

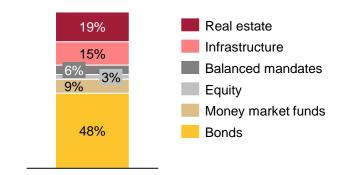


#### Breakdown by managing country

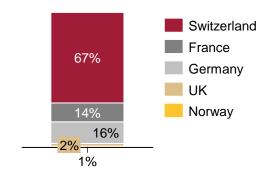


TPAM NNA: CHF 6.9 bn, HY 2023 (fair value basis)

#### Breakdown by asset class



#### Breakdown by managing country

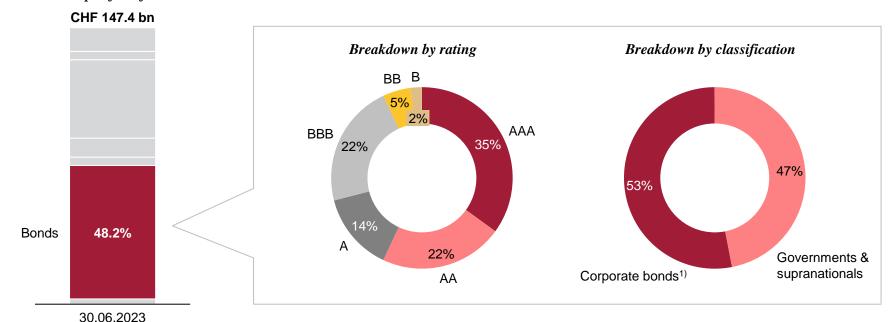




# Bond portfolio: Ratings and classification

Total bond portfolio (fair value basis) 48.2% of insurance portfolio for own risk (CHF 71.1 bn)

#### Insurance portfolio for own risk



1) Including senior secured loan funds

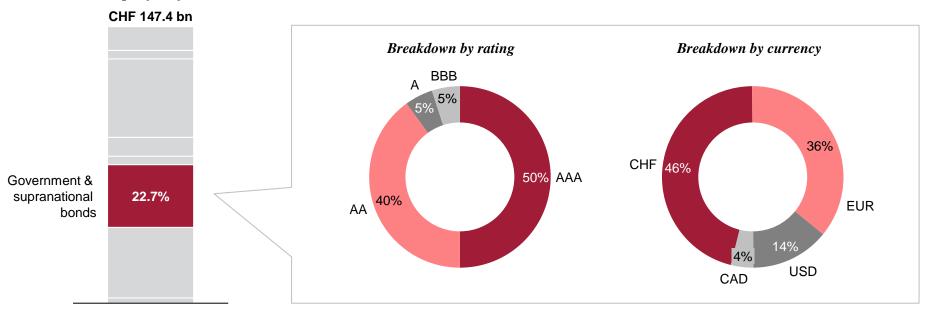


# Government & supranational bonds: Ratings and currency

Government and supranational bond portfolio (fair value basis)

22.7% of insurance portfolio for own risk (CHF 33.5 bn)

#### Insurance portfolio for own risk



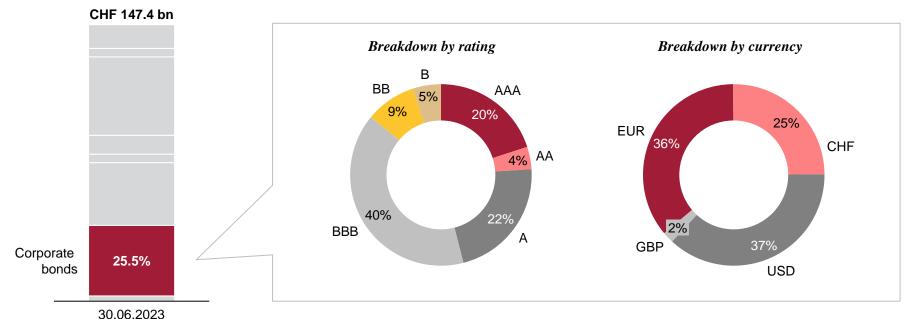


30.06.2023

# Corporate bond portfolio: Ratings and currency

*Corporate bond portfolio*<sup>1)</sup> (fair value basis) 25.5% of insurance portfolio for own risk (CHF 37.6 bn)





<sup>1)</sup> Including senior secured loan funds



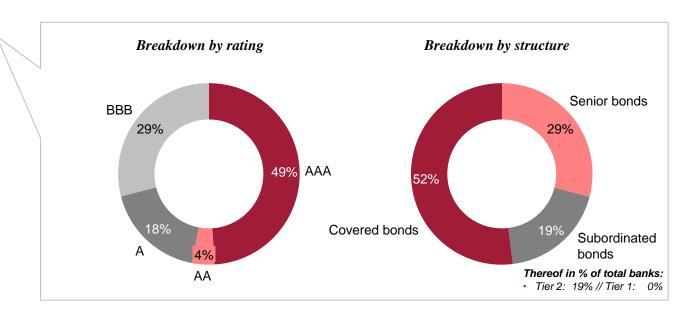
# Corporate bond portfolio: Industry split

Corporate bond portfolio<sup>1)</sup> (fair value basis), as of 30.06.2023 25.5% of insurance portfolio for own risk (CHF 37.6 bn)

#### Breakdown by industry

(in % of total corporate bond portfolio)

Banks	34%
Other financials	6%
Utilities	6%
Industrial	7%
Consumer non-cyclical	9%
Energy	5%
Communication	5%
Consumer discretionary	7%
Health	5%
Information / Technology	4%
Other	12%
Total	100%



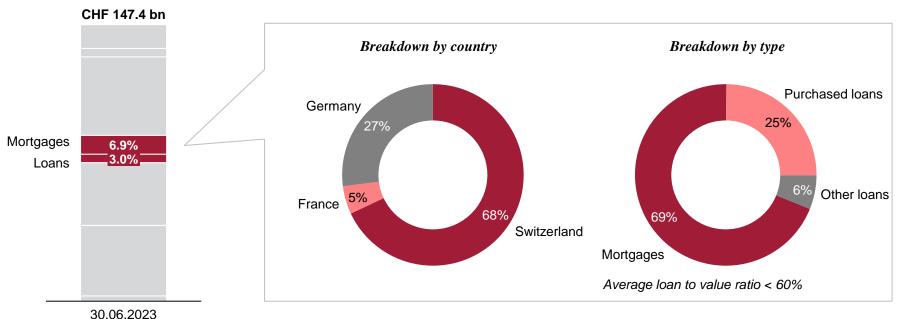


<sup>1)</sup> Including senior secured loan funds

# Loan and mortgage portfolio

Loan and mortgage portfolio (fair value basis) 9.9% of insurance portfolio for own risk (CHF 14.6 bn)

### Insurance portfolio for own risk

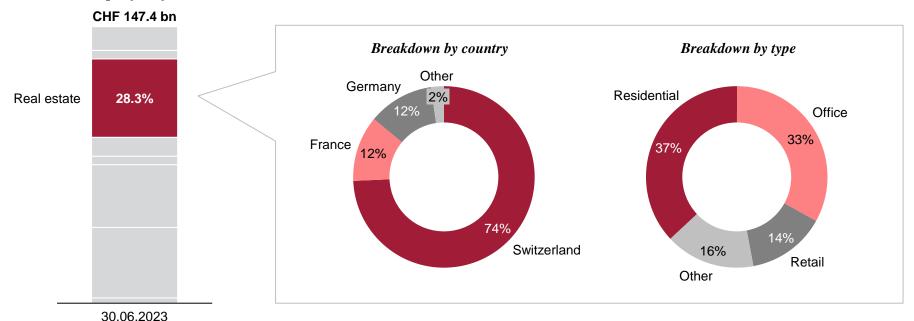




# Real estate portfolio

*Real estate portfolio* (fair value basis) 28.3% of insurance portfolio for own risk (CHF 41.8 bn)

#### Insurance portfolio for own risk

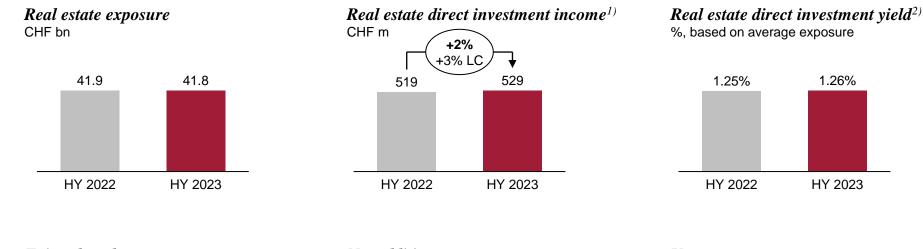


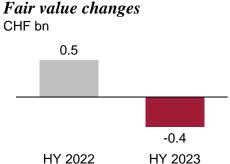


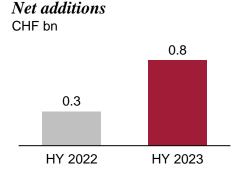
1.26%

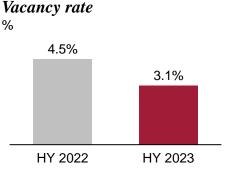
HY 2023

# Real estate portfolio (additional details)







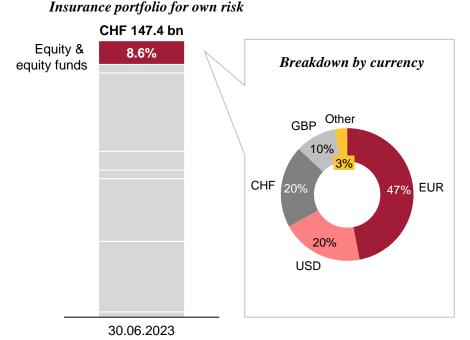


<sup>1)</sup> Real estate direct investment income net of maintenance expenses of CHF -126 m in HY 2023 and CHF -138 m in HY 2022 2) Yields not annualised



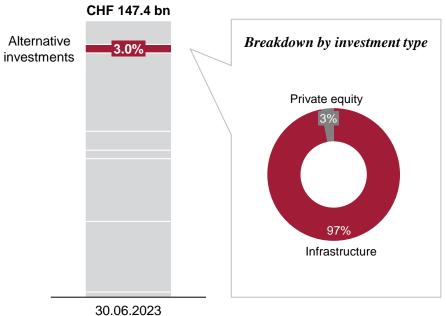
# Equities and alternative investments: Gross exposure

*Equity & equity funds portfolio* (fair value basis) 8.6% of insurance portfolio for own risk (CHF 12.7 bn)



*Alternative investments portfolio* (fair value basis) 3.0% of insurance portfolio for own risk (CHF 4.4 bn)

#### Insurance portfolio for own risk





### Forex and interest rates

#### Foreign currency exchange rates

	30.06.2022	31.12.2022	30.06.2023
EUR	0.9998	0.9874	0.9769
GBP	1.1614	1.1154	1.1378
USD	0.9538	0.9219	0.8948

01.01. – 30.06.2022	01.01. – 30.06.2023
1.0327	0.9858
1.2265	1.1254
0.9448	0.9121

#### Interest rates (10-year government bond)

	30.06.2022	31.12.2022	30.06.2023
CHF	1.069	1.617	0.958
EUR	1.336	2.571	2.392
GBP	2.229	3.672	4.388
USD	3.013	3.875	3.837



# Supplementary information

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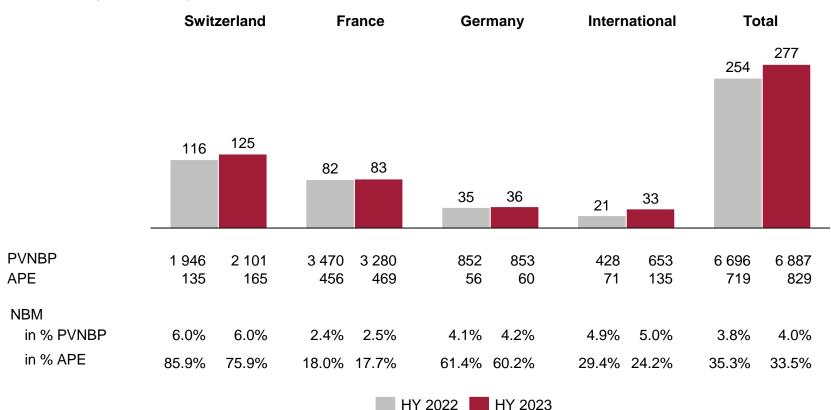
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# Value of new business per division

#### Value of new business (VNB)

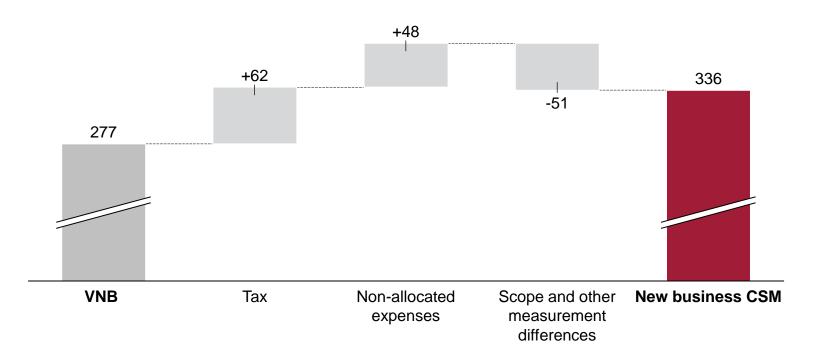
CHF million (MCEV basis)





### VNB and new business CSM

HY 2023 value of new business (VNB) / new business CSM CHF million (MCEV / IFRS basis)



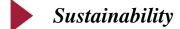


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# Swiss Life 2024 strategic actions set direction for profitable growth path

We enable people to lead a self-determined life Financial ambitions Strategic actions Deepen customer relationships Quality of earnings and earnings growth Strengthen advisory power Expand operational scalability Capital, cash and payout Anchor sustainability in our business



# Sustainability is anchored in our business and at the heart of what we do

Sustainability is an integral part of our business and at the heart of what we do Our actions Our contribution in business behaviour to society to people's lives to the environment



# Sustainability actions and targets will support further stakeholder value creation

Our sustainability targets within "Swiss Life 2024"

#### Business behaviour

Reduce CO<sub>2</sub> emissions per FTE by 35% by 2024<sup>1)</sup> and compensate emissions to reach net-zero operations

#### Asset owner & manager

Reduce CO<sub>2</sub> emission intensity for directly owned real estate by 20% by 2030<sup>1)</sup>

#### **Insurance products**

Expand offering with sustainability solutions

#### Advice

Integrate sustainability in the advisory process

- Reduction of business travel
- Further improvement of energy efficiency
- Reach net-zero operations by 2022 through compensation of all measured, unavoidable CO<sub>2</sub> emissions from own business activities
- Strong ESG integration: Responsible investment strategy covers 90% of AuM
- Maintain strong ESG risk management while seizing opportunities and solutions
- Securities portfolio: Maintain lower carbon intensity than relevant benchmarks
- Respond to increasing market demand and expand value-creating offering with sustainable solutions
- Continue to integrate sustainability criteria in the underwriting process
- Adapt advisory processes and tools to meet growing customer sustainability expectations
- Systematically enhance competencies and integrate new own and third-party sustainability offerings



<sup>1)</sup> Compared to 2019

# Swiss Life contributes to transparency and comparability through its reporting



#### Sustainability reporting

- Swiss Life's Sustainability Report is in accordance with the major standards for sustainability reporting such as:
  - the standards of the Global Reporting Initiative (GRI)
  - the standards for the insurance industry of the Sustainability Accounting Standards Board (SASB)
  - the European Non-Financial Reporting Directive (NFRD)
- Additionally, Swiss Life publishes a TCFD Report and specific further reports such as the Responsible Investment Report by Swiss Life Asset Managers

#### Sustainability ratings (latest available figures)

- Swiss Life is evaluated by specialised rating agencies which rate companies according to environmental, social and governance (ESG) criteria:
  - MSCI ESG Rating: AA (leader group; scale: CCC to AAA)
  - Sustainalytics ESG Risk Rating: 17.1 (low risk; scale: severe to negligible risk)
  - S&P Global Corporate Sustainability Assessment: 55 (scale: 0 to 100)
  - CDP Climate Change Score: B (average financial service companies: B-; scale: D- to A)



# Swiss Life is an active member of many sustainability initiatives and networks

Signatory of:



































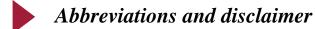
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# Abbreviations and IFRS 17 / 9 glossary

#### **Abbreviations**

AGM ALM AM	Annual general meeting Asset and liability management Business division Asset Managers	IFRS IL IN	International Financial Reporting Standards Individual life Business division International
APE AuM	Annual premium equivalent Assets under management	LC m	Local currency Million
bn	Billion	MCEV	Market consistent embedded value
bps BVG	Basis points Swiss federal law on occupational retirement, survivors' and disability pension plans	NBM NNA	New business margin Net new assets
CH	Business division Switzerland	NO	Norway
DE DPF	Business division Germany Discretionary participation features	OCI PAM	Other comprehensive income Proprietary insurance asset management
DPS	Dividend per share	P&C	Property and casualty
ESG FR	Environmental, Social and Governance Business division France	P&L PHD	Profit and loss Policyholder deposits
FTE	Full time equivalent	PVNBP	Present value of new business premiums
FX FY	Foreign exchange Full-year	RoE SST	Return on equity Swiss Solvency Test
GL	Group life	TPAM	Third-party asset management
GWP HY	Gross written premiums Half-year	UCC UK	Unallocated corporate costs United Kingdom
IAS	International Accounting Standards	UL	Unit-linked
IFA	Independent financial advisor	VNB	Value of new business

#### IFRS 17/9 glossary

Fee result	Represents the operating result from fee businesses, incl. UL fee business in scope of IFRS 17
Operating result insurance business	Segment result of insurance business divisions (CH, FR, DE, IN) excluding the fee result
BEL	Best estimate liabilities – the unbiased estimate of the present value of expected future cash flows
CSM	Contractual service margin – reflects unearned future profits of the insurance contract liability presented in the balance sheet

Segment Other: Includes Swiss Life Holding and finance / service companies

Includes Swiss Life Select, Tecis, Horbach, Proventus and Chase de Vere Owned IFAs:

ECL	Expected credit loss – the weighted average of credit losses with the respective risks of a default
PAA	Premium allocation approach – a simplified optional approach of the General Measurement Model for short-term contracts
RA	Risk adjustment – reflects the compensation required for bearing the uncertainty about the amount and timing of cash flows that arises from non-financial risks
VFA	Variable fee approach – a specific, mandatory adaptation of the General Measurement Model for contracts with direct participation features



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Please note: Sums in this presentation are based on unrounded figures and may not add up due to rounding differences. Furthermore, year-on-year changes are calculated on the basis of unrounded figures.



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### Contact details and financial calendar

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#### Financial calendar

Q3 2023 trading update 8 November 2023

14 March 2024 Full-year results 2023

Annual General Meeting 2024 15 May 2024

Q1 2024 trading update 22 May 2024

Half-year results 2024 3 September 2024

14 November 2024 Q3 2024 trading update

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